



**A meeting of the Aneurin Bevan University Health Board
Public Partnerships and Wellbeing Committee
will be held on Thursday 17th October 2019 at 09:30am, in the
Boardroom, Tai Calon Community Housing, Solis One, Griffin Lane,
Rising Sun Industrial Estate, Blaina, NP13 3JW**

AGENDA

Committee Briefing				9:30
	PSB Update Blaenau Gwent	Presentation	Eryl Powell/ Claire Waters	45 mins
	RPB Strategic Partnerships Update	Presentation	David Hartwell- Williams	45 mins
Break (10 mins)				11:00
Preliminary Matters				11:10
1.1	Welcome and Introductions	Verbal	Chair	15 mins
1.2	Apologies for Absence	Verbal	Chair	
1.3	Declarations of Interest	Verbal	Chair	
1.4	Draft Minutes of the Committee – 31st July 2019 - For approval	Attachment	Chair	
1.5	Action Sheet – 31st July 2019 – For approval	Attachment	Chair	
Items for Assurance				11:25
2.1	Any Items arising from the Committee Briefing	Verbal	Chair	5 mins
2.2	IMTP Emerging Themes	Verbal	Sarah Aitken	20 mins
2.3	Child Immunisation	Attachment	Mererid Bowley	20 mins
2.4	Risk Register	Attachment	Will Beer	10 mins
Governance				12:20
3.1	Revised Terms of Reference	Attachment	Sarah Aitken	5 mins
Final Matters				12:25
4.1	Items for Board Consideration To agree agenda items for Board consideration and decision	Verbal	Chair	5 mins
Items for Information				12:30
5.1	PSB Minutes PSB Annual Reports	Attachments	Chair	

Date of Next Meeting	
Wednesday 29 th January 2020 at 9:30am in the Executive Meeting Room, Headquarters, St Cadoc's Hospital, Caerleon	Chair



Public Partnerships and Wellbeing Committee
Date 17th October 2019
Agenda Item: 1.4

Aneurin Bevan University Health Board

Minutes of the Public Partnerships and Wellbeing Committee held on Wednesday 31st July 2019 at 9:30am in Conference Room 3, Headquarters, St Cadoc's Hospital

Present

- | | | |
|----------------|---|--|
| Katija Dew | - | Independent Member (Third Sector), (Chair) |
| Shelley Bosson | - | Independent Member (Community) |
| Pippa Britton | - | Independent Member (Community) |

In Attendance

- | | | |
|--------------------|---|---|
| Phil Robson | - | Special Board Adviser |
| Sarah Aitken | - | Executive Director of Public Health |
| Sian Millar | - | Divisional Director of Primary and Community Care |
| Will Beer | - | Consultant in Public Health |
| Emily Warren | - | Assistant Director of Transformation |
| Dr Natasha Collins | - | Gwent LMC |
| Claire Barry | - | Committee Secretariat |

Apologies

- | | | |
|---------------------|---|---------------------------------|
| Richard Bevan | - | Board Secretary |
| Prof Dianne Watkins | - | Independent Member (University) |
| Emrys Elias | - | Vice Chair |
| Judith Paget | - | Chief Executive |
| Mererid Bowley | - | Consultant in Public Health |

PPWB 3107/01 Welcome and Introductions

The Chair welcomed members to the meeting and introductions were made.

PPWB 3107/02 Apologies for Absence

Apologies for absence were noted.

PPWB 3107/03 Declarations of Interest

There were no declarations of interest relating to items on the agenda.

PPWB 3107/04 Minutes of the Meeting held on 11th April 2019

The Minutes of the meeting held on 11th April were agreed as a true and accurate record of the meeting.

PPWB 3107/05 Action Sheet

The Committee considered the Action Sheet from the meeting held on 11th April and noted that all actions had been completed or were progressing.

PPWB 1104/09 Living Well Living Longer

Programme – this item had been added to the Committee's forward work programme as work was ongoing. The Committee asked if this could be brought forward to October's meeting.

ACTION: Will Beer/Secretariat

PPWB 3107/06 A Healthier Wales**Regional Partnerships Board Update**

Emily Warren provided an updated report on the delivery of the Transformation Programme.

It was advised that the programme was constructed in two parts – the first 'Delivering an early intervention, prevention and improved population Wellbeing system' focused on the development of new integrated services, specifically Integrated Wellbeing Networks and Primary Care Transformation. The second, 'creating integrated models of health and social care', focused on the service redesign of existing service models in Children and Adolescent Mental Health Services and Hospital Discharge.

It was reported that all four programmes were now underway with appropriate Programme Leads and associated governance. Programme Leads had reported into Welsh Government on achieving their quarter 1 milestone and it was advised that quarter 2 was soon to be completed.

It was highlighted that at present, the key focus was ensuring that the Regional Partnership Board (RPB) Members and Executive Directors were sighted on early outcomes and were able to consider sustainability issues as a priority, in order to test proof of concept and future viability of the programmes once the funding ceased in December 2020. Four challenge and support sessions had been held to look at early outcomes and sustainability, and an initial sustainability report would be prepared to inform

discussions regarding sustainability and viability of successful programmes during 2020. It was agreed that the report would be brought back to the Committee at a future meeting.

ACTION: Emily Warren/Secretariat

It was reported that all programmes would be independently evaluated, and a procurement exercise for evaluation providers for the Transformation Programme went live during July 2019.

The Committee discussed the contents of the report noting that there was some learning from the introduction of this service, and agreed that this should be taken account of in future developments.

The Committee received the report.

Focused Session – Delivering Place Based Integration

Sian Millar and Will Beer provided a presentation on the progress that had been made with the establishment of the delivery milestones for the Primary Care Strategic Programme. The Committee was advised that this session was in two parts – the first being around Place Based Integration and the second was around Integrated Wellbeing Networks.

It was advised that the Primary and Community Care Division had been working with Local Authority colleagues to look at the opportunities to coalesce services around place based integrated care.

It was reported that as part of the Strategic Programme for Primary Care, health and wellbeing hubs/Centres were being introduced. These hubs consisted of place based teams with the following skill mix:

- GP Practice Nurse
- Practice Pharmacist
- Physiotherapists
- Occupational Therapists
- Mental Health Worker
- Community Connector

The aim of these hubs was to introduce Multi Disciplinary Teams (MDT) working with practices, with the wider team

providing coaching and mentoring for GPs in this new way of working. This approach would help to reduce paper referrals and hand-offs, and would help to develop services designed around need, linking it to the integrated wellbeing network in a meaningful way. This would then enable further time for nurses to follow up on patients who had been discharged from hospital, to ensure they were kept safe at home and avoided being readmitted on numerous occasions.

Will Beer advised that as part of place based working, GP practices had introduced a Care Navigation Service. This service was supported by Care Navigators who were receptionists that had been trained and developed to care for patients by helping them to see the right professional or get the right support first time. It was highlighted that although this service had transformed how some GP practices were working, not all GP practices were onboard with using this service and it was considered that the service needed to continue to be promoted as there was evidence that this service had helped to reduce GP workload.

The Committee discussed the Place Based Integration model and agreed to give the second part of the model around Integrated Wellbeing Networks further consideration and asked for it to be brought back to a future meeting. A copy of the presentation would be circulated to the Committee.

ACTION: Will Beer/Secretariat

The Committee thanked Sian Millar for her leadership in this area.

PPWB 3107/07 Flu Immunisation Update

Will Beer provided an update on the flu immunisation and the lessons learnt from the 2018/19 flu season and that these have informed planning for the coming 2019/20 flu season to increase overall uptake of flu vaccine amongst eligible groups, and reduce the variation of uptake between individual GP practices.

Welsh Government had set vaccine uptake targets amongst identified at risk groups. These groups included people aged 65 years and older, people under the age of 65 in a clinical risk group, Health Care Workers who provided direct patient care and 2 and 3 year olds, and it was advised that for 2019/20 these remained unchanged

from last season. The Committee was asked to note that specific targets for the 2 and 3 year olds had not been set this year, but the expectation was that uptake across this programme would improve on the last season.

The Committee was advised that a review of the Influenza Vaccination Online Reporting system showed the number of vaccines administered to over 65 year olds was 84,073 and the uptake was 69.5% ranking the Aneurin Bevan University Health Board (ABUHB) third among the Health Boards in Wales and above the Wales average of 68.2%. The number of vaccines administered to under 65 year olds at risk groups had increased by 2,710 and the uptake had decreased to 46.8% ranking ABUHB second in Wales and above the Wales average of 44%. The Live Attenuated Influenza Vaccine (LAIV) vaccines administered to 2 and 3 year olds was 6,612 compared with 6,832 in the previous season, and the uptake was 47.5% with ABUHB ranked fourth among Health Boards in Wales and below the Wales average of 49.3%.

The Committee was advised that there was a large variation in vaccination uptake between identified issues that had contributed to NCN areas for each of the three identified at risk groups, and the overall lower uptake of flu vaccination across ABUHB and variation between practices.

The Committee discussed the report and asked what further support was being provided to NCNs to increase the uptake on the vaccination of 2 and 3 year olds and to reduce variation between practices for the 2019/20 flu season. It was advised that NCNs would be provided with a suggested cluster plan for vaccinating 2 and 3 year olds, and an NCN pilot site would be identified to trial innovative approaches to engagement. A detailed action plan was also being produced for NCN Leads to target practices with poor uptake and agree what they were going to do differently for the coming season. It was agreed that the action plan would be brought back to a future meeting.

ACTION: Will Beer/Secretariat

PPWB 3107/08 Wellbeing of Future Generations (Wales) Act 2015 Internal Audit Report 2018/19

The Committee was advised that the review of the Act had been completed in line with the 2018/19 Internal Audit Plan for the Health Board. It was reported that the review was to provide the Health Board with the assurance that

arrangements were in place to deliver the requirements of the Act.

It was highlighted to the Committee that there was a Wellbeing of Future Generations Act Programme Board in place, which meets regularly. The main focus of the Programme Board had been on the embedding programme for the five ways of working throughout the Health Board. The Terms of Reference for the Board included the following responsibilities:

- To oversee the quarterly/annual reporting of progress/steps taken towards achieving the wellbeing objective and the activities that demonstrate the five ways of working
- To provide quarterly/annual progress reports to the Public Partnerships and wellbeing Committee

It was advised that as part of the IMTP process, a detailed progress review of the objectives would be brought back to the Committee at its October meeting. It was agreed that the Committee would then decide if they wanted to recommend to the Programme Board that the objectives should be reviewed and streamlined to ensure they remained fit for purpose. **ACTION: Sarah Aitken/Secretariat**

The Committee received the report.

PPWB 3107/09 Risk Register

The Committee discussed the Risk Register presented by Will Beer, with the following risks being updated:

- All staff in direct contact with patients using Making Every Contact Count (MECC) – The risk score for this had been increased due to resource to continue delivering the MECC programme in 2020/21 had not been identified. To date the Aneurin Bevan Gwent Public Health Team have been delivering MECC as a proof of concept, working towards 10% of ABUHB frontline staff trained year on year. In this time MECC had grown across the organisation with greater uptake of training than ever and work to embed behaviour change knowledge and skills in routine practice is starting to demonstrate impact. Having demonstrated some of the benefits of the programme through evaluation and an embedding pilot, a business case had

been developed which outline the resource required to continue to deliver against the 10% target as outlined in the IMTP and introduce MECC across the health, social care and wellbeing system linked to IWN development. Without further investment the MECC programme could not be expanded to achieve sufficient population scale and reach to MECC across the whole of the organisation. A business case for continuation of the MECC programme had been submitted via the Health Board's PIP process for consideration in August.

- Support for pregnant women to quit smoking – activity had been continuing and a Smoke Free Maternity Support Service had commenced from April 2018, managed by the maternity service. There were 3WTE Smoke Free Maternity Support Workers in post who would engage with pregnant smokers identified at the first appointment (6 to 8 weeks of pregnancy) to provide smoking cessation support throughout the pregnancy.
- Weight Management Services – Work was underway to ensure the Health Board could respond to the Health Weight, Healthy Wales Strategy. Opportunities to enhance the capacity of the Adult Weight Management Service need to be explored including commissioning more capacity at Level 1 and Level 1 and services at Level 3 focusing on those who needed it the most. A business case would need to be considered to make the case for ABUHB investment in this service.
- ABUHB smoke-free premises policy – insight work with patients, visitors and staff at the Royal Gwent Hospital had been conducted in March 2019 to June 2019, to assess current behaviour towards the Smoke Free Environment Policy and access awareness to the Public Health (Wales) Act 2017 legislation changes that were planned for Autumn 2019. The Executive Team were in the process of reviewing how to strengthen the implementation of the Health Board's Smoke Free Policy.
- Immunisation Coordinator – the Immunisation Coordinator (IC) post had been vacant since June 2019. The job description was aligned to the National Standard for a full time IC. If the post was not filled it presented a real risk to business continuity and to

vaccination uptake rates. A process was underway, led by Primary Care and Community Division to back fill the IC post.

The Committee was made aware that there were no changes to the remaining risks with high or moderate scores, and no additional risks had been added for this reporting period. The Committee was asked to note the content of the risk register, the actions that had been taken to reduce risks in specific areas, and to recognise the additional actions and control measures that were being taken by the Health Board to reduce the risks that remained moderate or high.

The Committee discussed the risk register and agreed that a new format highlighting the Committee's strategic risks would be provided for the October meeting and the corporate risks would be reported to the Committee on an annually basis. **ACTION: Will Beer**

The Committee was assured by the report.

PPWB 3107/10 Ways of Working for the Committee

Sarah Aitken advised that in order for the Committee to give a greater focus on the partnership working, it would be beneficial to the Committee to reinstate the previous approach of rotating the meetings across the 5 Local Authorities throughout the year.

It was advised that there were 5 strategic partnerships under the Regional Partnerships Board and Sarah Aitken suggested that she would liaise with Tai Calon Housing, Blaenau Gwent, to ask if they would host the Committee's October meeting and the Committee would invite partners to join them. This was to be part A of the work programme and part B would be the standard assurance items that would be reported on the annually work programme. **ACTION: Sarah Aitken/Secretariat**

The Committee discussed the ongoing work and the delivery of funding through the Regional Partnerships Board and required clarity on the oversight from an Independent Member perspective through this Committee or through the Finance and Performance Committee. It was agreed that a further discussion was needed with the Board Secretary now this was expressed in the Board Assurance Framework. **ACTION: Chair/Sarah Aitken**

The Committee agreed that they would like the Welsh Audit Office (WAO) review of the Integrated Care Fund (ICF) to be on the agenda for their October meeting.

ACTION: Chair/Secretariat

PPWB 3107/11 Items for Board Consideration

The Committee agreed that they would like to have a Board Briefing Session on the governance and accountability of Regional Partnership Board funding streams. **ACTION: Chair/Sarah Aitken/Richard Bevan/Ann Lloyd**

PPWB 3107/12 Items for Information

The Committee received the PSB Minutes, RPB Annual Report and CMO Annual Report 2018/19 Valuing Our Health for information.

It was agreed that the PSB annual reports would be circulated to Committee members.

ACTION: Sarah Aitken/Secretariat

PPWB 3107/13 Date and Time of Next Meeting

The next meeting is due to take place on Thursday 17th October 2019 at 9.30am, Boardroom, Tai Calon, Community Housing, Solis One, Griffin Lane, Rising Sun Industrial Estate, Blaina, NP13 3JW.



Public Partnerships and Wellbeing Committee
Date 17th October 2019
Agenda Item: 1.5

**Public Partnerships and Wellbeing Committee
Action Log – 31st July 2019**

Action Reference	Action Description	Lead	Progress
PPWB 3107/05	Action Sheet PPWB 1104/09 Living Well Living Longer Programme It was agreed that this item was to be brought forward to the Committee's October meeting.	Will Beer/ Secretariat	This item is on the agenda for information.
PPWB 3107/06	Regional Partnerships Board Update It was agreed that the report would be brought back to a future meeting.	Emily Warren/ Secretariat	This item has been added to the forward work programme.
	Focused Session – Delivering Place Based Integration It was agreed that the second part of this session – Integrated Wellbeing Networks model would be brought back to a future meeting.	Will Beer/ Secretariat	The Director of Public Health had presenting this item at the Board Briefing held on 21 st August 2019.
	Presentation to be circulated to Committee Members	Secretariat	A copy of the presentation has been circulated to the Committee.
PPWB 3107/07	Flu Immunisation Update The Committee agreed that they would like the detailed action plan to be brought back to a future meeting	Will Beer/ Secretariat	This item has been added to the forward work programme.

Public Partnerships and Wellbeing Committee
Date 17th October 2019
Agenda Item: 1.5


PPWB 3107/08	Wellbeing of Future Generation (Wales) Act 2015 Internal Audit Report 2018/19 It was agreed that as part of the IMTP process, a detailed progress review of the objectives would be brought back to the Committee's October meeting.	Sarah Aitken/ Secretariat	This item is on the agenda.
PPWB 3107/09	Risk Register A new format template highlighting the Committee's strategic risks would be provided at October's meeting.	Will Beer	This item is on the agenda and work is ongoing with the new format template.
PPWB 3107/10	Ways of Working for the Committee It was suggested to liaise with Tai Calon Housing, Blaenau Gwent, to ask if they would host the Committee's October meeting.	Sarah Aitken/ Secretariat	Meeting is to be held at Tai Calon Housing.
	It was agreed that a further discussion was needed with the Board Secretary around the Board Assurance Framework.	Chair/ Sarah Aitken	Completed.
	Welsh Audit Office (WAO) review of Integrated Care Fund (ICF) to be brought to the Committee's October meeting.	Chair/ Secretariat	This item is on the agenda.
PPWB 3107/11	Items for Board Consideration The Committee agreed that they would like to have a Board Briefing session on the governance and accountability of Regional Partnership Board funding streams.	Chair/ Sarah Aitken/ Richard Bevan/ Ann Lloyd	Meeting to be arranged.

Public Partnerships and Wellbeing Committee

Date 17th October 2019

Agenda Item: 1.5

PPWB 3107/12	Items for Information PSB annual reports would be circulated to Committee Members.	Sarah Aitken/ Secretariat	PSB annual reports have been circulated to Committee Members.
All actions to be completed by the next meeting of the Committee unless otherwise stated			

 GIG CYMRU NHS WALES	Public Partnerships and Wellbeing Committee Thursday 17 th October 2019 Agenda Item: 2.3
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Aneurin Bevan University Health Board

Childhood and Teenage Immunisations Report

Executive Summary

The purpose of this paper is to update the Public Partnerships & Wellbeing Committee regarding the uptake of childhood and teenage vaccinations across Aneurin Bevan University Health Board (ABUHB) from April 2018 to March 2019.

The Welsh Government performance measures for childhood immunisation are:

- the percentage of children receiving complete course of '6 in 1' vaccines by 1 years of age
- the percentage of children receiving MMR vaccine uptake of a complete two dose course of MMR vaccine by 5 years of age.

In addition to the progress towards meeting the WG performance measures for childhood immunisations, the Public Partnerships and Wellbeing Committee is asked to note uptake of Measles, Mumps and Rubella (MMR) vaccination across the area, for those aged 5 to 16 years, are the highest they have been across the ABUHB. This is because the time period reported includes implementation by ABUHB of a system wide data cleanse and MMR catch up campaign following the Newport and Torfaen 2017 measles outbreak.

Recommendation:

The Committee is asked to:

- Note the information provided and support the actions outlined to maintain and/or further increase the uptake of childhood and teenage immunisations.

The Committee is asked to: (please tick as appropriate)

Approve the Report	
Discuss and Provide Views	
Receive the Report for Assurance/Compliance	✓
Note the Report for Information Only	

Executive Sponsor: Dr Sarah Aitken, Director of Public Health and Strategic Partnerships

Report Author: Mererid Bowley, Deputy Director of Public Health/ Consultant in Public Health, Joanne Foley Principal Public Health Practitioner

Report Received consideration and supported by :

Executive Team		Committee of the Board	✓
		[Committee Name]	

Date of the Report: 17th October 2019

Supplementary Papers Attached:

Appendix A Routine Childhood Immunisation Schedule

Purpose of the Report

The purpose of this paper is to update the Public Partnerships & Wellbeing Committee regarding the uptake of childhood and teenage vaccinations across Aneurin Bevan University Health Board (ABUHB) from April 2018 to March 2019.

The Welsh Government performance measures for childhood immunisation are:

- the percentage of children receiving complete course of '6 in 1' vaccines by 1 years of age.
- The percentage of children receiving complete two dose course of MMR vaccine by 5 years of age.

Background and Context

Childhood immunisations protect against a range of diseases and are delivered according to a national schedule as recommended by the Joint Committee on Vaccination and Immunisation (JCVI) and adopted by the Welsh Government. The JCVI recommendations are based on the evidence of effectiveness and cost effectiveness of each vaccination, based on both direct and indirect benefits.

This report is based on data from the:

1. COVER Annual Report 2019, published by Public Health Wales in June 2019, which provides vaccination uptake data for each childhood immunisations for the period from April 2018 to March 2019
2. MMR Coverage in school-aged Children in Wales: Annual Report 2017/18 (published April 2019).

The routine immunisation schedule for children and young people can be seen in Appendix A. Childhood immunisations is part of the General Medical Services contract delivered through General Practice, with the exception of a small number of practices that opt to buy immunisation services from the Health Board Immunisation Team. The Health Board's Primary Care and Community Division undertake the contract management process. The Health Board's School Nursing Team deliver vaccinations targeting teenagers in schools across Gwent.

The target for all childhood and teenage vaccinations (with the exception of fluenz) is 95%, a level which provides 'community immunity', the approximate rate at which disease outbreaks are unlikely and protection is therefore conferred to vulnerable individuals, for whom vaccination is contraindicated.

Assessment and Conclusion

1.0 Uptake of immunisations at 1 years of age

	Percentage uptake 6 in 1' vaccine ¹	Percentage uptake men B ² vaccine	Percentage uptake Rotavirus
ABUHB	95.6%	95.6%	93.1%
Wales	95.4%	95.1%	93.6%
Blaenau Gwent	97.3%	97.2%	93.05
Caerphilly	96.3%	96.3%	95.1%
Monmouthshire	96.2%	95.9%	93.2%
Newport	94.5%	94.3%	91.8%
Torfaen	94.9%	95.7%	91.8%

¹ Vaccination with a Welsh Government delivery target of 95% uptake.

² Uptake of two doses of MenB vaccine, scheduled at two and four months of age.

Overall, in 2018/19, uptake of immunisations in young infants remained high and stable in ABUHB, although uptake varied across locality areas.

This is the first report to include one year old children eligible of the '6 in 1' vaccine which replaced the '5 in 1' vaccine in August 2017. For the '6 in 1' vaccine the Health Board achieved an annual uptake of 95.6% in 2018/19, exceeding the WG target of 95%, and the Wales average uptake of 95.4%. Three Local Authority areas achieved an uptake rate of over 95%. In Torfaen, if one additional child had been vaccinated the 95% target would have been reached; whilst in Newport, 10 more children would have needed to be vaccinated to achieve 95% uptake.

Uptake of two doses of MenB vaccine at one year of age was over 95% in ABUHB. Four of the five local authority areas achieved 95% with the uptake ranging from 94.3% in Newport to 97.2% in Blaenau Gwent.

Rotavirus vaccine uptake of two doses in children reaching their first birthday increased to 93.1%, compared to 92.9% in the previous year. Uptake ranged by locality from 91.8% in Torfaen and Newport to 95.1% in Caerphilly.

1.1 Uptake of MMR1 and MMR2 vaccine

	Percentage uptake MMR1 by age 2	Percentage uptake MMR1 by age 5	Percentage uptake MMR2 by age 5 ¹
ABUHB	94.8%	96.9%	92.3%
Wales	94.5%	96.8%	92.2%
Blaenau Gwent	96.6%	98.6%	93.8%
Caerphilly	96.5%	97.9%	93.6%
Monmouthshire	95.0%	96.6%	93.0%
Newport	92.4%	95.4%	89.7%
Torfaen	95.1%	97.1%	92.9%

¹ Vaccination with a Welsh Government delivery target of 95% uptake.

The Health Boards performance for uptake of MMR1 and MMR2 is slightly above the Wales average. The Health Board achieved an annual MMR1 uptake of 94.8% for 2018/19. To reach 95% uptake an additional 12 children would have needed to be vaccinated within the timeframe. MMR vaccine uptake of a complete two dose course in children by five years of age was 92.3%, this ranged by locality from 89.7% (Newport) to 93.8% (Blaenau Gwent). Coverage of one dose of MMR1 in children at five years of age was 96.9%, with all five localities achieving over 95%.

The variation in uptake rates across localities can be due to a range of factors for example, the time allocated to immunisation clinics, the rigour with which immunisation is actively promoted by health care professions and in some cases, the demographic makeup of the practice population. Complexity of social circumstances and frequently changing contact details can also create barriers to vaccination uptake. Offering families' flexibility with appointment time and date, and checking contact details at every opportunity would help improve vaccination uptake.

Action to target and improve vaccination rates is led by the Health Boards Childhood and School-aged Immunisation Group. Robust implementation plans are being implemented to maintain and improve immunisation uptake. This improved performance has been achieved within the context of falling vaccination rates in the UK.

Outbreaks of measles are ongoing across Europe. Between April 2018 and March 2019 these were over 11,000 cases of measles reported across EU countries, with the highest numbers from Italy, France, Romania, Greece and the UK, (cited from COVER Annual Report 2019). There remains potential for outbreak in Wales following importation from people acquiring measles virus abroad.

Below are some of the actions being implemented:

Monitoring and reporting performance:

- Presenting performance figures to NCNs in regular NCN reports.
- Regular monitoring of performance and escalation process in place to understand reasons for any decline in uptake and if any support is required.
- Practice queues are reported to Deputy Medical Director for Primary Care and Consultant in Public Health for monitoring. Primary care monitor any practice queues identified of children waiting to be invited for vaccination and follow up with Practice Manager.
- Regular communication with practices to understand reasons for any immunisation queues; and support from Immunisation Co-ordinator to resolve issues.
- Child Health Department receive monthly reports of children whom move in and move out of living in the Gwent area from the Welsh Demographic Service (WDS), to update database.

Developing a systems approach:

- Primary immunisations of babies are prioritised within the childhood immunisation schedule by the Child Health System.
- Pathways agreed with LMC, Health visitors, Primary Care and Public Health for:
 - Pathway for Missed immunisation.
 - Pathway for Refusal of consent.
- Support is provided to practices to ensure pathways are understood.

- Process in place for Health Visiting service in their public health remit to support practices when children have missed appointments (follow-up of hard to reach).

Communication and Engagement:

- Health Visitors discuss and promote immunisation as part of contacts with parents/guardians.
- Resource pack to promote childhood immunisations in preschool and school setting produced and distributed to all schools across Gwent.
- Post cards in development and being translated into 10 languages to raise awareness of the preschool immunisation schedule amongst parent/guardians.

1.2 Performance in delivery of school-age vaccination programme

1.2.1 MMR vaccine uptake in school-children aged 5-16 years during 2017/18 academic year

Birthday reached during 2017 – 18 school year	Total coverage of MMR1	Total coverage of MMR2
5	97.7%	93.9%
6	97.9%	95.0%
7	97.6%	94.7%
8	97.4%	94.5%
9	97.1%	93.9%
10	98.0%	95.2%
11	97.9%	94.6%
12	97.5%	94.0%
13	97.4%	94.3%
14	96.5%	93.4%
15	95.6%	91.6%
16	95.5%	91.0%
ABUHB Total	97.2%	93.9%
Wales Average	96.1%	92.5%

The Health Board has the highest uptake in Wales for MMR1 (97.2%) and MMR2 (93.9%). In all age groups, the Health Board exceeds 95% uptake for one dose of the MMR vaccine.

The improvement in performance are due to system leadership across ABUHB to improve data quality and operating systems in relation to childhood immunisation. The LPHT led a series of system wide multi-disciplinary and multi-professional workshops to process map the current immunisation operating systems and identified areas for improvement. Working in collaboration across organisational boundaries robust improvement plans were developed and implemented which includes the following actions

- Gwent wide data cleanse process to cross check over 80,000 records on the Child Health System (CHS) against education records of children registered at Gwent schools
- Development of a bespoke data warehouse to electronically match records
- Working with GP Practices to cross-check immunisation history recorded on GP Practice IT system with Child Health Department database
- School nursing team offer MMR vaccination (catch-up sessions) in all secondary schools (from April 2019)

- Parent/guardian letters re immunisation translated into 13 languages
- Resource pack produced to promote immunisation in secondary schools, which include social media messages
- Producing a short video to promote the importance of immunisations (in development).

These changes to the system with more accurate data allows for targeted vaccination in schools and efficient use of resources.

At a national level, Public Health Wales has delivered two immunisation related social media campaigns:

- A 'Back to School' campaign on Facebook and Instagram aimed at parents and young people of primary and secondary school age. The campaign aims to encourage people to check that they are up-to-date with school booster and two doses of MMR.
- A MenACWY and MMR school leaver's campaign for young people leaving college and starting university. A series of social media messages including short videos aimed to encourage this age group to check they are up-to-date with their MenACWY and of MMR vaccines as well as encouraging them to be aware of the signs and symptoms of meningitis and septicaemia.

1.2.2 Uptake of teenage vaccinations at 16 years of age

	HPV (2 doses at 16 years)	Teenage Booster (Uptake at 16 years)	MenACWY (Uptake at 16 years)
ABUHB	79.5%	82.7%	82.7%
Wales	84.4%	84.4%	84.6%
Blaenau Gwent	85.6%	85.9%	86.2%
Caerphilly	84.3%	85.0%	84.8%
Monmouthshire	76.3%	79.7%	80.5%
Newport	72.8%	79.6%	79.3%
Torfaen	81.8%	84.6%	84.7%

The following three vaccinations are offered and delivered by the Health Board's School Nursing Service to young people in secondary schools in Gwent:

- A complete course of HPV immunisation consists of two doses and is offered to girls in year 8 and 9.
- Teenage booster (3in1) is offered to all pupils in year 9 (reaching 14 years of age).
- MenACWY is offered to all pupils in Year 9.

Uptake is lower than the Wales average for all three vaccinations, with uptake varying considerably between local authority areas. Blaenau Gwent has the highest uptake for all three vaccines in Gwent and uptake in this locality is also above the Wales average. Caerphilly and Torfaen have the second and third highest uptake respectively in Gwent and are in line with the Wales average uptake. Newport and Monmouthshire have the lowest uptake rates in all three vaccinations. Work is ongoing to further increase up-take in all three vaccines. Welsh Government has announced that the HPV vaccination programme will be extended to include boys from 2019/20 academic year


Recommendation	
<p>The Committee is asked to:</p> <ul style="list-style-type: none"> Note the information provided and support the actions outlined to maintain and/or further increase the uptake of childhood and teenage immunisations. 	

Supporting Assessment and Additional Information	
Risk Assessment (including links to Risk Register)	Failure to achieve high levels of childhood immunisation uptake carries the increased risk of outbreaks of vaccine preventable diseases. Reduction in immunisation rates at the population level carries increased risk of disease in all those under vaccinated, including vulnerable children and adults for whom vaccination is contraindicated or who are immunocompromised.
Financial Assessment, including Value for Money	There are no direct financial implications for Aneurin Bevan University Health Board. The scheduled childhood vaccination programme is highly effective in reducing the burden of vaccine preventable communicable diseases and highly cost effective.
Quality, Safety and Patient Experience Assessment	Immunisations comply with 'Green book' guidance. National standards for training and reporting are followed. Immunisation governance processes are in place as previously agreed by the Board (2012).
Equality and Diversity Impact Assessment (including child impact assessment)	At the local authority, NCN and practice levels, there remains some variation in the uptake rates of childhood vaccinations across ABUHB. However whilst there is a correlation between low uptake of vaccinations and socio-economic deprivation nationally, this is less evident in ABUHB for most childhood immunisations. Actions demonstrating consideration of diversity and inequalities are outlined within this paper.
Health and Care Standards	This programme contributes and is compliant with Standard 1.
Link to Integrated Medium Term Plan/Corporate Objectives	<p>In the NHS Wales Delivery Framework 2019/20, uptake of childhood vaccinations is identified as a priority. The Health Board is scrutinised and held to account accordingly regarding immunisation uptake rates and delivery systems.</p> <p>Welsh Government targets against which the Health Board is held to account and which are reflected in the IMPT SCP 1 are that the HB is to achieve and maintain uptake rates of 95% for:</p> <ul style="list-style-type: none"> 6 in 1 vaccination by the age of 1 year two doses of MMR by the age 5 years

	IMTP SC2 outlines the Health Board's plans to reduce the gap in uptake of childhood immunisations between the most and least deprived within the population.
The Well-being of Future Generations (Wales) Act 2015 – 5 ways of working	Long Term – Childhood and teenage immunisations protect against a range of diseases.
	Integration – Wide engagement with partners across organisational boundaries to promote and improve immunisation uptake rates.
	Involvement – Coproducing immunisation resources (video) with young people to promote immunisations. Resources developed in 13 different languages to meet needs of the population
	Collaboration – Series of workshops held to lead and deliver system change resulting in improvement in uptake of immunisations
	Prevention – High uptake of immunisation rates will prevent disease outbreaks, protect health of individuals from vaccine preventable diseases.
Glossary of New Terms	This section should provide a definition of any new terms contained within the report
Public Interest	All reports to the Board and Committee of the Board are routinely published – is there any reason why this document cannot be made public? If not, why not?

Appendix A

Routine Immunisation Schedule Wales from September 2019				
Age due	Diseases protected against	Vaccine given and name		Usual site ¹
2 months	Diphtheria, tetanus, pertussis (whooping cough), polio, <i>Haemophilus influenzae</i> type b (Hib) and hepatitis B	DTaP/IPV/Hib/HepB	Infanrix hexa	Thigh
	Meningococcal group B (MenB)	MenB	Bexsero	Left thigh
	Pneumococcal	Pneumococcal conjugate vaccine (PCV)	Prevenar 13	Thigh
	Rotavirus	Rotavirus	Rotarix	By mouth
3 months	Diphtheria, tetanus, pertussis, polio, Hib and hepatitis B	DTaP/IPV/Hib/HepB	Infanrix hexa	Thigh
	Rotavirus	Rotavirus	Rotarix	By mouth
4 months	Diphtheria, tetanus, pertussis, polio, Hib and hepatitis B	DTaP/IPV/Hib/HepB	Infanrix hexa	Thigh
	Pneumococcal	PCV	Prevenar 13	Thigh
	MenB	MenB	Bexsero	Left thigh
12 -13 months	Hib and Meningococcal group C (MenC)	Hib/MenC	Menitorix	Upper arm/thigh
	Pneumococcal	PCV booster	Prevenar 13	Upper arm/thigh
	Measles, mumps and rubella (German measles)	MMR	MMR VaxPRO ² or Priorix	Upper arm/thigh
	MenB	MenB booster	Bexsero	Left thigh
2 ⁵ and 3 years old and primary school aged children	Influenza (each year from September)	Live attenuated influenza vaccine	Fluenz Tetra ^{2,3}	Both nostrils
3 years 4 months	Diphtheria, tetanus, pertussis and polio	DTaP/IPV	Infanrix IPV or Repevax	Upper arm
	Measles, mumps and rubella	MMR	MMR VaxPRO ² or Priorix	Upper arm
12 to 13 years (school year 8)	Cervical cancer, some head and neck and ano-genital cancers, and genital warts caused by human papillomavirus (HPV)	HPV ⁴ (two doses 6-24 months apart)	Gardasil	Upper arm
14 to 15 years (school year 9)	Tetanus, diphtheria and polio	Td/IPV (check MMR status)	Revaxis	Upper arm
	Meningococcal groups A, C, W, Y disease	MenACWY	Nimenrix or Menveo	Upper arm
	Human papillomavirus (HPV)	2 nd dose HPV ⁶	Gardasil	Upper arm
65 years	Pneumococcal	Pneumococcal polysaccharide vaccine (PPV)	Pneumococcal polysaccharide vaccine	Upper arm
65 years of age and older	Influenza (each year from September)	Inactivated influenza vaccine	Multiple	Upper arm
70 years (but under 80)	Shingles	Shingles	Zostavax ²	Upper arm

 GIG Cymru NHS Wales Bwrdd Iechyd Prifysgol Aneurin Bevan University Health Board	Aneurin Bevan University Health Board Thursday 17 th October 2019 Agenda Item: 2.4
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Aneurin Bevan University Health Board

Public Health Risk Register – October 2019

Executive Summary

This paper provides the Committee with an overview of the Public Health Risk Register. This report is provided for assurance purposes to highlight the key risks to the Health Board in meeting its statutory duties and successfully achieving its strategic objectives within the IMTP.

The Public Partnerships and Wellbeing Committee is asked to: (please tick as appropriate)

Approve the Report	
Discuss and Provide Views	
Receive the Report for Assurance/Compliance	√
Note the Report for Information Only	

Executive Sponsor: Sarah Aitken, Executive Director of Public Health

Report Author: Anna Morgan, Principal Public Health Practitioner

Report Received consideration and supported by :

Executive Team	Committee of the Board Public Partnerships and Wellbeing
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Date of the Report: October 2019

Supplementary Papers Attached: Public Health Risk Register

Purpose of the Report

To inform the Committee of updates to the Public Health Risk Register, and to suggest an approach for future reporting.

Background and Context

1. Background

Risk management is a process to ensure that the health board is focusing on and managing risks that might arise in the future. The Public Health Risk Register also assists in resolving situations where there are continuing levels of inherent risk within the organisation in relation to its statutory duty to improve population health and well-being.

Active risk management is happening every day across the health board. Nevertheless, the health board's risk management system and reporting also seeks to ensure that the board is aware, engaged and assured about the ways in which risks are being identified, managed and responded to across the organisation and our areas of responsibility.

The strategic risks referenced within this report are structured around the relevant Health and Care Standards and areas for which the Executive Director of Public Health and Strategic Partnerships is accountable. The identification and assessment of each risk area is undertaken by a Consultant in Public Health, who has responsibility for specific priorities (e.g. immunisation, smoking cessation), localities and links with the division.

Within the risk register an assessment of short and long term risk is undertaken. The 'consequence' scores have been interpreted through a professional assessment by the relevant Consultant in Public Health, taking into account the proportion of the population affected, the severity of that effect, and the contribution to the overall burden of poor health in ABUHB population. The risk register highlights the residual risk associated with existing actions/control measures. It also identifies action that would further reduce risk scores if additional action by the health board was planned and funded.

Assessment and Conclusion

This quarter's risk register has been reformatted, in order to align it with the criteria for Standard 1.1 of the Health and Care Standards.

Therefore, the description of the risk will be presented differently from previous reports.

2. Identified risks and issues

Key risks and issues are considered at each committee meeting.

There are currently 33 short-term risks contained within the Public Health Risk Register, which are distributed across the categorisation matrix as below:

Consequence score	Likelihood score				
	1-rare	2-unlikely	3-possible	4-likely	5-almost certain
5-catastrophic	1		1		
4-major			2	4	
3-moderate	1	2	4	6	2
2-minor			7	2	
1-negligible		1			

2.1 Risks with a high or moderate risk score

The majority of risks remained the same from the previous quarter's report, therefore those reported below are risks that have increased, are new, or where additional risk action has been identified.

We fail to empower and support citizens to take responsibility for their own health and well-being, and fail to support carers of individuals who are unable to manage their own health and well-being

a) People do not know and do not understand what care, support and opportunities are available, locally, regionally and nationally, including community support and support for people from protected groups

Integrated Well-being Networks

A new risk for this reporting period, Integrated Well-being Networks is leading collaboration for community well-being, including developing a range of ways to improve access to well-being information. Resource to develop and maintain information will need to be identified, beyond current funding. There will also need to be a deliberate focus on the needs of vulnerable groups.

Additional risk action is required regarding identifying resource to develop the mental well-being Foundation Tier pilot. A clear delivery model will be agreed in October to be piloted in north Caerphilly.

Also, resource to roll out Integrated Well-being Networks across all NCN areas has not yet been identified. Phase 1 of the programme is currently underway, and evaluation will inform next steps.

g) Smoking cessation and smoke free environments are not promoted and supported

Referrals to cessation services (Help Me Quit)

All divisions, and as many partners as possible need to encourage, identify, and systematically refer smokers to Help Me Quit, in order to support ABUHB in achieving their Tier 1 target of 5% of smokers making a quit attempt via smoking cessation services.

The projected target for 2019/20, based on current resources/budget allocation for tobacco control is that 3.5% of smokers will make a quit attempt.

Divisions and partners need to encourage appropriate staff to undertake 'Making Every Contact Count' training to increase their skills and confidence in talking to smokers about making a quit attempt.

h) People are not supported to avoid harm to their health and well-being by making healthy choices and accepting opportunities to prevent ill health

Weight management service for children and young people

Compared with the last quarter, this has increased to a moderate risk. This service will need to demonstrate that it is effective in supporting children, young people and families to lose weight and is targeted at the families that need it most.

This service currently only operates at L3. There is a need for a service to be provided at L2 in line with the All Wales Obesity Pathway. The service will need clear referral criteria and mechanisms and a sound evaluation framework.

Welsh Government's Healthy Weight, Healthy Wales strategy will be launched in October 2019. One of the actions detailed within the consultation document requires the review and implementation of the clinical obesity pathway to ensure it meets agreed standards, provides clear definitions, sets clear transition points across each level and the need for explicit governance and accountability for delivery.

Antenatal weight management support in Torfaen

There is only minimal resource to provide antenatal weight management support in one area of Gwent. Obesity has a major impact on the health of pregnant women and on the

lifelong health of the child. The prevalence of obesity is high and continuing to rise, particularly in those living in the most deprived areas.

More resource is required to ensure all antenatal services can provide this level of support. Some partners have invested in the service on a short-term basis, but this would ideally be a core service within the adult weight management service. A business case will need to be developed to make the case for investment in this service.

Health services fail to work in partnership with others to protect and improve the health and well-being of people and reduce health inequalities

c) Systems, resources and plans are not in place to identify and act upon significant public health issues so as to prevent and control communicable diseases and provide immunisation programmes; with effective programmes to screen and detect disease

Immunisations Co-ordinator

The part-time IC post has been vacant since June and no formal deputisation arrangements are in place.

It has been determined that the IC post will now sit within primary care and will be full time, and is currently out to advert. If the post is not filled, or if there is a delay to commencing in post, it presents a risk to business continuity and to vaccination uptake rates.

Staff influenza immunisation programme

Health boards currently have a tier one target from Welsh Government to achieve 60% flu immunisation of all front line NHS staff. To improve upon last season's uptake, ABUHB have set a target of 65% uptake.

Last season, 60.5% of ABUHB staff were immunised during the 2018/19 season. 62.4% of front line staff received a flu vaccination.

For 2018/19, five divisions exceeded the 60% target for uptake, however the variation in uptake across divisions ranged from 47.9% to 67.8%.

Plans for the 2019/20 season have been agreed by the Executive Team and Executive Board, and include a full participation vaccination strategy, identifying a Divisional Flu Lead from each division and using financial incentives to encourage divisions to achieve the 65% target.

There is no change to remaining risks with high or moderate scores in this period.

2.2 Risks with a reduced risk score

One risk score has been reduced for this reporting period.

2.3 Risks withdrawn

No risk scores have been withdrawn for this reporting period

2.4 Risks added

One new high or moderate risk has been identified.

3. Future reporting of the risk register

In order to align the risk register to the IMTP and embed Standard 1.1 of the Health and Care Standards into divisional plans, it is proposed that future submissions of the risk register follow the format of the Corporate Risk Dashboard ('corporate risk to a page').

This will enable the Public Partnerships and Well-being Committee to ratify the corporate dashboard before its submission to the Executive Board. The dashboard will be for decision and the risk register will be provided for information.

To ensure that risks are appropriately informed, risks will be aligned to the driver diagram produced to support divisions in embedding Standard 1.1 into their divisional plans.

Recommendation

The Public Partnerships and Well-being Committee is asked to:

- a) Note content of the Risk Register and the actions taken to reduce risks in specific areas
- b) Note the additional actions and control measures being taken by ABUHB to reduce risks that remain moderate or high, and
- c) Provide views on the proposal for future reporting of the risk register:
 - Replicating the format of the corporate dashboard (appendix 1)
 - Determining the key strategic risks for Board consideration

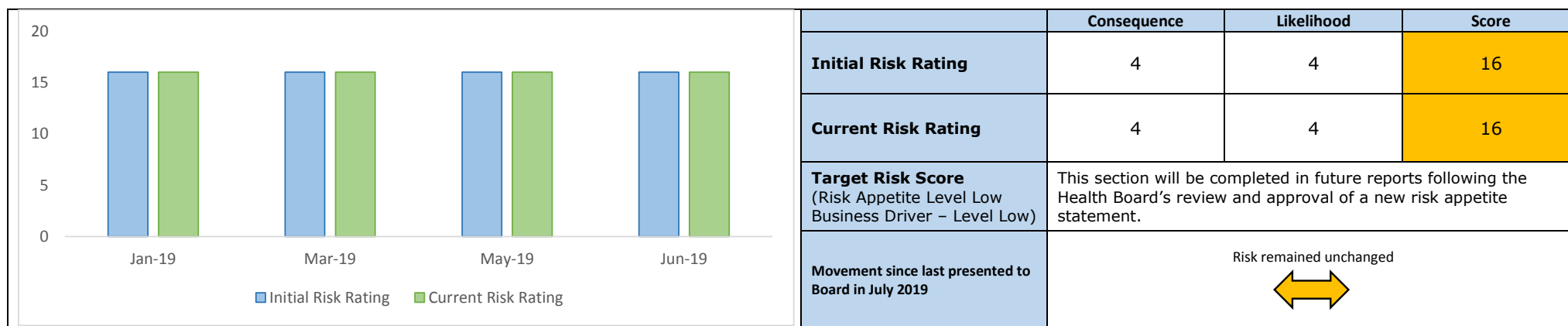
Supporting Assessment and Additional Information

Risk Assessment (including links to Risk Register)	The co-ordination and reporting of organisational risks are a key element of the health board's overall assurance framework.
Financial Assessment, including Value for Money	There is no direct financial impact associated with this report.
Quality, Safety and Patient Experience Assessment	Continually addressing the risks contained in the risk register will support the health board in maintaining high standards of quality, safety and patient experience
Equality and Diversity Impact Assessment (including child impact assessment)	There are no specific equality issues associated with this report at this stage, but equality impact assessment will be a feature of the work being undertaken as part of the risks outlined in the register.
Health and Care Standards	Actions outlined in this report would contribute to the good governance elements of the Health and Care Standards for Wales.
Link to Integrated Medium Term Plan/Corporate Objectives	Actions to reduce the risks identified within the Public Health Risk Register are set out in the IMTP, particularly in SCP1 and SCP2.
The Well-being of Future Generations (Wales) Act 2015 – 5 ways of working	The public health risk register highlights strategic risks that may prevent the health board from fulfilling its responsibility for improving population health and reducing health inequalities. This links to the achievement of several well-being objectives, in particular 1, 2, 3, 7, 8, 9 and 10.

	Long Term – The public health risk register seeks to identify risks that require a long term or multi-faceted response, and risks that may impact in the longer term, but require action to begin immediately in order to address them successfully.
	Integration – This risk register specifically addresses the Health Board's role as part of the wider public health 'system' and includes mitigating actions to ensure integration is maximised.
	Involvement – Involvement of relevant stakeholders will be considered at an individual programme level. Scrutiny of this risk register is undertaken by members of this Committee.
	Collaboration – Many of the risk mitigation measures involve collaborating with internal and external partners within the public health 'system'.
	Prevention – This risk register seeks to identify and mitigate short, medium and long term risks to population health and inequalities.
Glossary of New Terms	
Public Interest	There is no reason why this document cannot be made public.

Appendix 1: Corporate dashboard

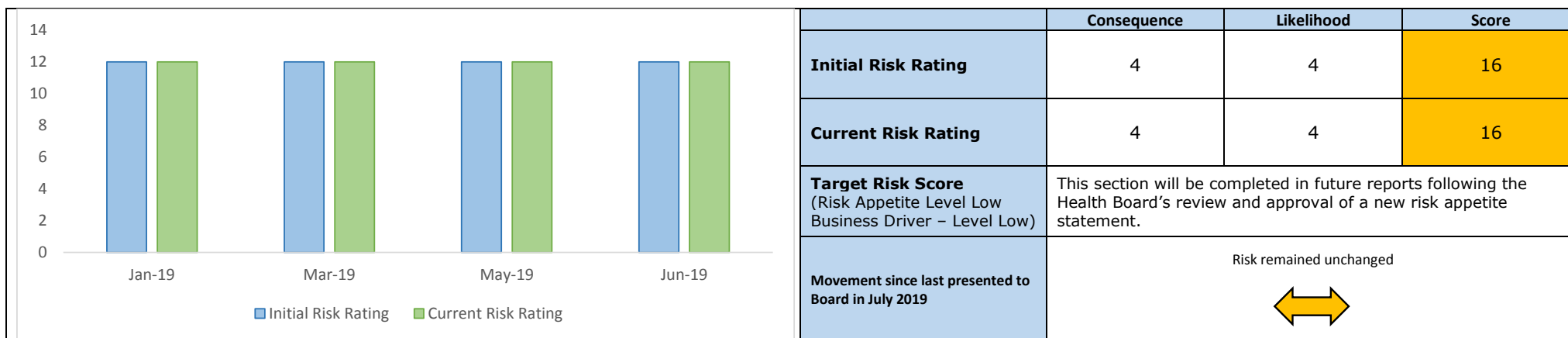
CRR036	Director Lead: Director of Public Health and Strategic Partnerships	Date Opened: July 2016
	Assuring Committee: Public Partnerships and Well Being Committee.	Date Last Reviewed: August 2019
	Risk: Failure to prevent and control communicable disease outbreaks and provide immunisations.	Target Risk Review Date:
	Impact: There would be an impact on general public health and also increased demand for services and the ability of the NHS to respond.	Monthly review undertaken



Controls in place	Action taken to achieve target risk score
<ul style="list-style-type: none"> A Health Protection Team is in place and incident and outbreak plans established Well established policies and processes to support any required action. Look back exercises have been undertaken and learning from these adopted and shared. Multidisciplinary 'Strategic Immunisation Group' meets biannually and is also represented on the Infectious Diseases sub group of the Gwent LRF. 	<ul style="list-style-type: none"> Continued utilisation and refining of well-established and tested outbreak plan.

Assurances	Links to
<ul style="list-style-type: none"> Look back exercise reports Internal Audit and Wales Audit Office Report Divisional Reports including assessments of delivery Reports from Divisional Assurance Meetings Delivery Framework updates Executive Team Meetings 	Strategic Priorities in the IMTP This is an enabling risk in support of the delivery of all priorities of the IMTP.

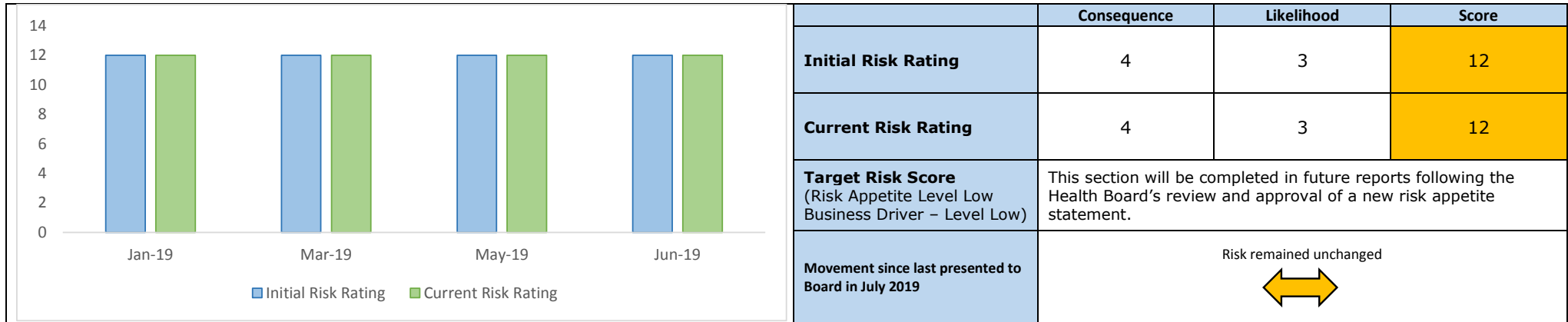
CRR037	Director Lead: Director of Public Health and Strategic Partnerships	Date Opened: July 2016
	Assuring Committee: Public Partnerships & Well-being Committee	Date Last Reviewed: August 2019
	Risk: Poor uptake of flu vaccination among Health Board staff, primary school-age children, patients aged 65 and over and people under the age of 65, staff in care homes and delays in vaccine availability.	Target Risk Review Date: Monthly review undertaken
	Impact: Influenza outbreaks in hospitals, care homes and prison settings and excess morbidity and mortality among vulnerable groups at risk of flu complications.	



Controls in place	Action taken to achieve target risk score
<ul style="list-style-type: none"> Seasonal flu action plans agreed by the Health Board's Strategic Immunisation Group for primary care (including care home staff), schools and staff. Actions taken forward to mitigate the impact of staggered delivery of the adjuvanted trivalent influenza vaccine for people aged 65 years and over. Additional communications campaign completed. End of year uptake (as at 24 April 2019) is above Wales average for those aged 65 and over and under 65 in clinically at risk groups, but below average for 2-3 year olds. 	<ul style="list-style-type: none"> Continued focus on the seasonal flu action plans Continued communication and engagement activities generally and through Flu Champions Network.

Assurances	Links to
<ul style="list-style-type: none"> Internal Audit and Wales Audit Office Report Divisional Reports including assessments of delivery Reports from Divisional Assurance Meetings Delivery Framework updates Executive Team Meetings 	Strategic Priorities in the IMTP This is an enabling risk in support of the delivery of all priorities of the IMTP, but particularly priority 1.

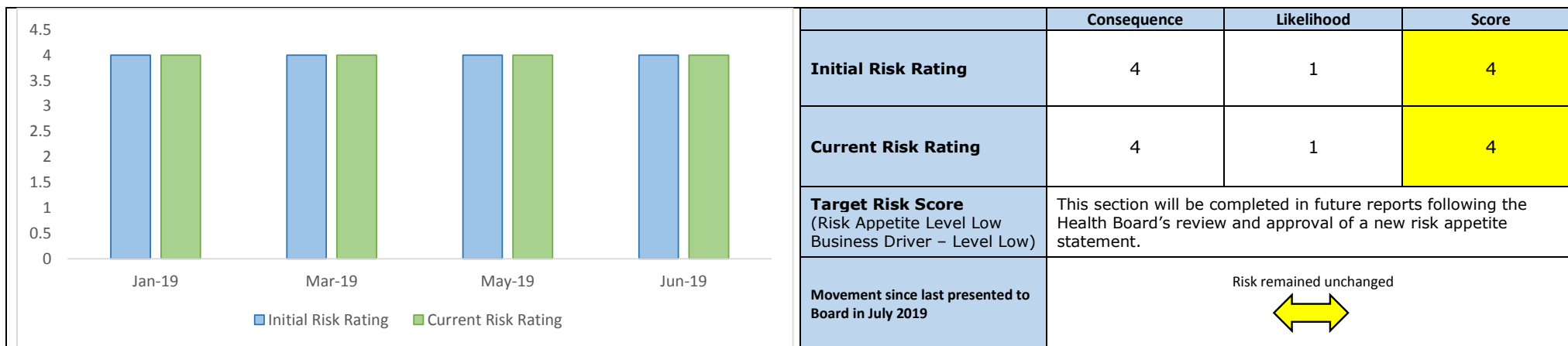
CRR034	Director Lead: Director of Public Health and Strategic Partnerships	Date Opened: November 2017
	Assuring Committee: Public Partnerships and Well Being Committee	Date Last Reviewed: August 2019
	Risk: Public Health priorities are not aligned to Health Board planning processes and policies	Target Risk Review Date: Monthly review undertaken
	Impact: Services will not be responsive or suitable for current and future service arrangements will not be contributing to improving population health.	



Controls in place	Action taken to achieve target risk score
<ul style="list-style-type: none"> Public Health advice to continue to contribute to SCPs to ensure follow through actions following the completion of the needs assessment. Public Health a key feature of IMTP and embedded planning processes. Board Committees established for Public Partnerships and Well Being and for Quality and Patient Safety. 	<ul style="list-style-type: none"> Ensuring that early intervention and prevention are continuing key features on the planning framework and discussions in the delivery of Service Change Plans and the overall IMTP.

Assurances	Links to
<ul style="list-style-type: none"> Internal Audit and Wales Audit Office Report Divisional Reports including assessments of delivery Reports from Divisional Assurance Meetings Delivery Framework updates Executive Team Meetings 	Strategic Priorities in the IMTP Links to Priorities 2 and 3, but relates to all priorities of the IMTP.

CRR038	Director Lead: Director of Public Health and Strategic Partnerships	Date Opened: March 2017
	Assuring Committee: Public Partnerships and Wellbeing Committee	Date Last Reviewed: August 2019
	Risk: The Health Board does not meet its statutory duty under the Well-Being of Future Generations (Wales) Act 2015	Target Risk Review Date: Monthly review undertaken
	Impact: The economic, social and environment well-being of the population is not fulfilled or in accordance with the sustainable development principle.	



Controls in place	Action taken to achieve target risk score
<ul style="list-style-type: none"> Steering Group in place to ensure the duties in the WBFGA are applied across the organisation. Each Division has developed and agreed wellbeing objectives which have been signed off by Board and published. Organisational wellbeing objectives and PSB(s) wellbeing objectives reflected within the IMTP and Divisional Plans. 	<ul style="list-style-type: none"> Internal Audit Report has recently being completed and reasonable assurance given, but a number of key recommendations are being taken forward including a refresh of the Steering Group governance arrangements.

Assurances	Links to
<ul style="list-style-type: none"> WAO and Internal Audit Reports Partnership assessments and plans Reports from Public Service Boards Required national reports developed for Welsh Government 	Strategic Priorities in the IMTP This is an enabling risk in support of the delivery of all priorities of the IMTP.

Public Health and Partnerships Committee Risk Register 9/07/2015

Consequence score	Likelihood score				
	1-rare	2-unlikely	3-possible	4-likely	5-almost certain
5-catastrophic	5	10	15	20	25
4-major	4	8	12	16	20
3-moderate	3	6	9	12	15
2-minor	2	4	6	8	10
1-negligible	1	2	3	4	5

NB 'Consequence' scores have been interpreted through the agreement of intuitive scores by a group of public health specialists, taking into account the proportion of the population affected, the severity of that effect, and the contribution to the overall burden of poor health in ABUHB population.

Abbreviations - risk ownership	
DPH	Director of Public Health
DTh	Director of Therapies
DPI	Director of Planning
Dops	Director of Operations
DW	Director of Workforce Development
DivPCN	Divisional Director of Primary Care & Networks
DivFT	Divisional Director of Family & Therapies


Description of the risk Standard 1.1 Health Promotion, Protection and Improvement	Existing control measures	Residual/new risks to population health	Current risk		Additional risk action required	Target risk		Date risk identified	Risk owner
			Short term	Long term		Short term	Long term		
We fail to empower and support citizens to take responsibility for their own health and well-being, and fail to support carers of individuals who are unable to manage their own health and well-being	a) People do not know and do not understand what care, support and opportunities are available, locally, regionally and nationally, including community support and support for people from protected groups	Integrated Well-being Networks, part of the Gwent RPB Transformation funded programme, is leading collaboration for community well-being, including developing a range of ways to improve access to well-being information. Work to develop mental well-being foundation tier pilot includes better promotion of resources to enable self-help.	3x4	3x4	Resource to develop the mental well-being Foundation Tier pilot has not yet been identified. A clear delivery model will be agreed in October to be piloted in North Caerphilly. Resource to roll out Integrated Well-being Networks across all NCN areas has not yet been identified. Phase 1 of the programme is currently underway, and evaluation will inform next steps.	3x4	3x3	30/09/2019	
	b) People are not supported to engage, participate and feel valued in society								
	c) People are not supported to be healthy, safe and happy, and to lead an active life								
	d) Children do not have a good, healthy, safe and nurturing start in life	Designed to Smile' dental public health initiative is trying to work with primary schools in deprived areas to encourage uptake of an evidence based programme of fissure sealant / fluoride varnish treatment and supervised tooth brushing. Public Health Wales, the local public health team and Family & Therapies divisional staff support local schools in maintaining membership of the 'Healthy Schools' scheme.	3x4	3x5	Schools have reported time constraints as the main barrier to engagement in the programme. Education authorities and schools need to be encouraged to co-operate with this programme, which will require the support of partners. Healthy School and Pre School Co-ordinators are continuing to support roll out of the programme. D25 are trying to get a slot at Cluster Head Teacher meetings.	3x4	3x5	February 2015, DivFT/DPH, Review: March 2020	
	e) People are not supported to make decisions about their health behaviour and well-being which impact on their health and the health and well-being of their children	Lack of sufficient support and programme alignment runs the risk of ineffective activity in these communities and populations in most need of support with health improvement. Whilst there is significant variation in activity within different localities from the existing anti-poverty programmes (Flying Start, Families First and Communities First), they currently deliver many community health improvement projects. However, all three programmes are currently only funded annually. Families First is scheduled to have a change of focus to community resilience and employment and, Communities First is going to be phased out by March 2018. There is risk of reduction in community provision of health improvement and wellbeing activity, particularly in more disadvantaged areas, and at a time when the NHS is looking to more prudent models of primary and community care to meet increasing demand. There is increased risk that the outcomes will be seen as a whole and that Communities First (particularly) will reduce healthy lifestyle activity moving towards employment, learning and prosperity.	3x2	3x1	The public health team supports schools via the Healthy Schools Officers on a Gwent wide basis. Board members and staff can be effective advocates for the added value of the Healthy Schools Scheme in improving the ability of pupils to improve literacy, numeracy and general behaviour.	4x1	4x1	Sept 2014, DPH and Dops, Review: April 2020	
		Local Public Health team and Family and Therapies divisional staff are attempting to support Flying Start and Families First programmes in delivery of targeted health education and promotion programmes. Local anti poverty initiatives also support health improvement within the most deprived populations.	4x4	4x4	A new cross-government focus to 'replace' Communities First is described with three main aims: helping people into work, giving children the best start in life, and ensuring people's voices are heard in the design of local services. This successor programme is referred to as the 3 'E' - employment, early years and empowerment. A WG legacy fund of £6 million will be introduced in April 2018, to local authorities, in consultation with communities and public services boards, to maintain some of the most effective interventions or community assets developed by Communities First. We need to ensure close partnership working through the PSB wellbeing planning process as described, AND with LAs as they assess impact and effectiveness of health improvement programmes currently delivered through Communities First and develop bids to the Legacy Fund for local sustainability. Ensuring a joint approach to planning activity which meets both the evidence base for population health improvement and Welsh Government priorities is needed to align everyone's agendas and maximise population health improvement. Action to mitigate the impact of withdrawal of Communities First funding is being agreed with the relevant health board divisions and these proposed actions are due to be presented to Execs.	4x5	4x4	Sept 2014, DPH and Dops, Review: March 2020	
		Community Health Champions Network established, with a limited number of individuals and training programmes currently involved.	2x4	3x4	A review of the Community Health Champions programme is currently underway, with a view to re-establishing it as part of Integrated Well-being Networks. A revised delivery model is being developed, potentially including a new element whereby community members are empowered to be 'community explorers', identifying issues and opportunities to improve well-being in the community and working together with services to address them.	2x4	3x4	January 2015, DPH, Review: March 2019	

	<p>Alcohol Care Team established at RGH and NHH.</p> <p>ABUHB fulfils statutory role as Responsible Authority on licensing applications.</p> <p>The APB is developing a Strategic Alcohol Framework to promote sensible drinking approaches across the population to help reduce consumption and minimise alcohol related harm.</p> <p>The Gwent Specialist Substance Misuse Service has established an Alcohol Related Brain Damage clinic for as part of the treatment pathway to diagnose and manage ARBD service users effectively</p>	<p>We have no systematic means of identifying individuals at risk and offering support, although several staff groups have been offered alcohol brief intervention training.</p>	3x2	3x2	<p>A clear plan is needed to encompass all aspects of alcohol harm reduction, and resources need to be planned and secured.</p> <p>Evidence base alcohol treatment pathway developed, business case directed to finance and performance committee for services in RGH, NHH and YFF.</p> <p>The APB is re-commissioning Adult Substance Misuse Services to include co-ordination of ABI training across organisations, assertive outreach, Alcohol In-Reach linking with the ACT in secondary care, Blue Light Service and and Older People's Pathway for alcohol service users. New contract due to be in place 01.04.21</p> <p>ARBD training has been rolled out to community drug and alcohol services.</p> <p>The Framework will map out alcohol related activity across Partnership Boards in Gwent and identify areas for collaborative working.</p> <p>A Minimum Unit Price Task & Finish Group has been established by the APB to look at communication to service providers and service users, preparing for and managing the impact on alcohol users especially vulnerable groups, managing the impact of the legislation on services, learning from Scotland and the evaluation of MUP in Wales.</p> <p>Support is being provided from the Value Based Care Team to refresh the initial business case to expand to a 7 day service.</p>	2x3	2x3	<p>January 2015, DPH, DOPs and DivFT.</p> <p>Review: March 2019</p>	
	<p>Patient education programmes are provided within the Health Board area, but may not be sufficient to ensure population impact. Work is now ongoing within the Primary Care & Networks to review education programmes available to patients, and in particular to increase the availability of diabetes education.</p>	<p>Not all willing individuals with common chronic conditions are receiving comprehensive support and guidance in self management of their condition. This affects a large and increasing proportion of the population. In the short term this avoids the need for additional staff and ensures existing staff time is used for clinical care. However, in the short to medium term, inability to appropriately self manage creates avoidable demand on health services, and wastes resources, including drugs, consumables and equipment as well as time in clinics etc. In the long term insufficient patient education at a population level maintains demand and dependency on health services and creates avoidable ill health. Sectors of the population with impaired literacy levels, physical, sensory or learning disabilities, or from an ethnic minority community may be at particular risk. OA Knee patient education groups implementing prudent care are now operational.</p>	4x4	4x4	<p>We need to map such programmes alongside evidence base, demand and capacity to enable a planned programme of investment to ensure maximum population impact. Plans are in place in the current ABUHB 3 year plan, but resources have not yet been identified.</p>	4x4	4x4	<p>Sept 2014, DPH and DOPs.</p> <p>Review: March 2019</p>	
f) Breastfeeding is not promoted and supported	<p>ABUHB has a breastfeeding policy and aims to encourage and support all new mothers to breastfeed their babies if possible. Breastfeeding contributes to many aspects of lifelong good health.</p>	<p>ABUHB continues to have low rates of breastfeeding. While Community and Hospital services have achieved the Unicef 'Baby Friendly' award, which aims to ensure that all processes are in place to maximise support for breastfeeding.</p>	2x3	2x3	<p>Further work by ABUHB and partners is required to increase breastfeeding rates. Work is now completed to capture breastfeeding rates on Child Health System which is on track with improved rates of recording.</p>	2x4	3x4	<p>January 2015, DivFT.</p> <p>Review: March 2019</p>	
g) Smoking cessation and smoke free environments are not promoted and supported	<p>Smoking cessation services are being improved and extended to increase throughput to 5% of all smokers, as required by the Welsh Government target</p> <p>WG Tier 1 Target 5% of smokers make a quit attempt via smoking cessation services, with at least a 40% CO validated quit rate at 4 weeks.</p> <p>Projected Target IMTP 2019/20 (based on current resources/budget allocation for Tobacco Control): 3.5%</p>	<p>This should contribute to a measurable population effect on smoking prevalence in next few years, in line with Welsh Government target to reduce smoking prevalence to 16% by 2020. Smoking remains a serious threat to population health. This activity will need to be monitored to ensure it has the desired effect, and alterations considered if not.</p> <p>The transfer of front line service 'Stop Smoking Wales' from PHW to ABUHB will complete on the 1st October 2019. The service will continue to deliver specialist intensive behavioural support clinics in local communities across Gwent.</p> <p>Action plans will be implemented to increase uptake of smoking cessation services to achieve the 5% target.</p> <p>2019/20 implement action plans to increase uptake of smoking cessation services to reach 3.5% by March 2020.</p>	4x3	4x4	<p>All divisions, and as many partners as possible need to encourage, identify, and systematically refer smokers to 'Help Me Quit (HMQ)'. Divisions and partners need to encourage appropriate staff to undertake 'Making Every Contact Count' training to increase their skills and confidence in talking to smokers about making a quit attempt.</p> <p>There has been an increase in the numbers of pharmacies providing Level 3 services, and work is underway to support them to deliver. Pharmacy re-accreditation was completed by March 2019, which has maintained the number of pharmacies providing a Level 3 service.</p> <p>Monthly data reports on referrals to smoking cessation services have been received since 2018, which has enabled data profiles to be produced for NCNs and presented to NCN leads. Attendance at NCN meetings has supported smoking cessation discussion and has encouraged partners to engage with HMQ service. However, engagement with all NCN areas is not consistent.</p> <p>The transfer of Stop Smoking Wales will align all cessation services within ABUHB, and give ABUHB management of all services provided across Gwent. Aligning the services to one integrated system will improve the planning of service locations, shared use of resources, greater pool of cessation knowledge and skilled workforce.</p> <p>Smoking cessation performance has continued to improve year on year, largely due to the Level 3 pharmacy service. Smoking cessation services (including community pharmacy level 3, Stop Smoking Wales, Hospital Smoke Free Support Service) have treated 3403 (3.7%) of the adult smoking population between 1st July 2018 and 30th June 2019.</p> <p>Work with local businesses is ongoing, to raise awareness of HMQ services to their staff and encourage workplaces to host 7-weeks HMQ clinics during working hours for staff to attend.</p> <p>Regular partnership meetings take place with HMQ to map clinic/L3 provision in AB area and identify gaps in provision to ensure smokers can access services within local communities.</p>	3x3	3x2	<p>Sept 2014, DPH and DOPs.</p> <p>Review: April 2019</p>	
	<p>Support for pregnant women to quit smoking is ongoing.</p>	<p>Although the numbers involved are small, smoking in pregnancy represents a considerable risk to the health of the mother and a lifelong health risk to the child. Supporting pregnant women to stop smoking requires skilled support over a considerable time.</p>	3x4	4x4	<p>Partners need to support efforts to support pregnant women in not smoking, and to ensure young women and girls are aware of the risk to babies, and are encouraged to adopt alternative coping strategies where required.</p> <p>Additional HB investment was provided to increase resources (CO monitors) available for community midwives to implement NICE smoking cessation guidance. There is an increased risk the smoking prevalence in maternal smoking will increase as a result of accurate data recording. All maternity services have been provided with equipment to measure all pregnant women Carbon Monoxide levels at booking to embed NICE guidance.</p> <p>The maternity service implementation of NICE smoking cessation guidance is currently being audited to establish further support midwives require to embed activity within day-to-day work.</p> <p>A Smoke Free Maternity Support Service has commenced from April 2019, for which there are 3WTE Smoke Free Maternity Support Workers in post and managed by the maternity service. The staff will engage with pregnant smokers identified at the first appointment (6-8 weeks of pregnancy) to provide smoking cessation support throughout the pregnancy (based on recommendations from a national MAMSS project Models of Access for Maternity Stop Smoking Services).</p>	3x3	3x2	<p>Sept 2014, DPH and DOPs.</p> <p>Review: April 2019</p>	
h) People are not supported to avoid harm to their health and well-being by making healthy choices and accepting opportunities to prevent ill health	<p>ABUHB adult weight management service offers weight management support to 1000 people each year at L2 and L3 of the All Wales Obesity Pathway</p>	<p>Failure of this service to keep up with demand will reduce the enthusiasm of wider NHS staff to initiate discussions around weight and weight management with patients. Failure to maximise the numbers of patients engaging with the service will also fail to reduce potential demand for diabetic, cardiovascular etc health services. It is also important that the service targets support to those most in need or other vulnerable groups to ensure that inequalities in health are being addressed.</p>	3x4	4x4	<p>Opportunities to enhance the capacity of the AWMs need to be explored including commissioning more capacity at L1 and L2 and services at L3 focusing on those who need it most. A business case will need to be developed to make the case for investment in this service.</p> <p>Exploration should include the increased use of bariatric surgery for those patients that would benefit.</p> <p>The WG Healthy Weight, Healthy Wales Strategy will be launched in October 2019. One of the actions detailed within the consultation document requires the review and implementation of the clinical obesity pathway to ensure it meets agreed standards, provides clear definitions, sets clear transition points across each level and the need for explicit governance and accountability for delivery.</p>	2x2	2x4	<p>Sept 2014, DPH and DTH.</p> <p>Review: October 2017</p> <p>Review: Jan 2018</p> <p>Review: Sept 2019</p>	
	<p>CONNECT - CYP L3 weight management service was launched May 2019 with capacity for 250 families per year</p>	<p>This service will need to demonstrate that it is effective in supporting children, young people and families to lose weight and is targeted at the families that need it most.</p> <p>This service currently only operates at L3. There is a need for services to be provided at L2 in line with the All Wales Obesity Pathway.</p>	4x3	4x4	<p>CYP service will need clear referral criteria and mechanisms and a sound evaluation framework.</p> <p>Resources will need to be identified and a service model developed for CYP weight management service provision at L2.</p> <p>The WG Healthy Weight, Healthy Wales Strategy will be launched in October 2019. One of the actions detailed within the consultation document requires the review and implementation of the clinical obesity pathway to ensure it meets agreed standards, provides clear definitions, sets clear transition points across each level and the need for explicit governance and accountability for delivery.</p>	2x3	2x2	<p>Sept 2014, DPH and DTH.</p> <p>Review: October 2017</p> <p>Review: Jan 2018</p> <p>Review: Sept 2019</p>	

Public Partnerships and Wellbeing Committee - Thursday 17th October 2019-17/10/19		Antenatal weight management support is being delivered in Torfaen	There is only minimal resource to provide antenatal weight management support in one area of Gwent. Obesity has a major impact on the health of pregnant women, and also on the lifelong health of the child. The prevalence of obesity is high and continuing to rise, particularly in those living in the most deprived areas.	3x3	3x4	More resource is required to ensure all antenatal services can provide this level of support. Some partners have invested in the service on a short term basis, but this would ideally be a core service within the adult weight management service. A business case will need to be developed to make the case for investment in this service. The WG Healthy Weight, Healthy Wales Strategy will be launched in October 2019. One of the actions detailed within the consultation document requires the review and implementation of the clinical obesity pathway to ensure it meets agreed standards, provides clear definitions, sets clear transition points across each level and the need for explicit governance and accountability for delivery. The strategy also highlights the need to evaluate and implement a range of evidence based programmes to support mothers who are overweight or obese within pregnancy.	3x3	3x3	Sept 2014, DPH and DTH, Review: July 2017 Review: Jan 2018 Review: Sept 2019	
		Making Every Contact Count Programme is being delivered across the Health Board and aims to reach 10% of frontline staff year on year	Contact with health professionals presents a window of opportunity to enable patients to give serious consideration of the effect of aspects of their lifestyle on their health, and consider or start making changes to that lifestyle. This affects a large proportion of the population - around 2/3 are overweight or obese, and around 1/4 smoke. Around 85% of individuals will have contact with a NHS healthcare professional during the course of any one year. Failure to have as many staff as possible trained to recognise appropriate opportunities and tackle health-harming behaviours in an effective brief intervention with patients will reduce the potential population impact as well as supporting effective disease management. Not conducting brief intervention will, in the short term, enable staff to see more patients in a given time period. However, in the medium to long term the absence of brief advice on health-harming behaviours will waste opportunities for health improvement, therefore maintain demand and dependency on health services. To date MECC has been funded by Public Health shippage money which presents a risk to continued and sustainable delivery of the MECC programme. Proper investment, capacity and resources are required to ensure that MECC can	3x5	3x5	Divisional directors/leads receive regular updates on the 10% divisional target and are encouraged to promote amongst their staff. Managers are also asked to promote MECC amongst their staff and regular communications about the programme are produced for the ABUHB intranet pages and carousel. Open sessions at the main hospital sites have also been planned and promoted to enable and increase access to the training for staff that are unable to train as one team due to service provision e.g. A&E staff. An E-learning module has been developed and is being promoted across the organisation via divisional leads and wider to encourage further access to the training programme. Continued encouragement and promotion of the training by divisional leads/team leads will be required to ensure that all the training offer is taken up this year. Those professional groups who have received Train the Trainer should also be encouraged and supported to roll out the training within their teams to add to the target for training this year. Embedding work is underway with a number of professional groups/teams but this will require greater scale and pace of change over a prolonged time to initiate the necessary culture change among staff and patients. The MECC programme delivery and embedding will need to be robustly evaluated across the organisation in collaboration with an academic partner to demonstrate impact. For this to happen investment in the programme will be required. A business case is being developed which will detail the requirements re. investment and the expected benefits/outcomes of this investment.	3x3	3x2	September 2014, DPH and DTH, Review: September 2017 Reviewed: Jan 2018 Reviewed Sept 2019	
	Health services fail to work in partnership with others to protect and improve the health and well-being of people and reduce health inequalities	a) Healthy and safe workplaces and communities are not actively promoted	A 'smoke free premises' policy has been agreed and implemented. Two Smoke Free Enforcement Officers have been employed. Difficulties remain in fully implementing the 'smoke free' policy at some locations in some ABUHB sites. Failure to render NHS property (and staff at work in uniform) smoke free undermines the wider efforts to reduce smoking in the population. Patients who continue to smoke are often those most at risk of harm and increased need of health services.	2x3	2x4	Smoke Free Enforcement Officer post is vacant at Nevill Hall Hospital, therefore there is an increased risk of public/patients/staff smoking on site and the potential exposure to second hand smoke among public/patients/staff. A paper was presented to the Executive Team to update on the position (September 2019). The recommendations in the report were approved and preparatory work ahead of the legislation will commence in Autumn 2019. Recruitment process for Smoke Free Enforcement officer currently ongoing.	2x1	2x1	Sept 2014, DPH and DQps, July 2019	
		b) The health and well-being of staff is not actively promoted	ABUHB has been awarded the Gold Corporate Health Standard and is working towards revalidation of the Platinum Corporate Health Standard There has been a delay in the date for assessment but it is important the the organisation maintains focus on supporting staff health and well-being in the interim.	3x3	3x4	The Work and Health Group will need to develop a plan for achieving Platinum revalidation and coordinate action towards this in preparation for assessment.	3x1	3x1	Sept 2014, DPH and DWD, Review: December 2017 Reviewed: Jan 2018 Reviewed Sept 2018 Review: March 2019	
		A staff 'wellbeing through food and physical activity' guidelines have been developed, owned by the Work and Health Group.	The staff 'wellbeing through food and physical activity' guidelines need to be refreshed by January 2019. Implementing the standards as part of the CHS work has been focused on changes to cooking methods, products purchased, pricing and promotion of products. Promotional materials have been designed and displayed to support and encourage support staff around healthy eating. However, ongoing encouragement of small steps leading to wider culture change is going to be important here, and we need to be careful to ensure that over enthusiastic policy does not alienate staff, while keeping a constant degree of movement towards ideals. If we manage to set up a rolling programme of reform and engagement, with a background communications initiative, this should slowly improve the food and physical activity environment for staff and visitors.	5x2	5x3	The Work and Health Group need to update the guidelines and incorporate into a much wider approach to workplace health and not just nutrition and physical activity (links to 5j). If this action happens then this risk could be removed altogether as the focus would be on how the Workplace Well-being Programme is developed and implemented.	2x2	2x3	Sept 2014, DPH and DWD, Review October 2018 Review: March 2019	
		A Workplace Health Group oversees workplace health and wellbeing issues. A very large proportion of the population enter ABUHB premises as either staff, patients or visitors each year, and this is an opportunity for demonstrating exemplar policies and practices promoting health.	ABUHB achieved Gold Corporate Health Standard Award in January 2019. Now that CHS has been achieved, a focus on workplace health needs to be maintained and further developed to support a healthy and sustainable workforce for the delivery of the Clinical Futures programme. Employee Wellbeing Service and Public Health Team to work together to develop a comprehensive workplace health programme for ABUHB. Completion and implementation of the Sustainable (Active) Travel Plan including the development of a Travel Charter.	2x4	3x4	Maintenance of this group and activity which will include the revalidation for the Platinum Corporate Health Award 2019.	2x3	2x2	Sept 2014, DPH and DWD, Review: October 2018 Review: Sept 2018 Review: March 2019	
		c) Systems, resources and plans are not in place to identify and act upon significant public health issues so as to prevent and control communicable diseases and	ABUHB supports Public Health Wales' national screening programmes via various SLAs. Overall uptake rates in ABUHB are generally meeting, or close to meeting targets, with the exception of Bowel Cancer and AAA screening. Within ABUHB however, there are inequalities with uptake rates being lower in the more deprived areas. It is likely that there are other inequalities by population subgroups - e.g. ethnic minority - but data are not available.	2x3	2x4		2x3	2x4	DPH Review: October 2018	

provide immunisation programmes; with effective programmes to screen and detect disease	The 'Living Well Living Longer' programme is offering targeted health checks for cardiovascular disease and risk factors across the most deprived communities of ABUHB. This has the potential to make a significant difference to inequalities in healthy life expectancy in ABUHB.	Over 11,700 citizens have attended a full Health Check with 1,746 sessions held in 57 local community venues across 6 cluster areas and 39 GP practices. All attendees have had the full range of tests, advice and brief interventions offered.	2x3	2x4	Complete the roll out of the Living Well Living Longer Programme. The programme is approaching completion in Newport East invite and Newport West NCNs a CPD session for the 5 practices was held on 28/9/17.	2x3	2x4	DPH	Review: July 2018
		The Well Being Advisor Service is a new development, receiving over 400 referrals so far, which supports high risk patients for a period of up to six months, to understand their modifiable risks and to set goals and actions which will help to lower their risks.			Implement a sustainable, social model of primary care to support people to reduce their risk of heart disease, stroke, diabetes, cancer, respiratory and liver disease in Blaenau Gwent West, Blaenau Gwent East and Caerphilly North NCNs.				
		In terms of clinical intervention, around 30% of patients exceeded NICE threshold requiring a further appointment with their GP Practice in relation to blood pressure, cholesterol and diabetes risk.			Implement a mental wellbeing pathway as part of the Living Well Living Longer programme.				
		An initial evaluation of the programme is currently taking place (August 2017).			Working with community partners through NCNs, implement an Integrated Wellbeing Network as part of the Living Well Living Longer programme.				
		Support is also provided to people to reduce their preventable risk factors for cancer through the Living Well, Living Longer Programme (as set out above). The national screening programmes are promoted through the Health Check.			Through NCNs, identify and disseminate the common themes from the 2016/17 GP Practice audit of new cases of cancer.				
		GP practices have carried out their significant event analyses of lung, digestive and ovarian cancers.							
		NCNs have also concluded evaluation of the bowel screening pilots.							
	ABUHB is aware of national incident/outbreak control plans, and has a multidisciplinary 'Strategic Immunisation Group' which meets bi annually. They are also represented on the multiagency Infectious Diseases subgroup of the Gwent Local Resilience Forum.		3x1	3x1	Continued improvement requires an ongoing organisation-wide plan based on learning and best practice across Wales. It also requires Divisional Management Teams to understand the rationale for flu vaccination and to implement processes for coordinating, monitoring and improving vaccination uptake within their Divisions.	3x1	3x1	Sept 2014, DPH,	Review: April 2020
d) Needs assessment and public health advice does not inform service planning, policies and practices	ABUHB currently has a part time immunisations Co-ordinator employed with Family & Therapies Directorate.	The IC post became vacant in June. The job description is currently aligned to the National Standard for a full time IC. No formal deputisation arrangement for the key parts of the role exist.	3x4	3x4	Plans are underway to progress with backfilling to the IC post. The IC post will now sit within primary care and will be full time, and is currently out to advert.	3x4	3x5	February 2015, DPH & Div FT & Div PCN,	Review: April 2019
	The Child Health System (CHS) is vital to provide timely information in the event of an outbreak of disease preventable by routine childhood vaccinations. It is vital that the system contains up to date information.	Inaccurate data in the CHS means much time is wasted pursuing children who have already had vaccinations, and also potentially adversely affects relationships between NHS staff and families. Time and effort is also wasted in answering questions and explaining possible reasons for a perceived rather than a real problem. More importantly, confusion over data takes staff away from seeking out and vaccinating those children who are not protected.	3x3	3x4	The Director of Families and Therapies and Deputy Director of Public Health are engaging with Directors of Educations to ensure systems are in place to ensure Child Health are informed of children moving in and out of Gwent.	3x3	3x4	January 2015, DPH,	Review: April 2019
					School Health Nursing are working to review their current systems of immunisation delivery to incorporate a cross checking of school lists against CHS list. This will enable Child Health to update the system.				
					MMR data cleansing has been undertaken with GP practices. This has highlighted a number of practices where existing processes do not seem to be followed. The Immunisation Co-ordinator is working with these practices and a programme of process awareness raising is planned.				
					The Service Improvement Manager for Child Health is engaging with neighbouring health board areas and Gloucester to understand and improve the process for data sharing between areas.				
	Increase the level of influenza vaccine uptake in all at risk groups at NCN level and reduce the gap across all ABUHB NCNs.		3x4	3x3	Plans are in place for flu vaccination of pre-school children, primary school children, people over 65 years, under 65s in at risk groups and care home staff. However, this year there has been complexity around the phased supply of adjuvanted trivalent influenza vaccine (aTIV) for over 65s, which meant that flu clinics have been staggered later into the season. This has also created problems when comparing vaccination uptake (IVOR data) with the previous flu season. There are some general practices that have not had aTIV orders processed or have insufficient vaccine supplies. Current uptake (as at 5th Feb 19) is above the Wales average for those 65 and over and those under 65 in at risk clinical groups but below the average for 2-3 year olds.	3x3	3x3	Review April 2019	
	Primary care are contracted to deliver pre school booster and MMR2 for 3 years and 4 months.	This appears to be an issue with the timeliness of vaccination delivery, which is of concern as it leaves many children unprotected during their first year of full time schooling.	3x3	3x4	Work is underway to explore what needs to happen on a system level to improve uptake of MMR by age 5. Uptake in school age children from age 4 to 16 years has increased due to the system level work led by the public health team.	3x3	3x4	June 2016, DPH, Div F&T, Div PCN	Review: April 2020
		The World Health Organisation has reported a sharp increase in the incidence of Measles cases in the Europe Region in 2017. Larger outbreaks have occurred in areas where immunisation rates fall below the 95%, which give community immunity and prevent the transmission of measles within a population.							
	Flu immunisation is offered to all front line staff each autumn.	Healthcare workers are at increased risk of flu infection, and vaccination reduces that risk. In healthy adults, reported average efficacy of vaccination in reducing the risk of confirmed influenza infection is 60% (range 53%-66%).	3x4	3x4	Continued improvement requires an ongoing organisation-wide plan based on learning and best practice across Wales. It also requires Divisional Management Teams to understand the rationale for flu vaccination and to implement processes for coordinating, monitoring and improving vaccination uptake within their divisions.	3x4	3x4	Sept 2014, DPH and DWD,	Review: April 2017
	A staff influenza policy and immunisation programme is developed annually to improve uptake amongst ABUHB staff, in order to achieve 65% uptake.	Vaccination of healthcare workers against flu can significantly lower rates of flu-like illness, hospitalisation and mortality in the elderly in healthcare settings. Flu immunisation of front line health care staff may reduce the transmission of infection to vulnerable patients, many of whom will have impaired immune systems that mount a suboptimum response to immunisation.			60.5% of ABUHB staff were immunised during the 2018/19 season. 62.4% of front line staff received a flu vaccination. This demonstrates an improvement on the previous season's figures. It terms of benchmarking, 70.3% of front line staff in England received the seasonal influenza vaccine during the 2018/19 season.			Review: 23/01/18 Consultant in PH	Review: March 2019
		Vaccination of frontline health care workers may help reduce the level of sickness absence and contribute to maintaining service provision particularly when responding to winter pressures.			Five divisions exceeded the 60% target uptake (Family and Therapies; Continuing Healthcare, Primary and Community Care; Unscheduled Care and Scheduled Care). The variation in uptake across divisions ranged from 47.9% to 67.8%.				
		Health boards currently have a tier one target from Welsh Government to achieve 60% flu immunisation of all front line NHS staff. To improve upon last season's uptake, ABUHB have set a target of 65% uptake.			Plans for the 2019/20 season were agreed by the Executive Team on 2nd September 2019 and Executive Board on 18th September 2019 and include a full participation vaccination strategy, identifying a Divisional Flu Lead from each division and using financial incentives to encourage divisions to achieve the 65% target.				
		Health Boards are expected to resource this immunisation programme and whilst it is a cost effective, preventative measure, no recurrent resource is identified.			Vaccinations for the 2019/20 season will initially be offered to staff caring for patients at high risk of complications should they catch flu. The Welsh Health Circular recommends health boards and trusts undertake a risk assessment in all relevant departments to consider the impact of unvaccinated staff providing direct care to vulnerable patients, and lists the departments where the risk to patients is likely to be highest, to include haematology, oncology, bone marrow transplant; neonatal intensive care and special care baby units.				
	ABUHB has undertaken or has participated in various needs assessments of vulnerable groups	There may be other vulnerable groups with unmet needs where targeted work is not being undertaken	2x3	3x3	Actions highlighted by the needs assessments need to be followed through, including prioritising support for those in greatest need.	2x3	3x3	Sept 2014, DPH and DPH,	Review: March 2019
		The local public health team, Primary Care, Networks and Community Services Division and Planning Division have limited capacity to support comprehensive needs assessments and service reviews.	2x3	3x3	We need to ensure the maximum effectiveness of resources through effective prioritisation, service planning, policy and practice development.	2x3	3x3	September 2014, DPH and DPH,	Review: March 2019
					We also need to ensure that completed needs assessment work is actually used to develop and adapt services to better meet the needs of the population.				
					NCN IMTPs are being produced based on needs assessments developed with guidance from the Public Health Team.				

e) Health services do not have systems and processes in place that play their part in reducing inequalities and protect and improve the health and well-being of their local population	We have Board Committees for Public Partnerships and Wellbeing and for Quality and Patient Safety	The remit of the committee is broader than the Public Health and Partnerships Committee, it includes providing assurance against Primary Care and Community services performance and sustainability as well as ABUHB response to the Social Care and Wellbeing (Wales) Act 2014 and the Wellbeing of Future Generations (Wales) Act 2015. This provides a risk that public health priorities might not receive the same level of scrutiny within corporate governance processes for ABUHB.	3x3	3x2	Terms of reference for public partnerships to include the contribution of public health solutions to wellbeing priorities. Public Partnerships and Wellbeing Risk Register include risks against the failure to deliver on significant public health solutions to wellbeing priorities.	3x3	3x2	July 2016, DPH, Review: April 2019	
	The Director of Public Health has close links to Public Health Wales and Regional Health Protection teams. DPH also sits on the Gwent Local Resilience forum and is Vice Chair of the Gwent APB for Substance Misuse.		3x2	3x2		3x2	3x2	Sept 2014, DPH, Review: April 2019	
	ABUHB include key action on health improvement and inequalities in health within the IMTP. Health improvement actions are included in all of the Neighbourhood Care Network plans. Public Health and ABUHB input has been provided to all LA-area Wellbeing Assessments and Wellbeing plans. Support will continue to implement the Wellbeing Plans development through 2018/9. A Gwent-wide multiagency group has commissioned work to develop a set of priorities to be progressed at a regional (Gwent) level.	Multiagency Wellbeing Plans became a statutory requirement for the Public Service Boards in 2018 under the Well-being of Future Generations (Wales) Act 2015 We need to ensure a robust framework for the health improvement and reducing inequalities content of these plans and their underpinning implementation plans across Gwent, to ensure that those actions which are vital, outside the powers of the Health Board, but within the power of other public sector organisations, are included within them. The requirements to consider social, economic and environmental sustainability will also provide a framework for considering health improvement. The Act requires, for the first time, consideration of both short and long term issues. We need to be careful that key health improvement issues do not get lost in the new planning frameworks. Both resources and a degree of organisational stability are required for effective Well-being Plans to be designed and implemented. The Health Board is also experiencing increasing demands on its resources. Failure to adopt evidence based actions to improve population health at scale will also fail to reduce the burden of preventable health and social care need.	4x4	3x5	The five PSBs have now begun work on the response analysis and development of their wellbeing plans. ABUHB Executive team has agreed a set of priorities that for Well-being plans, that fit with the 10 well-being objectives developed for the ABUHB individual duty. The Health Board has formally agreed the 5 PSB well-being plans, which reflect the ABUHB priorities for well-being plans. Population Needs Assessment required for the Social Care and Wellbeing (Wales) Act 2014 has been signed off at ABUHB Public Board and at the statutory Regional Partnership Board. The Health Board, Local Authorities and other partners will use these processes to carefully consider their respective contributions to population health improvement actions. There has been action to ensure alignment between the Corporate IMTP and the priorities in the draft Well-being Plans. The Health Board is anticipating a formal response to the IMTP by Welsh Government in June.	4x4	3x5	Sept 2017 DPH, Review: March 2019	
	f) Relationships and allocations of responsibilities between the various organisations with public health responsibilities are not clear and acted upon	ABUHB collective and individual duty to the Wellbeing of Future Generations Wales Act is not adequately fulfilled and ABUHB response is not sufficiently robust to meet identified need nor external audit. ABUHB has published its well-being statement and objectives as part of the IMTP. A steering group has been established and this is working on a well-being rapid assessment planner tool that will be developed initially with three areas (Finance, Facilities and Workforce and OD). There is now an urgent need for programme manager support to coordinate the	3x5	3x5	This engagement needs to broaden to include support from Primary Care, Networks and Community Division, Planning and other Divisions where appropriate. ABUHB partnership support should have clarity of role and responsibilities as well as a mandate to negotiate organisational action in Partnership. Action taken by Head of Partnerships within the Planning Directorate to align IMTP with draft well-being plans to meet collective responsibilities as a statutory body on the PSB. Planning Team are formally part of Phase 2 of WbFGA implementation programme which includes a self-assessment of the individual duty. ABUHB is working with Wales Audit Office as one of the pilot sites for testing the approach to audit, and this will include the SCCC and Clinical Futures programme. Programme Manager in post to co-ordinate and oversee the ABUHB WbFGA Embedding programme. All ABUHB divisions and functions are now participating in the ABUHB WbFGA Embedding programme.	3x4	3x3	Review: March 2019	
	The Director of Public Health has close links with Public Health Wales and a local Health Protection Team is located within the Health Board area. The local HPT team currently maintain good links with both local partners (e.g. LA Environmental Health & Education depts, Gwent Police and the LRF) and colleagues in Cardiff, including the provision of cross cover and sharing some nursing staff.	We currently have a small health protection team based within the ABHB area. PHW is currently considering the re-location of this team to Cardiff, to be co-located with the team serving Cardiff and Vale and Cwm Taf UHBs. There is concern that relocation outside Gwent will jeopardise vital local links and destabilise the efficient functioning of the team.	2x3	2x2		3x2	3x1	December 2014, DPH, Review: April 2019	

 <p>GIG CYMRU NHS WALES Bwrdd Iechyd Prifysgol Aneurin Bevan University Health Board</p>	<p>Public Partnerships and Wellbeing Committee Thursday 17th October 2019 Agenda Item: 3.1</p>
Aneurin Bevan University Health Board	
Public Partnerships and Wellbeing Committee Terms of Reference	
Executive Summary	
<p>This report provides for the Public Partnerships and Wellbeing Committee the revised Committee Terms of Reference. It is good governance practice for the Terms of Reference to be reviewed annually. This review has also been undertaken as part of arrangements to renew all Health Board Terms of Reference following the updating of the Health Boards committees and membership in May 2019.</p>	
The Committee is asked to: (please tick as appropriate)	
Approve the Report	
Discuss and Provide Views	✓
Receive the Report for Assurance/Compliance	
Note the Report for Information Only	
Executive Sponsor: Richard Bevan, Board Secretary	
Report Author: Richard Bevan, Board Secretary	
Report Received consideration and supported by :	
Executive Team	Committee of the Board [Committee Name]
Date of the Report: 8 th October 2019	
Supplementary Papers Attached: Terms of Reference	
Purpose of the Report	
<p>The purpose of this report is to present the revised Terms of Reference for the Public Partnerships and Wellbeing Committee and seek the committees support prior to approaching the Board.</p>	
Background and Context	
<p>The Health Board at its meeting in May 2019 agreed changes to the Committee Structure which began to take effect from 1 July 2019. The new structure has been implemented with new membership and arrangements for committees. It was agreed at the time that new terms of reference would be developed to support enhanced interoperability of committees, specifically in response to the Wales Audit Office Structured Assessment recommendation made in early 2019.</p> <p>Terms of Reference for all committees have been reviewed and updated by their respective Chairs and Lead Executives. These updated Terms of Reference are currently being considered by committee in this autumn round of meeting in readiness for approval by the Board in November 2019.</p>	
Assessment and Conclusion	
<p>The attached Terms of Reference for the Public Partnerships and Wellbeing Committee have been reviewed and a small number of suggested amendments have been made. The Committee is asked to review and the Terms of Reference and propose any further</p>	

changes or additions, which will then be incorporated for Board approval in November 2019.	
Recommendation	
The Committee is asked to review the Terms of Reference and propose any further changes or additions, which will then be incorporated for Board approval in November 2019.	
Supporting Assessment and Additional Information	
Risk Assessment (including links to Risk Register)	It is good governance practice to review terms of reference on an annual basis.
Financial Assessment, including Value for Money	There are no financial implications for this report.
Quality, Safety and Patient Experience Assessment	There is no direct association to quality, safety and patient experience with this report.
Equality and Diversity Impact Assessment (including child impact assessment)	There are no equality or child impact issues associated with this report as this is a required process for the purposes of legal authentication.
Health and Care Standards	This report would contribute to the good governance elements of the Health and Care Standards.
Link to Integrated Medium Term Plan/ Corporate Objectives	There is no direct link to Plan associated with this report.
The Well-being of Future Generations (Wales) Act 2015 – 5 ways of working	Long Term – Not applicable to this report
	Integration – Not applicable to this report
	Involvement – Not applicable to this report
	Collaboration – Not applicable to this report
	Prevention – Not applicable to this report
Glossary of New Terms	None
Public Interest	Report to be published in public domain



Aneurin Bevan University Health Board

Public Partnerships and Wellbeing Committee

Terms of Reference

Draft Revised – July 2019



Aneurin Bevan University Health Board

Public Partnerships and Wellbeing Committee

Terms of Reference

1. Introduction and Purpose

1.1 Aneurin Bevan University Health Board has established a Public Health and Partnerships Committee because:

- Improving the public health of the population of Gwent and South Powys is a key area of responsibility for the organisation and a key element of its Integrated Medium Term Plan (IMTP).
- Engaging in and managing partnerships both inside and outside the organisation are key ways in which the Health Board takes forward some of its objectives and responsibilities to provide integrated services to our local population and also seeks to improve public health. This will include the consideration of the development and the arrangements for the delivery of sustainable primary care and community services in partnership with social care and the third sector, as outlined in the Health Board's IMTP. (However, it is recognised that there is a clear link to the work of the Finance and Performance Committee and the Planning and Strategic Change Committee).

Public Health: Public Health is defined as:

Public health refers to all organized measures (whether public or private) to prevent disease, promote health, and prolong life among the population as a whole. Its activities aim to provide conditions in which people can be healthy and focuses on entire populations, not on individual patients or diseases. Thus, public health is concerned with the total system and not only the eradication of a particular disease. (*World Health Organisation*)

Partnerships: Partnerships are defined as:

Working in partnership is the active participation from all parts of society, and also the empowering of people, to make a difference through working to common goals and objectives in the interests of all. It also means valuing the views of people affected by policies and approaches and also those working for organisations and services that are implementing these policies and programmes to meet common objectives.

- 1.2 Therefore, the purpose of the Public Partnerships and Wellbeing Committee “the Committee” is to provide evidence based and timely advice and assurance to the Board to assist it in discharging its functions and meeting its responsibilities as they relate to the public health of Gwent public and population health and also its national, regional and local statutory and non-statutory partnerships.
- 1.3 This will include partnership arrangements in Gwent under the Social Services and Wellbeing (Wales) Act and the Well-being of Future Generations (Wales) Act including supporting structures under the Greater Gwent Regional Partnership Board and Public Service Boards..

The Committee will therefore consider key issues, such as:

- identification of public health needs and a reduction in avoidable health inequalities (health inequities) for the population of Gwent and the development of plans for improving the health of the population of Gwent
- co-operation with Local Authorities and other Partners to secure and advance the health and wellbeing of our citizens through partnership and also provide, where appropriate, integrated services governed and managed through partnership
- providing scrutiny and assurance to the Board that the Health Board and its partners are fulfilling its commitments within its IMTP, particularly regarding SCPs, i.e. SCP 1 Improving Population Health and SCP2 Delivering a Seamless System of Care
- Providing scrutiny and assurance to the Board that the Health Board is making good progress towards achieving the Health Board’s Wellbeing objectives, particularly those that can only be achieved through effective partnership

Our Aspiration to:	Reduce health inequalities and improve the health of people in Gwent by working with our partners, focusing particularly on those in greatest need	
Our priorities for PSB Well-being Plans	1. To provide children and young people with the best possible start in life.	2. To achieve impact on preventable heart disease, stroke, diabetes, cancer, respiratory and liver disease.
	3. To improve Community & Personal Resilience, Mental Health and Wellbeing.	4. To enable people to age well and for those that need care to receive it in their home or as close to their home as possible.

The Committee will focus on all aspects of Aneurin Bevan University Health Board’s activity aimed at increasing health equity and improving health and also the opportunities presented to deliver this through partnership activity.

2. Delegated Powers and Authority

- 2.1 The Committee will oversee the initial development of the Board's strategies and plans to improve the health and health equity of the population served consistent with the Board's overall strategic direction and any requirements and standards set for NHS bodies in Wales

It will also consider the implications for health improvement and health equity arising from the development of the Board's corporate strategies and plans or those of its stakeholders and partners.

It will also consider the development and delivery of integrated services through effective partnerships in line with local plans and also statutory and legal requirements.

- 2.2 The Committee will seek assurances that health, health equity improvement and partnership arrangements are appropriately designed and operating effectively through monitoring:

- (a) that there is clear and consistent strategic direction, strong leadership and clear lines of accountability
- (b) that the organisation and partnerships have the right systems and processes in place to deliver health improvement and increase health equity and provide integrated services through effective partnerships
- (c) that the workforce is appropriately trained and supported to deliver health improvement and greater health equity and the designated areas of service delivery through partnership (linking with the People and Culture Committee)
- (d) That risks within partnerships as they relate to the Health Board and in relation to health improvement or health equity are actively identified and robustly managed at all levels

- 2.3 The Committee will advise the Board on the adoption of a set of key indicators of health improvement and health equity against which the Board's performance can be regularly assessed in line with its IMTP.

- 2.4 The Committee will comment upon and advise the Board with regard to any key issues or improvements relating to the partnership mechanisms established in the Gwent area.

3. Membership

- 3.1 A minimum of 5 Independent Members, comprising:
- | | |
|------------|--|
| Chair | Independent Member of the Board |
| Vice Chair | Independent Member of the Board |
| Members | Three Independent Members and <ul style="list-style-type: none">Two Associate Independent Members - (Associate Independent Member – Director of Social Services and Associate Independent Member – Chair of the Stakeholder Reference Group)Chair of the Regional Partnership Board |

Attendees

- 3.2 In attendance
- Director of Public Health and Strategic Partnerships
- Director of Primary, Community and Mental Health Services
- Director of Planning, Digital and IT
- Other Executive Directors should attend from time to time as required by the Committee Chair
- 3.3 By invitation
- The Committee Chair may extend invitations to attend Committee meetings as required to the following:
- Senior officers from the above Directorates
 - Representatives of Partnership organisations
- as well as others from within or outside the organisation who the Committee considers should attend, taking account of the matters under consideration at each meeting.

Secretariat

- 3.4 Secretariat - As determined by the Board Secretary.

Member Appointments

- 3.5 The membership of the Committee shall be determined by the Board, based on the recommendation of the Board Chair – taking account of the balance of skills and expertise necessary to deliver the committee's remit and subject to any specific requirements or directions made by Welsh Government.
- 3.6 Members shall be appointed to hold office for a period of one year at a time, up to a maximum of their term of office. During this time a member may resign or be removed by the Board. The Board should consider rotating a proportion of the Committee's membership after three or four years' service so as to ensure the Committee is continually refreshed whilst maintaining continuity.

Support to Committee Members

- 3.7 The Board Secretary, on behalf of the Committee Chair, shall:
- Arrange the provision of advice and support to Committee members on any aspect related to the conduct of their role; and
 - Ensure the provision of a programme of organisational development for Committee members as part of the Board's overall OD programme developed by the Director of Workforce & Organisational Development.

4. Committee Meetings

Quorum

- 4.1 At least two members must be present to ensure the quorum of the Committee, one of whom should be the Committee Chair or Vice Chair.

Frequency of Meetings

- 4.2 Meetings shall be held no less than quarterly, and otherwise as the Chair of the Committee deems necessary – consistent with the Board's annual plan of Board Business.

Withdrawal of individuals in attendance

- 4.3 The Committee may ask any or all of those who normally attend but who are not members to withdraw to facilitate open and frank discussion of particular matters.

5. Relationships and Accountabilities with the Board and Other Committees and Groups

- 5.1 The Board retains overall responsibility and accountability for promoting health improvement and health equity for its citizens and providing integrated services through effective partnerships. The Committee is directly accountable to the Board for its performance in exercising the functions set out in these terms of reference.
- 5.2 The Committee, through its Chair and members, shall work closely with the Board's other Committees and in doing so will contribute to health equity and health improvement across the organisation.

6. Reporting and Assurance Arrangements

- 6.1 The Committee Chair shall:
- report formally, regularly and on a timely basis to the Board on the Committee's activities. This includes verbal updates on activity, the submission of committee minutes and written reports, as well as the presentation of an annual report
 - bring to the Board's specific attention any significant matters or risks under consideration by the Committee. The Committee will maintain a committee risk register, which will include partnership risks as well as wider public health and population health risks.
- 6.2 The Committee shall also receive reports into the Committee for assurance and development purposes from local partnerships and programmes. This will include progress reports on matters such as implementation of the Social Services and Well Being Act, Well Being and Future Generations Act and also updates on the work of the Frailty Programme and the programmes of public health activity within the Health Board area and also any relevant national programmes.
- 6.3 The Board Secretary, on behalf of the Board, shall oversee a process of annual and rigorous self-assessment and evaluation of the Committee's performance and operation, including that of any sub Committees established.

7. Applicability of Standing Orders to the Committee

- 7.1 The requirements for the conduct of business as set out in the Health Board Standing Orders are equally applicable to the operation of the Committee.

8. Review

- 8.1 These Committee's terms of reference and operating arrangements shall be approved by the Board and reviewed annually by the Committee and any proposed changes submitted for Board approval.

Public Service Board
13th June 2019 at County Hall, Usk

Minutes

Attendees:

Peter Fox (Acting Chair)	Monmouthshire County Council
Paula Kennedy	Melin Homes
John Keegan	Monmouthshire Housing Association
Ian Roberts	Gwent Police
Peter Carr	Aneurin Bevan University Health Board
Sarah Aitken	Public Health Wales
Alun Jones	Welsh Government
Martin Featherstone	GAVO
Blain Jones	South Wales Fire and Rescue Service
Tony Redman	South Wales Fire and Rescue Service
Non PSB Members	
Frances O'Brien	Monmouthshire County Council
Matthew Gatehouse	Monmouthshire County Council
Joe Skidmore	Monmouthshire County Council
Sharran Lloyd	Monmouthshire County Council
Bronwen John	Aneurin Bevan University Health Board
Rebecca Kent	Aneurin Bevan University Health Board
Jane Harvey	Aneurin Bevan University Health Board
Sarah Rodgers	Aneurin Bevan University Health Board
Luke Jones	Aneurin Bevan University Health Board

Apologies:

Ann Lloyd	Aneurin Bevan University Health Board
Sara Jones	Monmouthshire County Council
Will Mclean	Monmouthshire County Council
Paul Matthews	Monmouthshire County Council

1. Welcome and apologies

PF welcomed everyone to the meeting and confirmed that he would be chairing in the absence of PM. Alun Jones was welcomed as the new representative from Welsh Government. It was confirmed that the majority of the meeting would be taken by the workshop and Programme Board members had been invited for this reason.

2. Minutes of the last meeting & Matters Arising

No issues or matters arising were raised from the minutes of the previous meeting.

3. PSB annual report.

MG brought this item to this meeting for discussion and feedback. PSB and Programme Board would be aware of the well-being plan and the need to publish an annual report is needed within 14 months of that plan.

Annual report brought today for approval. To report back on objectives, the 46 indicators and others matters that the board wish to include.

MG expressed thanks to officers for their work done in the report, on the context, 5 ways of working in well-being plan and the 4 objectives.

The plan contained 19 steps which PSB have prioritised six to focus on. Narrative was prepared by individual partners, some of which in the room today. The plan doesn't major in the other 13 of the 19 steps, only the 6 priority stages. Also covers regional work delivered with Welsh Government funding through GSWAG including Gwent Futures.

PF expressed this was a comprehensive report, good narrative about what we doing but suggested that the section on adverse childhood experiences (ACES) needed more detail.

IR explained that work is ongoing around Gwent local issues and sections needed to be made aware of ACES and how this is relevant. Challenge is to get awareness. Each organisation is at different stages in training, once all trained, a policy could be developed to make early decisions on childhood expectations within our organisations. There is a huge piece of work to be done.

SA referred to the need for measures to have a base line measure and include all Wales comparisons.

ACTION: SA and IR to provide explicit feedback to the regional team to enable the necessary changes to be made

MG reminded the group that the 6 steps were a priority for the first 6 months and the process was to bring the finding overall of 6 steps again in September to highlight the ones that still need focus. The remaining 13 will then be looked at and where does PSB focus need to be next.

To ensure we are not only moving forward but displaying ambition to make a difference to people in the community and in the future. To bring benefits to local people and the PSB group were the right people to make a difference on such issues.

FOB commented this was discussed at the Programme Board recently and the feedback in September would be very useful.

PF raised the need for the board to have a clear response to climate change. It was agreed to bring them to PSB group as the group were an important high level group where decisions could be made.

JK raised the issue of carbon offsetting. Referred to the need to be ambitious but realistic about funding availability. New houses are going to move to carbon offsetting but older properties will be more costly and residents aren't able to afford the changes.

It was agreed that the final deadline would be 4th July with an opportunity for any further amendments to be received by Friday 21st June in time to be included for publication.

4. Workshop Section: Mental Health and Children and young People

Aneurin Bevan University Health Board are the lead partner this step. PC introduced the workshop with presentations following from BJ, SR, JH and LJ about existing work and planned enhancements to the approach. This included the early help panel which has broad membership from partners.

The workshop raised the premise that it takes a village to raise a child. At the moment not all PSB partners are in this village e.g. IR highlighted parts of his service need greater awareness of this work. Not enough people understand the model and opportunity for preventative interventions and training and awareness is needed across all partners. Some existing work has assets that can play a significant part e.g. community development.

ACTION: PC and BJ to identify the gaps that PSB member organisations can plug to grow networks that intervene early and link into preventative services, harnessing the community as an asset.

This needs a proper theory of change and robust evaluation, ideally involving an academic partner.

Discussion focused on the challenge of long term financial sustainability – Once the turn to prevention is embedded and successful in reducing entry into services, we will still have full services, particularly at the universal and preventative tier, for some time to come; this will need to be managed. Transformation funding won't last long enough to run the existing and preventative services at the same time. ABUHB have more work to do building a case to WG; it will require PSB input to demonstrate whole public service benefits.

PSB agreed to keep this step as a priority moving forward.



Minutes

Newport Public Services Board

5.1

Date: 12 March 2019

Time: 10.00 am, Raglan Barracks, Newport

Present:

Statutory Partners:

Newport City Council: W Godfrey (Chief Executive)

Aneurin Bevan University Health Board (ABUHB): N Prygodzicz; K Dew

South Wales Fire and Rescue Service: E Bellew

Natural Resources Wales: C Davies (Chair)

Invited Partners:

Welsh Government: A John

Office of the Police and Crime Commissioner: J Cuthbert

Heddlu Gwent Police: I Roberts

Probation Service: L Plechowicz

Coleg Gwent: G Handley

Gwent Association of Voluntary Organisations: S Tiley

Newport Third Sector Partnership: C Lane

RSLs: C Doyle

Newport Live: S Ward

Officers:

N Dance (PSB Co-ordinator), B Owen, C James, W Tucker (Newport City Council)
C Jones (Safer Gwent)

104 Regiment Royal Artillery: Capt D Matthews (for item 3)

Newport City Council: Councillor Majid Rahman, Chair, NCC Performance Scrutiny Committee - Partnerships (for item 6)

Apologies: Councillor D Wilcox (Newport City Council), H Jakeway (South Wales Fire and Rescue), CC Julian Williams (Gwent Police), M Featherstone (GAVO), S Aitken (Public Health Wales)

5.1

No	Item	Action
1	<p>Welcome and Introductions</p> <p>Cllr D Wilcox sent apologies to the meeting. Vice-Chair C Davies took the Chair for this meeting.</p>	
2	<p>Minutes of the meeting held 11 December 2018</p> <p>Subject to the following amendments, the minutes of the meeting held on 11 December 2018 were confirmed as a true record.</p> <ul style="list-style-type: none"> i) To record C Doyle as present at the meeting ii) To record that J Cuthbert and CC J Williams were attending Gwent Youth Question Time on 14th March <p>Matters Arising</p> <p><u>Minute 2 – Serious and Organised Crime</u></p> <p>A John advised that she was speaking with WG colleagues about the possibility of using social investment bonds to support longer term sustainability of this work.</p> <p><u>Minute 4 – Regional Partnership Board</u></p> <p>It was noted that Cllr D Wilcox and W Godfrey were meeting the Chair of the Regional Partnership Board on 13th March. Cllr Wilcox would also attend a Welsh Government RPB/PSB event on 20th March aimed at furthering engagement. RPB minutes were now being circulated with the PSB agenda.</p>	N Dance
3	<p>104th Regiment Royal Artillery & Armed Forces Covenant</p> <p>The Board received a presentation on work to support the Armed Forces Covenant, which the former LSB had signed in 2013 and 2016.</p> <p>Capt David Matthews of 104 Regiment attended the meeting to outline activity at Raglan Barracks. Members noted 104 Regiment's interest in supporting community initiatives and that Reservists could bring a range of skills and qualifications to employers. Links to the Right Skills and Strong Resilient Communities work were noted.</p>	

	<p>L Plechowicz reported that further funding had been secured for the “Stomp” diversionary programme targeted at members of the Armed Forces community who came into contact with the Probation Service. Details to be circulated.</p> <p>Agreed:</p> <ol style="list-style-type: none"> I. To receive the presentation. II. To invite Capt Matthews to the Strong Resilient Communities workshop on 4th April. 	<p>L Plechowicz</p> <p>C James</p>
4	<p>Spatial Planning</p> <p>The Board received a presentation on the local development plan (LDP) process, expected outcomes of the LDP and progress to date. It was noted that NCC is working with Cardiff Capital Region on a potential Strategic Development Plan.</p> <p>Agreed – To receive the presentation.</p>	
5	<p>Future Analysis Project</p> <p>The Board received an update on the Future Analysis Project and a report on the outcomes of the Newport Futures Workshop.</p> <p>Members noted the importance of hearing the views of young people.</p> <p>Agreed: Intervention Leads to</p> <ol style="list-style-type: none"> I. report back the findings from the workshop to the Intervention Boards and any working groups; II. incorporate learning into the intervention delivery plans. 	<p>Intervention leads</p>
6	<p>Scrutiny Letter</p> <p>Councillor Majid Rahman, Chair of the Scrutiny Performance Committee – Partnerships presented the Committee’s letter commenting on the Well-being Plan’s Q2 performance reports. The comments were that:</p> <ul style="list-style-type: none"> • The Committee were pleased with the engagement that had taken place and would be ongoing. • The Committee understood that some Intervention Progress Updates were more developed than others as each were at different stages but Members had gained more assurance from additional information provided by the Leads’ presentations and responses to Members’ questions. • The Committee agreed that they needed a clear understanding of the overarching vision from the Public Services Board, the vision for each Intervention and a map of how the five Interventions link. 	

	<ul style="list-style-type: none"> The Committee endorsed the use of the Draft Dashboard template in principle, which should contain clear and meaningful information and be reported alongside measurable Action Plans, developed key performance measures with SMART targets. In addition, the Committee requested focussed narrative be included to explain performance / under performance, progress and plans for the next quarter. <p>The Scrutiny Chair noted that the Committee had found the presentation of the Green & Safe Spaces information particularly helpful in understanding progress.</p> <p>Agreed - To receive the Scrutiny letter.</p>	
7	<p>Local Well-being Plan Delivery – Feedback from Intervention Leads</p> <p>Will Godfrey reported proposed changes to intervention leads as follows:</p> <ul style="list-style-type: none"> Will Godfrey to lead the Newport Offer Ceri Doyle to lead Sustainable Travel with Craig Lane <p>The Board considered update reports from intervention leads on progress in delivering the Local Well-being Plan and recommendations from the Strategy and Performance Board.</p> <p>Members discussed the need to communicate and engage the public and stakeholders in the work of the PSB. Members reiterated that it was particularly important to engage young people and that further consideration was required on how best to achieve this, including potential software solutions.</p> <p>Agreed:</p> <ol style="list-style-type: none"> That Will Godfrey leads the Newport Offer intervention and Ceri Doyle leads the Sustainable Travel intervention with Craig Lane To note the progress update reports from intervention lead That the Engagement Group advises the PSB on engagement tools, in particular ways to engage with young people Boards to identify crossover of activity with other intervention Support the idea of a member of Scrutiny being linked to each Intervention. PSB member organisations to sign up to the Eco Stars Programme in support of the project once the funding has been confirmed for 2019-20. 	<p>Engagement Group</p> <p>Intervention Leads</p> <p>Scrutiny & Partnerships Team</p> <p>All</p>

	VII. PSB member organisations provide details on their fleet vehicles to support the audit taking place by the Sustainable Travel Intervention Board.	All
8	<p>Minutes of Strategy and Performance Board – 20th February 2019</p> <p>The minutes of the Strategy and Performance Board (S&PB) were submitted for information.</p> <p>W Godfrey, Chair of S&PB, referred to the importance of consistent representation at the meetings, which was important for monitoring delivery of the Well-being Plan.</p> <p>PSB Members were invited to suggest items for future consideration by Strategy & Performance Board.</p> <p>Agreed – To receive the minutes.</p>	<p>Members of Strategy & Performance Board and intervention leads</p> <p>All</p>
9	<p>Newport Community Safety Engagement Hub</p> <p>The Board received a report on a proposed Community Safety Engagement Hub at Malpas Fire Station. The Hub will provide a home for multi-agency Community Safety engagement, particularly on ASB, enabling partners to share data and information easily and supporting collaborative work.</p> <p>Members were supportive of this initiative.</p> <p>Agreed – To note the report.</p>	
10	<p>Cultural Sector & Well-being / British Transplant Games</p> <p>The Board received a presentation on the British Transplant Games as an example of how the cultural sector contributes to the Well-being Plan. The multi-sport and social four-day event would attract 1,000 competitors and contribute £2.5 M to the local economy.</p> <p>The event offered a range of volunteering opportunities that could be supported by PSB members.</p> <p>Agreed – To note the information.</p>	S Ward
11	<p>PSB and Sub-Group Terms of Reference</p> <p>The Board reviewed the terms of reference for the One Newport PSB and its sub-groups.</p> <p>It was noted that through the Third Sector Partnership ToRs, a third sector representative would be nominated to each of the intervention boards.</p>	

	Agreed I. To approve the terms of reference of the PSB and each of its sub-groups II. Intervention leads to agree with their Intervention Boards (IB) any further specific details to be added to the IB's terms of reference.	Intervention Leads
12	Forward Work Programme The Forward Work Programme was submitted for information. The Chair reminded partners that they have the opportunity to submit items for the agenda.	All
13	Regional Partnership Board Minutes: 24th January 2019 Agreed – To note the minutes	
14	Correspondence to the PSB The PSB received for information: I. A letter regarding Welsh Government regarding Regional Support Funding for PSBs in 2019/20 II. Letter from Cabinet Secretary Finance regarding Ystadau Cymru (formerly National Assets Working Group) noting that regional groups have been set up to work with PSBs on collaborative asset management.	
15	One Newport Communications The PSB received for information: I. <u>Bulletin – February 2019</u> II. <u>Summary of Business – December 2018</u>	
16	Meeting dates <ul style="list-style-type: none"> 9.30 am 20 March 2019: Board development training with Academi Wales 10 am 11 June 2019 (University of South Wales, City Campus) 2 October 2019 – meeting to be re-arranged. 10 am 10 December 2019 (The Friars, Royal Gwent Hospital) 	All to note



Wednesday 22nd May 2019 - 14:00 to 17:00
Civic Centre, Pontypool, NP4 6YB

Minutes - Approved 18th September 2019

Present:		
Anthony Hunt (Cllr)	Chair	Leader, Torfaen CBC
Bill Purvis – Vice Chair	BP	Planning Manager for South Wales, Natural Resources Wales
Claire Vernon representing Leeanne Plechowicz	CV	Team Manager, HM Prisons & Probation Service
Diana Binding	DB	Deputy CEO, Wales Community Rehabilitation Company
Geraint Evans	GE	Executive Director of Workforce and Organisation Development, Aneurin Bevan University Health Board
Huw Jakeway	HJ	Chief Fire Officer, South Wales Fire and Rescue Service
Lynn Tanner	LT	Chair, Torfaen Voluntary Alliance
Mark Warrender representing Julian Williams	MW	Chief Superintendent, Heddlu Gwent Police
Mererid Bowley representing Dr. Sarah Aitken	MB	Deputy Director of Public Health / Consultant, Public Health Wales
Nigel Brown	NB	Welsh Government Representative
Paula Kennedy	PK	Chief Executive, Melin Homes
Pippa Britton	PB	Non-executive Board Member, Aneurin Bevan University Health Board
Rhodri Guest representing Jeff Cuthbert	RG	Head of Communications and Engagement, Office of the Gwent Police and Crime Commissioner
Stephen Brookes	SB	Representative of Town & Community Councils
Guest Speakers		
David Congreve	DC	Assistant CEO Strategy, Torfaen CBC
Jessica Gabriel	JG	Planning and Commissioning Manager (CYPB), Education Service, TCBC
Dr Liesbeth Beeckman	LB	Torfaen PSB Graduate
Richard Selby	RS	Director, Pro Steel Engineering
Support Officers from PSSU, Torfaen CBC:		
Lyndon Puddy	LP	Head of Public Services Support Unit, Torfaen CBC
Steven Honeywill	SH	Partnerships and Policy Officer, Torfaen CBC
Sue Browne	SBr	Partnerships and Policy Manager, Torfaen CBC
Apologies:		
Alan Brunt	AB	CEO, Bron Afon Community Housing
Alison Ward	AW	Chief Executive, Torfaen CBC
Angharad Collins	AC	CEO, Torfaen Leisure Trust
Jeff Cuthbert	JC	Gwent Police and Crime Commissioner

Julian Williams	JW	Chief Constable, Heddlu Gwent Police
Leeanne Plechowicz	LP	Assist. Chief Executive & Head of Gwent Region, HM Prisons & Probation Service
Dr Sarah Aitken	SA	Director for Public Health, Aneurin Bevan University Health Board

Item	Minutes
1.	Welcome and Apologies:
1.1	The Chair welcomed all to the meeting. Introductions were made.
1.2	Apologies noted above.
PART 1 - WORKSHOP	
2.	PSB Values – Innovation – Liesbeth Beeckman:
2.1	LB introduced Richard Selby, Director of Pro Steel Engineering who was invited to attend the meeting to give a local business leader's perspective on Torfaen.
2.2	LB provided some slides on concepts around innovation, based on MIT research, offering two important frameworks: <ul style="list-style-type: none"> • Core Innovation Skills (iDNA) • Innovation Ecosystem™
2.3	WG are a member of the Innovation Ecosystem model and initiatives coming out of this model include the Life Sciences Hub. A PSB place-based model across all objectives would also fit. Each player in the ecosystem supports its structure, which allows interaction through interesting events and activities (e.g. hackathons).
2.4	LB introduced Richard Selby (RS), a Structural Engineer and entrepreneur born and raised in Torfaen who founded Pro Steel Engineering Limited and Torfaen Strategic Economic Forum - See slides 9 to 21 in the PowerPoint presentation at appendix 1. RS is very keen to give back to the Torfaen community and has brought other local businesses together to form the Torfaen Strategic Economic Forum and realise a vision for Torfaen.
2.5	Current Forum membership is 11 businesses, including ABUHB, and the forum receives administrative support from TCBC. The Forum is talking with TCBC Head of Economy & Skills, David Leech and the leads for PSB Objectives 5 and 6. The forum is particularly interested in: <ul style="list-style-type: none"> • Procurement • Employment and Skills • Transportation
2.6	A data mapping exercise is being conducted, identifying what we have in Torfaen in terms of business.
2.7	Pro Steel Engineering employs motivated young people, who can be trained in-house. If businesses work together more closely, there is potential to work towards more demand-led provision from Coleg Gwent, leading young people into good careers they can access locally.
2.8	RS noted the positive work of Andrew Maisey (retired procurement manager for TCBC) in examining local spend. Local businesses feel this is important and welcome the whole public sector doing all they can to support local businesses to prosper. Torfaen has a good number of industrial estates providing a diverse range of jobs, with potential to develop this further to benefit people living in the borough.

2.9	RS voiced concern about transport links to Blaenavon, and how the business community have suggestions to improve this and encourage investment in the north of the borough. The Chair invited questions from the Board:
2.10	Question from PK – You mentioned barriers around the geography, but what other barriers do the group encounter? Answer: Lack of communication - Nobody knows what others are doing, so businesses don't often work well in partnership. For example Pro-Steel Engineering and Flamgard are both involved in welding, but are not really in competition because they do different kinds of welding; the businesses could work together to provide a fantastic training offer that would develop multi-skilled workers, yet [we] only realised this after getting in a room together, thanks to the forum. Lack of awareness amongst young people – Young people don't understand what we do and the opportunities that exist for them. The work in primary schools for Enterprise Week is great, but this connection needs to be maintained. RS felt that with so many competing demands, this is not a focus at secondary schools.
2.11	Question: LP asked how RS feels the economic strategies of ABUHB and TCBC align. Answer: Everyone wants the same thing essentially and it is great for TCBC to be engaging. This requires monitoring though.
2.12	Question: LP asked for RS' thoughts on the work around Objectives 5 & 6. Answer: RS felt that shared apprenticeships would help and the business forum would consider these. The benefit needs to equal or surpass the effort involved for the businesses, but certainly could be realised.
2.13	Lee Waters AM, Deputy Minister for Economy and Transport, has announced up to £100,000 for initiatives, which could be investigated by the PSB. https://gov.wales/foundational-economy-challenge-fund-doubled-as-welsh-government-look-to-maximise-benefits-of-local-pound
2.14	GE reflected that much of RS' considerations relate to the PSB mindset. There is a big difference between the private and public sector in terms of the speed in which things get done. Behaviour is important if the PSB is to work more productively with the private sector and must avoid cumbersome governance and make things happen. Torfaen PSB shouldn't be afraid of failure. It is easy to be risk averse and come up with reasons not to do things, but it is necessary to get beyond this to collaborate. As long as the PSB keep asking "why?" throughout, it should feel confident in decision making and ultimately see successes.
2.15	Question - HJ asked RS for any thoughts on the City Deal. Answer - RS used to be a Council Member for the Cardiff Capital Region. Whilst the City Deal is Cardiff-centric he would still be happy to work with that team.
2.16	There is an opportunity for Torfaen to be the location for an airline to train airline personnel - HJ referred to the collaboration between Cardiff and Vale College and Cardiff Airport and competition / duplication, but RS suggested a training school in Torfaen could compliment this and is the kind of idea the PSB should investigate.
2.17	The graduate scheme of City Deal is very good and will have a positive impact for the region.
2.18	The Chair reflected that as a country we went too far down the route of suggesting that the road to success is via an academic degree. We need to instil in people that there are many routes to success. RS agreed and said that for many businesses the resurgence of apprenticeships has been a good thing.
2.19	LB shared the mission statement of the Torfaen Strategic Economic Forum and counted 7 elements within the wording that reflected the Well-being of Future Generations Act.

	PK mentioned that she is due to attend the Ministerial Event about Challenge Funding on 13 th June.
2.20	LB asked that in an instance where a proposal is cross-objective, who has the authority to approve project work? The Chair proposed that he could inform Board members and request decisions via email, to which the Board agreed.
2.21	BP reflected that the PSB need to look at how to go forward with private partnership arrangements. RS – Prompt action needed if we want to see apprenticeships commencing in 2021.
2.22	Actions: LB to arrange further discussion on modelling collaboration with RS and using the Torfaen Strategic Economic Forum as a vehicle for this. LP to consider governance arrangements and whether these need to change to allow us to work at a pace that is acceptable to the private sector. Torfaen Voluntary Alliance to consider how/whether volunteering could link in. Possibly with administration/back office support? Chair to provide the Board with updates via email during the summer break between PSB meetings – ALL to respond to confirm agreement for any decisions. --- Break for Photograph for the Annual Report ---
2.23	Presentation of the Research & Development Model, for Board decision – Liesbeth Beeckman: £25,000 has been received by Torfaen PSB for evaluation by the University of South Wales. This is intended to develop evidence and understanding of how PSBs work.
2.24	File sharing – Yammer, Dropbox and other file sharing platforms are all blocked by at least one PSB partner's IT systems. This is causing some difficulties when circulating large files. Academi Wales have provided a temporary solution via their systems. Please sign up to ensure you can receive information.
2.25	Action: ALL to follow the registration process when Liesbeth circulates joining instructions.
2.26	See slides 22 to 42 of the power point presentation at appendix 1. LB highlighted the relationships between behaviour, culture, performance and strategy in systems and has found less of a culture of challenging within the wider public sector than within health, as well as less focus on procedures. Procedures are important as training and enforcement leads to the behaviour we want.
2.27	LB has arranged events for Board members to be involved in the R&D modelling, these include: 29 th May – Board and Advisory Panel to meet at PALC 17 th June – Board, professionals and residents to meet at PALC LB's presentation then touched on iterative innovation loops and innovation in complex systems.
2.28	LB introduced 5 ideas requiring a decision: 1. Walking Rugby (Blaenavon VC Primary School) Great opportunity for the PSB to meet people of Blaenavon and to involve them in production of the delivery/prevention plan for Objective 3 - a test case for co-planning, co-designing and co-producing a holistic approach to health education in the early years. The school will support generation of ideas through a competition,

	<p>with the public voting for the best idea(s).</p> <p><i>Decision: PSB agreed this should go ahead.</i> AH, GE & BP promised to support this event, subject to checking diaries. OSG to also be invited. All PSB members to make an effort to attend.</p>
2.29	<p>2. Citizen Mentoring</p> <p>An idea trialled in the NHS England leadership programme, involving citizens mentoring senior managers. This has support in Wales from the Health Board so we need to decide whether to also try this.</p> <p><i>Decision: PSB agreed to proceed.</i> PK and LT voiced their support for the idea.</p>
2.30	<p>3. Pooled Time</p> <p>Testing time as an alternative currency – this would act something like an exchange of skills between PSB members, i.e. sharing talent. For example, if a member organisation requires a trained facilitator, or someone skilled in data analysis or team building, they could dip into the pool. The Board was asked if they would like LB to explore this basic concept over the summer period.</p> <p>The Chair suggested this was a good principal, offering potential to avoid commissioning.</p> <p>It would need to be monitored to ensure it is fair and equal and there are likely to be pragmatic issues and costs involved.</p> <p>It was suggested that this idea should be explored in a fairly informal manner and 'Skills Bank' would be a better working title; It is the skills that are important, not the number of hours.</p> <p>HJ informed the group that the PSB in the Vale of Glamorgan are doing something similar and have a date booked in their diary to develop this.</p> <p><i>Decision: PSB agreed for LB to explore potential models for developing a Skills Bank.</i></p>
2.31	<p>Action: LB to contact Vale of Glamorgan PSB to see how they are approaching this – to report back in September.</p> <p>4. Torfaen Young People Support Service (TYPSS) employment scheme</p> <p>TYPSS supports vulnerable young people aged between 16-21 years including those who are looked after or care leavers (up to 25 years for care leavers in higher education).</p> <p>The project no longer has an employment advisor, can we do something about this?</p> <p><i>Decision: PSB agreed for this to be explored further.</i> This fits in well with the earlier discussion about working with the private sector to improve employment prospects.</p> <p>Action: Objective 5 & 6 leads to explore.</p>
2.32	<p>5. Implementing a selection of 'Simple Changes' – as proposed by the Well-being of Future Generations Commissioner.</p>

	<p>Review the Simple Changes suggested by the Commissioner and implement those feasible.</p> <p><i>Decision: PSB agreed to continue exploration of the changes and report back.</i></p>
PART 2 - BUSINESS	
3.	Minutes and Matters Arising – Chair:
3.1	<p>Minutes from last PSB meeting on 13th March 2019</p> <p>The minutes were agreed as accurate.</p>
3.2	<p>Matters arising:</p> <p>No matters arising.</p>
4.	<p>Participation Model – Jessica Gabriel representing Objective 3 officer leads Dermot McChrystal & Mezz Bowley</p> <p>See powerpoint presentation at appendix 2.</p>
4.1	JG outlined background to the Children and Young People's National Participation Standards and the current position in terms of how these are integrated in Torfaen.
4.2	JG outlined accredited training options that define lines of communication and support staff to challenge if the rights of the child haven't been considered. Training works out at £10 per head and sessions can be organised per partner or as mixed groups.
4.3	A Torfaen Youth parliament will be launched later this year (referenced in the PSB Annual Report) and the Future Generations Commissioner is invited to the launch, giving the PSB an opportunity to announce their commitment to these standards.
4.4	BP suggested that two or more young people should be invited to join the Torfaen PSB. If this isn't possible then the Youth Parliament should scrutinise the PSB. JG felt schools would allow attendance for PSB meetings.
4.5	HJ asked if boundaries matter. JG stated that this isn't a concern if staff are working across different PSB areas as long as they are working in Torfaen.
4.6	GE asked whether there is an e-learning option, which might keep costs down. ABUHB would potentially have a lot of staff to train. A 'train the trainer' programme would be good.
4.7	JG responded that the course involves a lot of valuable interaction, but accepted that it would be good to have a mix of both options, with appropriate staff being assigned training to suit their role.
4.8	BP stated that NRW would also prefer an e-learning approach, as NRW staff are not dealing directly with young people but would still benefit from greater awareness.
4.9	LP pointed out that our Estyn inspection had noted that the partnership board were not really in touch with children and young people and, while this has since been remedied to an extent, this proposal would drive the PSB forward. The Wales Audit Office, FG Commissioner and Estyn would certainly all approve.
	<i>Decision: PSB agreed to take forward.</i>
4.10	<p>Actions:</p> <p>JG to follow through with Dermot McChrystal and Mezz Bowley.</p> <p>Objective 3 leads to provide a proposed process for recruiting two young people to the PSB, for the September PSB meeting.</p>
5.	PSB Annual Report – Sue Browne:
5.1	SB thanked the Board for their support and contributions to the report over the last couple of months. It is important for the public to know who the PSB are and to see some faces.

5.2	There has been a national level conversation about the challenge of producing a first report, given the long term nature of this way of working.
5.3	<p>The report aimed to show how the PSB has been:</p> <ul style="list-style-type: none"> • Looking at deeper information to guide next steps • Exploring operating structures • Embracing challenge
5.4	Some draft clips from the film were shown. The film is currently being edited so that talking heads are complimented by additional footage.
5.5	Scrutiny do not have to approve the report but the PSB is expected to take notice of Scrutiny recommendations.
5.6	<p>The Board was asked if they agreed with:</p> <ul style="list-style-type: none"> • The general content of the report? • The detail provided for the objectives and direction of travel being indicated? • The challenges and the way they have been laid out? • The financial information at appendix 3? <p><i>Decision: The Board approved the report for it to progress to publication.</i></p>
5.7	<p>PB asked if social return on investment is cited. SB clarified that it hasn't as delivery is still at such an early stage that this is hard to assess. However, a few words will be added to indicate that the PSB will consider this going forward.</p> <p>DC offered to meet with PB outside of the meeting to discuss how evidencing social return on investment could be done, as this is of particular interest to him.</p>
6.	Place-based approach – Brief progress report - Bill Purvis & David Congreve:
6.1	DC informed the Board that he had prepared a paper, but recognising the length of today's agenda, will circulate this.
6.2	A small amount of money under the Smart Living Fund was gained to explore what is smarter in terms of public services working together in a place.
6.3	PSB work will not be in the territory of Communities First or other big money programmes as the resources are simply not there. Work will be more focussed on changing current ways of working to be more innovative, effective and to see better outcomes.
6.4	The focus of Objective 4 is how the PSB change the community conditions to support a community centred health approach and increase demand for preventative activities.
6.5	<p>Miller Research's work has evidenced lots of familiar things, including:</p> <ul style="list-style-type: none"> • A lack of knowledge of existing provisions, gaps in knowledge and understanding and challenges with how information and support is accessed. • Engagement is fragmented and requires a more cohesive approach. • Better coordination is required e.g. the excellent Redeeming Our Communities work funded by the Police and Crime Commissioner could have involved partners earlier in its planning.
6.6	<p>The Integrated Well-being Network (IWN) has been recognised as a strong approach, providing:</p> <ul style="list-style-type: none"> • Nexus for information, advice and support • Coherence on link workers • Logical framework for different community hubs, with a shared definition • An opportunity to get more people through the door for existing services • Incubated demand for community focussed health services
6.7	It also highlights the importance of building social relationships to reduce demand on

	<p>services. Blaenavon is already rich in terms of social relationships, in many respects, but there is room to use these people to grow this as an approach. However, some people are isolated from these social networks.</p>
6.8	Blaenavon Town Council provides a trusted, known face and is an important partner; The Town Council - as with other community councils in Torfaen / Wales - is creating a Place Plan which will support the PSB approach.
6.9	A big question for the PSB is how to incentivise change through partnership arrangements.
6.10	<p>SB commented that PSSU is revising the previous public services framework into a Memorandum of Understanding due to come to the Board in September.</p> <p>Action: SB and DC to catch up on this next week.</p>
6.11	<p>Currently there is an underdeveloped ability to work with people and DC advised the Board that he will bring a proposal to the Board in September to use Challenge Funds. There is a strong evidence base for this approach and DC asks that the Board keep an open mind about this option when he presents a business case.</p> <p>Action: DC's paper to be circulated to the Board.</p>
6.12	<p>MB asked if mapping activities have been joined up e.g. last year's mapping exercise up to the age of 25.</p> <p>DC reflected that ROC, Blaenavon Town Council and the PSB are essentially all trying to solve the same problem and suggested that information and advice is seen as an asset.</p>
6.13	<p>LT asked how the work being done is being communicated to the public?</p> <p>DC replied that to date the project group has not gone out of its way to publicise the work, being wary of raising expectation.</p> <p>LT questioned this approach and suggested that the PSB should be explaining what it is trying to do and enlist the help of the community. As a resident of Blaenavon, she is unaware of the PSB and this work.</p> <p>DC explained that this could be the next step but his approach so far has been to synthesize everything that has gone on. He wouldn't want to consult again or begin to actively seek involvement unless there are the means to support solutions, i.e. a joint community key fund.</p> <p>BP offered that this is not proposing another project per se, but there is a risk it could come across as such, so care is needed when communicating this work. BP and DC to bring this issue back to the Board in September.</p>
7.	Regional working – Briefing on collaborative PSB activity in the Gwent region - Lyndon Puddy:
7.1	LP had to leave the meeting early so SB briefly explained about the G10 arrangements and the officer group known as GSWAG, inviting members to contact Lyndon or herself if they wish to know more about how PSBs are working collaboratively at a regional level.
8.	Feedback on national PSB event:- Multi Agency Working in a Fast Moving Environment - Paula Kennedy:
8.1	PK reported that this event was cancelled due to a lack of interest, which was a shame because she had planned to attend and felt it could have been interesting. This appears to be a cancellation rather than a postponement.
9.	Any other business:
9.1	PSBs are part of a Wales Audit Office review of local government during 2019/20 and information will be circulated to Board Members for attention.

	Action: SB to circulate email
	Next PSB meeting is 18th September 2019

Appendices:

Appendix 1 – Presentation slides from Liesbeth Beeckman and Richard Selby for Torfaen PSB 22-05-19

Appendix 2 – How to Improve Children's Rights report May 2019

Steven Honeywill

Partnerships and Policy Officer
PSSU, TCBC
(June 2019)

**AGENDA ITEM 1****Caerphilly Public Services Board****Notes of Meeting**Held at 9.30 a.m on Tuesday, 5th March 2019

Sirhowy Room, Ty Penallta

5.1

Present:-	
Cllr David Poole (Cllr DP)	Caerphilly County Borough Council (Chair)
Christina Harrhy (CHy)	Caerphilly County Borough Council
Jeff Cuthbert (JC)	Gwent Police and Crime Commissioner
Shelley Bosson (SB)	Aneurin Bevan University Health Board
Cllr Tudor Davies (TD)	South Wales Fire Authority
Nick Wood (NW)	Aneurin Bevan University Health Board
Christian Hadfield (CHd)	South Wales Fire & Rescue Service
Chief Supt. Mark Warrender (MWr)	Gwent Police
Steve Morgan (SM)	Natural Resources Wales
Mererid Bowley (MB)	Public Health Wales
Martin Featherstone (MF)	Gwent Association of Voluntary Organisations
Heather Nicholls (HN)	National Probation Service
Richard Baker (RB)	Welsh Government
In attendance:-	
Kathryn Peters (KP)	Corporate Policy Manager, CCBC
Stephen Harris (SH)	CCBC
Alison Palmer (AP)	GAVO / CCBC
Ali Gough (AG)	Aneurin Bevan University Health Board
Ian Martin (IM)	CCBC
Mark Williams (MWs)	CCBC
Matt Jones (MJ)	South Wales Fire & Rescue Service
Apologies:-	
CC Julian Williams	Gwent Police
Diana Binding	Wales Community Rehabilitation Company
James Owen	Welsh Government
Huw Jakeway/Dai Bents	South Wales Fire & Rescue Service

Point	Agenda item	Action
	<p><u>Welcome:</u></p> <p>The Chair welcomed all present to the meeting welcoming Nick Wood to his first meeting as the ABUHB representative and Mark Warrender from Gwent Police. Members were asked to introduce themselves.</p>	
1	<p><u>Previous Notes and Matters Arising:</u></p> <p>Pg 1 – CH noted that CCBC were currently leading/championing five of the nine action areas/enablers and was looking for PSB partners to take on more of the Champion roles. Recognising that it was MW's first meeting, she referred members to the previous minute where Gwent Police had been asked to consider Championing the Asset Management</p>	

Point	Agenda item	Action
	<p>Enabler, noting that Kieran McHugh currently shared the lead with Mark Williams in CCBC. MW'r agreed to discuss the issue internally.</p> <p>The Chair queried what progress had been made by Jane Foreshaw and Local Partnerships following her presentation some months previously. KP reported that they had been going through WG commissioning at the time and RB agreed to check for the next meeting as he had not had any contact with them.</p> <p>Pg 2 – KP referred to the letter from Partnership Scrutiny regarding the non-attendance of partners at working groups, updating members that the last meeting of the Procurement Group had been well attended, and noted that MW's was in attendance to provide an update on Assets. She noted that they had been unhappy that not all the lead officers had attended the meeting to answer questions and requested that all lead officers attend scrutiny meetings. The PSB questioned if it was the best use of officer time to attend in case a question arose. The Chair expressed concern at the potential waste of senior officer time and agreed to discuss the issue with CHy and the Chair of the scrutiny panel and report back to the next meeting.</p> <p>Pg 5 – It was noted that Alison Gough would now represent ABUHB on the Safer Caerphilly group.</p> <p>There being no amendments the notes of the previous meeting were approved.</p>	<p>MW'r</p> <p>RB</p> <p>Cllr DP/CHy</p>
2	<p><u>Presentation – Brexit Preparedness</u></p> <p>Ian Martin, Emergency Planning & Resilience Officer, CCBC</p> <p>Ian Martin thanked the PSB for the opportunity to provide an overview of the work that has been ongoing in assessing the potential impacts of a 'No Deal' Exit from the European Union on Civil Contingencies in the Gwent Local Resilience Forum Area.</p> <p>IM commenced the presentation by referring to the statement made to the Senedd by the Welsh Government Minister for Housing and Local Government in January 2019. The Minister recognised that "with the prospect of a 'No Deal' Brexit still firmly on the table that we have a responsibility to take precautionary measures as part of our Brexit preparations, and this includes our planning for Civil Contingencies". The Minister continued by stating that "Good Civil Contingency planning will help us prepare for the reasonable worst-case scenarios, and will help to ensure that our public and emergency services are best placed to continue providing the services that we and the most vulnerable in our communities rely on every day".</p> <p>With the Ministers statement in mind, IM outlined the work that has been undertaken not only in the Gwent Local Resilience Forum area but across Wales looking at the potential of a no deal scenario across a number of Civil Contingency risk categories. IM continued by referring to the work that is progressing to assess the impacts of these risks and to where possible put in place mitigation which is critical in minimising the need for a Civil Contingency response.</p> <p>IM informed the Board that appropriate command, control and coordination arrangements have been put in place to ensure that there is a common understanding of local, regional and national concerns. These arrangements will provide a strong infrastructure to help identify the emerging issues to support quick and effective decision making by all involved. IM concluded by stating that the work being undertaken as mentioned in the presentation is in no way indicating that we expect any emergency, but offers reassurance that work is taking place across the public sector to ensure that where possible they are prepared for the potential of a 'no deal' scenario.</p>	

Point	Agenda item	Action
	<p>PSB members discussed the issues raised noting the significant impact on the work of PSB members and recognising that much of the planning was being done in the dark as the impacts were unknown. The Chair noted that CCBC had set aside funding to deal with the impact of Brexit as had other local authorities. CHy noted that much of the concern had been focussed on jobs and whilst the business sector in the borough was vibrant, significant amounts of the manufacturing industry was foreign owned and Brexit could have a big impact. IM was thanked for his presentation.</p>	
3.	<p><u>Ystadau Cymru (formerly the National Assets Working Group)</u></p> <p>Richard Baker, Head of Estates & Professional Services, Welsh Government</p> <p>RB explained that the relaunch of the former National Assets Working Group has been supported by Mark Drakeford AM as he wanted to see land and buildings in public ownership come under the same scrutiny as finances. Whilst now rebranded as Ystadau Cymru, and chaired externally by Umar Hussein of South Wales Police, the aims remained the same</p> <ul style="list-style-type: none"> • to enable and influence organisations to adopt a collaborative approach in asset management • share best practice guidance and case studies • to put in place tools to support and encourage the realisation of the efficiencies and benefits that can be derived from proactive, strategic estate management • provide high quality support for the delivery of public services. <p>The group had representation from across sectors with a management board and six regional groups based on health board boundaries. He noted that there was no enforcement mandate.</p> <p>RB explained the significant pressure on Welsh budgets and the need to make the best use of existing resources. The Asset Collaboration Programme included a collaboration toolkit being developed to support bodies to work together scheduled for publication in May 2019, included the development of a land transfer protocol between public bodies, joint valuations and Space Cymru - the public sector portal for marketing surplus assets, as well as an updated Community Asset Transfer guide. He noted that 23,000 properties had been added to the ePIMS database to date.</p> <p>RB presented the Cwm Taf Pilot Study initiated by Mark Drakeford involving two local authorities and a number of statutory and third sector partners, noting it had taken a year to complete and they had struggled to obtain basic data in some cases. He noted some of the findings included the number of strategic land sites that could be developed, the backlog maintenance figure and the number of sites that had a potential for collaborative use. RB reported that the second phase of the project was launched in October and was heavily oversubscribed. 15 projects had been funded and RB gave details of the Assets Cymru website for more information.</p> <p>The Chair thanked RB for the presentation and asked how he saw the local PSB Asset Management group working with the S. E Wales area or National groups, and whether this was duplication. RB responded that the groups were working at different levels noting that the Caerphilly group was the most active in the Aneurin Bevan region and offered support for the work. MF noted the work GAVO undertook a few years previously on Community Asset Transfer(CAT) on behalf of WG. GAVO was still supporting groups wanting to protect community assets and there was a need for statutory bodies to work with communities to ensure they were more sustainable and not focussed on a grants culture. There was also a need for them to understand succession planning to ensure CATs do not fail. He also saw the need for local level information to be fed into the national picture. RB informed members that the first Ystadau Cymru Conference would take place in the Autumn and CAT would be one of the workshop areas. Members suggested there needed to be a strategic approach to shared assets by the PSB and a</p>	

Point	Agenda item	Action
	<p>commitment to local action and acknowledged there were potential opportunities for savings and efficiency. In response to concern that there were too many layers in the structure RB explained that the regional groups were undertaking stakeholder mapping and noted that some organisations did not have assets and others were persistently not engaging. WG needed to understand the barriers e.g. budgets, staff time, and also recognised that there could be winners and losers in any effort to collaborate. They were looking to unblock and accelerate the process. Cllr DP noted that there was a need for wider collaboration than just the Gwent area, and CCBC was already working collaboratively outside the Gwent region. CHy noted that MWs would be reporting on the work to date and suggested that a representative from Ystadau Cymru give a presentation to a future meeting of the G10 group, and agreed to put it forward for an agenda item.</p>	CH/ Cllr DP
4.	<p><u>Well-being of Future Generations</u></p> <p>a. <u>Performance Reporting:</u> Kathryn Peters, Corporate Policy Manager, introduced the Well-being Plan performance reports noting that they had been split into two groups for reporting purposes and that they had been grouped together into those areas most connected. KP noted that this was the first round of reports in this format from Set B and reminded members that they had requested a Communication and Engagement report at every meeting. This set would be provided for Partnerships Scrutiny on 11th July where they would also be looking at the Good Health and Well-being Action area in more depth.</p> <p>b. <u>Enablers/Acton Area Updates by Board Champions:</u></p> <p>i. Communications and Engagement – Kathryn Peters, CCBC KP noted that she chaired this group. KP highlighted the following progress:</p> <ul style="list-style-type: none"> • The Youth Forum had started using the #CaerphillyWeWant more but whilst @CaerphillyPSB was now available it had not been used to date. Member guidance would need to be developed for members for highlighting collaborative work. • Gwent Police and SWF&R will give guidance to their local teams for their use. • The public promotion of the opportunity to ask questions of the PSB had reached over 6,000 residents on social media. • The public baseline survey to gauge the public understanding of the PSB was currently live and would be reported to the next meeting. • KP highlighted that the group were keen to publicise collaborative good news stories <p>ii. E4 Assets – Mark Williams, CCBC The group was jointly lead by Kieran McHugh (Gwent Police) and Mark Williams (CCBC). MWs explained that they were struggling to get partnership engagement in the group and two meetings had seen poor attendance. NW noted the recent appointment of a Primary Care Estate Manager and agreed to ensure he attended the meetings for ABUHB. SM explained that NRW have one Assets team for Wales and were unable to attend local meetings. MWs highlighted progress on the following:</p> <ul style="list-style-type: none"> • The development and population of an asset map for all partners' built assets • Tracy Evans, Policy Support had made good progress with the Gwent Electric Vehicle Charging Point Feasibility Study and a contract was in place for the work. Consideration had been given to the Procurement Enabler including this work to facilitate a regional approach. • £75,000 had been secured in grant funding from WG for a Gwent Regional Fleet review. 	

Point	Agenda item	Action
	<p>The development of a community hub initiative in Caerphilly county borough was noted and it was suggested that this might be a focus for the group alongside the electric vehicle work. CHy noted a number of conversations around community hubs but organisations were looking at them in different ways. She noted that the Director of Social Services and Housing, Dave Street, was leading on community hubs for Caerphilly and suggested there was an opportunity to work in a more coordinated way.</p> <p>PSB members discussed the opportunity to promote the inclusion of electric charging points on new housing developments. NW queried whether this project intended to promote private or public transport options and was concerned it would not deal with congestion and air quality in internal combustion vehicles. CHy noting this was being discussed by planning officers with City Deal. DP asked whether the PSB should be asking WG to add this as a condition of planning in future and members agreed it would be a positive move. CHy suggested and it was AGREED that the Chair write to the Minister suggested this be included in planning policy in future. It was also AGREED that the Enabler should include a focus on Electric Vehicles and Community Hubs.</p>	<p>Cllr DP CHy</p>
iii.	<p>AA1 Best Start in Life – Mezz Bowley, PHW</p> <p>MB reminded members that the PSB had agreed to sign up to be a Pathfinder at the previous meeting, one of four or five across Wales. She noted the progress with:</p> <ul style="list-style-type: none"> • Mapping the system across Caerphilly for support from birth, and the identification of strengths, risks and gaps. This element of the work would be completed in the next quarter and would be fed back to WG to help with redesign of systems. She noted they had dedicated some project support and funding. • On line resource being designed for youth workers being extended to wider staff base. MB AGREED to circulate the link. • ACE Awareness – partnership work taking place including 3 year programme in education and schools in Caerphilly which will have completed phase 1 this year. • Training looking at a coordinated approach and linked to Making Every Contact Count. <p>MW noted the value of an informed workforce when attending households to help prevent ACEs and JC affirmed the importance of the preventative role to stop young people drifting into crime and highlighted the Mini Police scheme to create good citizens of the future. MB confirmed it was too early to evaluate the effect of changes in services and they were currently looking at the outcome measures.</p>	<p>MB</p>
iv.	<p>AA3 Good Health & Wellbeing – Nick Wood, ABUHB</p> <p>NW noted the outputs had been reported and drew members attention to the following points:</p> <ul style="list-style-type: none"> • A Good Health and Wellbeing workshop was planned for the beginning of April • The delivery of this Action Area had been integrated into the work of the three Neighbourhood Care Networks, the GP clusters in the borough. They have all now developed their integrated plans aligned to the 5 ways of working and 7 goals which have been presented to the ABUHB Board and signed off by WG. • Now need to look at how the delivery of integrated care is approached. Funding had been secured for the new model of delivery at Bryntirion, Bargoed which was a first step and included a model for social prescribing and social care. The onus was now on the health board and local authority to look at how this might be delivered over the next few months. They would also 	

Point	Agenda item	Action
	<p>need to look at how all partners are included in delivering a Gwent wide model for primary care.</p> <ul style="list-style-type: none"> A joint meeting on integrated mental health support would take place on 12th April with the OPCC. JC noted that far more collaborative work was taking place i.e. a mental health expert in the control room resulting in far fewer people with mental health difficulties being taken into custody. NW noted that efforts needed to be made to secure more of the transformation funding for similar projects. <p>NW noted that good progress had been made with the outline delivery plan and they now needed to operationalise it and bring back some key deliverables to the next meeting. It was noted that Health and Wellbeing would report next at the September PSB meeting and CHy and NW agreed to discuss joint work outside the meeting.</p> <p>A number of questions were raised regarding the role of the Regional Partnership Board and the £13.5m budget. Members felt it was important to understand what the funding was being used for and how the work of the PSB could link to ensure money is spent on priorities in Caerphilly county borough. CHy explained that Dave Street was on the RPB for Caerphilly CBC and it was agreed he should be invited to the PSB meeting in June to give a presentation on the work of the RPB. MF noted that he also attended the RPB and agreed that it was important to keep track of its work and, reflecting on the Academi Wales workshop session, understand what differences were being made. The Chair agreed that it was important to evaluate the impact to ensure it was delivering visible benefits and economic efficiency and informed the work of the PSB.</p> <p>v. AA5 Natural Environment – Steve Morgan</p> <p>SM noted his discussions with Helen Fletcher, Lead Officer, and highlighted the following points:</p> <ul style="list-style-type: none"> A strong Green Spaces core group had been established with good representation, the next meeting taking place the following day chaired by Helen Fletcher. Draft Green Infrastructure Plan for the county borough completed and would like to present it to the PSB. Collaborative bids for funding to WG ENRaW(Enabling Natural Resources and Wellbeing Fund) that should be known shortly. The core group had found it challenging to identify data sources for performance measures for this action area. The core group were looking for support to identify the data that could be gathered e.g. accessing green sites, rates of volunteering etc. A number of projects have begun including Active Travel based in Tiryberth and mapping green space use in Ystrad Mynach. Meeting scheduled with MF to discuss links between Natural Environment and Volunteering Action Areas. Working with Caerphilly CBC to reopen Cwmcarn Forest Drive by Easter 2020, now designated as a gateway site through the Valleys Regional Park initiative. <p>CHy noted that the transportation team should have some information to support measures around active travel, walking and cycling.</p> <p>The Chair thanked members for their reports.</p>	<p>CHy/ NW</p> <p>CHy</p>
5.	<u>Making Every Contact Count – Update</u>	

Point	Agenda item	Action
	<p>Matt Jones, Group Manager, South Wales Fire and Rescue Service</p> <p>MJ reported that, following discussions at the previous PSB meeting, a working group meeting, led by Huw Jakeway, Chief Fire Officer, had taken place in January with PSB representatives, KP had circulated a report of the meeting. The main focus had been to identify what each organisation was doing and look at how they could help each other. It was clear there was plenty of collaboration but it needed to be made clearer and spread wider. This had been a significant pilot since 2017 and had expanded to four areas, it would also be looking at cold homes in the future. Over 6,500 safe and well visits had taken place, which were being evaluated. There was a major opportunity to maximise the use of contacts with the public, SWF&R undertaking 17,000 visits to homes not related to fires, that being 17,000 opportunities to engage. The aim was to identify greater opportunities for collaborative working, i.e. with Best Start in Life and other action areas where there were opportunities to work together. The Chair thanked MJ for his update and queried to use of shared data. MJ explained that they would already be on the SWF&R vulnerable people database and there were already Gwent Police and ABUHB team members in place. He also explained further that anyone could make a referral and the aim of the project was to develop a fluid pathway between partner agencies with the aim of changing lives, not just saving lives focussing on fire safety. PSB members felt that this was real opportunity for the PSB to work together and CHy noted there was also a link to the work around community hubs.</p> <p>It was AGREED to establish a short term working group, led by SWF&R and facilitated by CCBC Policy, to report back at the September PSB meeting.</p> <p>Cllr TD recorded his thanks for the support of CCBC on the White Paper consultation on the reform of fire and rescue services noting that 61 responses had been received.</p>	MJ/ KP
6.	<p><u>Election of Chair and Vice Chair</u></p> <p>Kathryn Peters, Corporate Policy Manager</p> <p>KP reported that under the terms of reference the term of office had come to an end and this was an opportunity to refresh the roles of Chair and Vice Chair. NW was invited to take on the role of Chair, as current Vice Chair, but explained that, in discussion with colleagues in ABUHB, they felt that the PSB should be chaired by the local authority and nominated Cllr DP to continue in that role. Cllr DP agreed to continue but suggested a review in twelve months' time.</p> <p>It was agreed that Cllr DP continue as Chair and NW be confirmed as Vice Chair for the next twelve months.</p>	
7.	<p><u>PSB Annual Conference</u></p> <p>Kathryn Peters, Corporate Policy Manager</p> <p>KP referred members to the report previously circulated in response to a request from CHy for consideration of the future of the conference. She noted that the PSB had already agreed to reduce the conference from two to a single Annual Conference timed to coincide with the publication of the PSB Annual Report. KP explained that the conference had run on a bi-annual basis since 1999 as the formal way of engaging with the wider partnership network across the county borough, organised by CCBC and GAVO and funded by the local authority. Noting that a provisional date had been set for 5th July 2019, KP reported that the Future Generations Commissioner and Head of Local Government and Partnerships in WG had agreed to speak. KP noted that some previous conferences had been used to showcase partnership work and asked members to consider the advantages and disadvantages of a conference and consider what alternative mechanisms might be utilised to reach the wider audience. CHy noted that in having attended a number of the conferences recently she was struggling to identify a</p>	

Point	Agenda item	Action
	<p>clear purpose and, given the reduced resources, suggested that the Communication and Engagement Group could achieve more by developing the social media presence.</p> <p>SB suggested that there was an opportunity to undertake a robust evaluation on the day but also suggested it would provide an opportunity to present the work the PSB is planning such as Making Every Contact Count. MF commented that it was also about accountability and the duty to report together. The previous conference had been an opportunity to brief the wider partnership landscape on the ambitions and aspirations of the Well-being Plan. He felt it was a key opportunity for the PSB to engage with a wider audience, not involved directly in the action areas and enablers, and offered Leads the chance to identify challenges and ask the wider group for solutions.</p> <p>KP noted that the PSB had been criticised by Community Councils for their lack of direct engagement and that all Community Councils were standing members of the conference. She also noted that they asked for a representative from the Liaison Group to attend the PSB to discuss their involvement. It was AGREED that representatives from the Town and Community Council Liaison Group be invited to attend the September PSB meeting to discuss what the sector can add to well-being delivery.</p> <p>The Chair suggested that, given high profile speakers had already confirmed and that it that the Conference should go ahead on this occasion. Following further discussion it was AGREED that there was a need for a clear purpose and it should be evaluated effectively to inform a review at the next PSB meeting. SM enquired whether any support was needed from the PSB and KP noted that it was a key role for AP and that the speakers were booked, the annual report would be the key focus with lead officers already involved in producing more visual content. The feedback from Gwent Futures was noted recommending greater involvement of the younger generation in the Well-being Plan and DP noted that there was an active Youth Forum in the borough which would be reporting its priorities at the June PSB meeting.</p>	<p>KP</p> <p>KP/ AP</p>
8.	<p><u>Questions from the Public</u></p> <p>KP reported that the meeting and agenda had been publicised on the PSB website and through various media channels with the invitation to ask questions about the work of the PSB. There were no questions from the public on this occasion.</p>	
9.	<p><u>Information items</u></p> <p>KP noted that the revised Action Plans were all now available on the PSB website.</p>	
	<p><u>Date of Next Meeting</u></p> <p>The next meeting of the PSB will take place on Tuesday 4th June 2019 commencing at 9.30 a.m. in the Sirhowy Room, Ty Penallta.</p> <p>There being no further business the meeting was close with the Chair's thanks to those who had attended.</p>	

Caerphilly Public Services Board Annual Report 2018-19



1 - Caerphilly Public Services Board

5.1

Introduction and context

Welcome to the first Annual Report of the Caerphilly Public Services Board (PSB) which demonstrates how we, as public sector and community partners, have been working collaboratively to improve the well-being of the Caerphilly county borough area. We have just completed the first year of delivery of the current 'The Caerphilly We Want' Well-being Plan 2018-2023.

The PSB assessed the well-being of the county borough before developing its Well-being Plan; this involved acquiring a thorough understanding of the data available that relates to well-being, complemented by engagement with our communities and a wide range of groups, organisations and projects currently delivering in the area. Our Well-being Plan has four primary Well-being Objectives:

- Positive Change - A shared commitment to improving the way we work together
- Positive Start - Giving our future generations the best start in life
- Positive People - Empowering and enabling all our residents to achieve their own potential
- Positive Places - Enabling our communities to be resilient and sustainable

To deliver our Well-being Objectives we have set ourselves a programme of work under what we have called our Action Areas and Enablers - these are the steps we intend to take to meet our Well-being Objectives. Each of these has tangible project work that supports our shared aim for a county borough that supports the well-being of current and future generations. You will find more information on progress over the past 12 months for each of the Action Areas/Enablers in the sections below.

For our first Annual Report we are taking an innovative approach by producing it in a digital format, with links to our [Delivery Plans](#) and [performance reports](#) for readers who would like to access a little more information about the PSB and its work. This Annual Report is also available in hard copy and other formats on request.

The PSB is always keen to hear the views of local residents, community organisations and businesses. If you would like to make a comment, ask a question of the Board, or attend a Board meeting, please contact us on caerphillywewant@caerphilly.gov.uk.

Best start in life



5.1

There is a strong moral and economic case to focus on the early years of life. A growing body of research shows how events and experiences in the first days, months and years of a child's life can influence outcomes later in life.

Partners have collaborated to develop a Delivery Plan which focuses on:

- reducing the impact of Adverse Childhood Experiences (ACEs)
- delivering the Children First initiative
- developing a seamless system of support for families from antenatal to 7 years

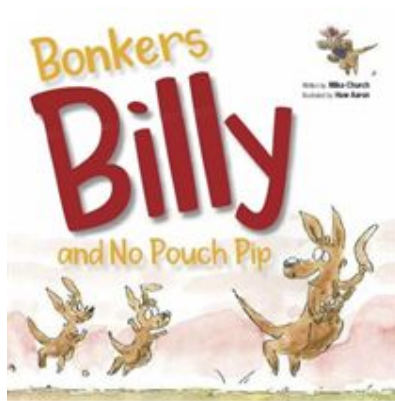
Key staff have led nationally and regionally to develop an ACE aware workforce, involving Youth Services, Schools, Social Landlord Housing, Supporting People, Gwent Police, Social Care and Childcare staff.

Petra Publishing, under the Caerphilly Parent Network, has worked with groups of parents and carers, to develop children's books to support parents and teachers to talk about ACEs. Books will be provided to all Primary Schools following their ACEs training.

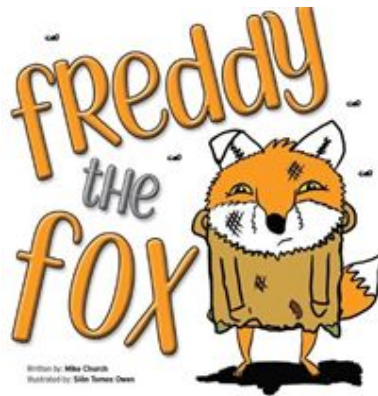
Children First is a way of working with communities to build on their strengths to support children and young people to do well. Focused within two geographical areas, Fochriw and Lansbury Park, there are many successful community led groups and activities. Through evolving Playful Communities, volunteers have completed play work training. Parents said it helped their parenting skills too and gave them confidence for new courses e.g. enrolling for an Access to Nursing and Midwifery course in September.

Developing resilient communities is integral to improving outcomes. Specialists 'Boingboing' have worked with community members, parents, staff and managers to develop an understanding of community resilience. We're working together as a community, with people who are keen to be the change they want to see.

Through the Early Years Transformation Programme we are looking at the whole system, to see what families need, currently receive and opportunities to improve structures and services. Working regionally with Blaenau Gwent and Newport, it is exciting to see such enthusiasm from professionals who want to work together to make it better for families.



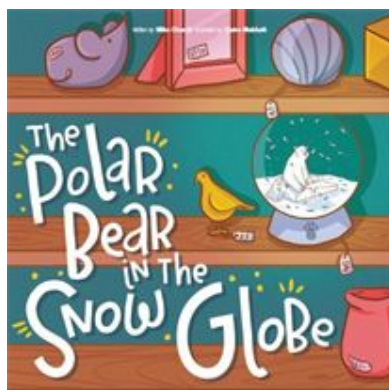
2 - Billy Bonkers book



3 - Freddy the Fox book



4 - Patsy the Pangolin book



5 - The Bear in the Snow Globe book



6 - Community carnival workshop



7 - Carnival preparation day



8 - Carnival preparation day



9 - Celebrating Women day



10 - Attendees at Celebrating Women day



11 - Pamper session



12 - Pamper session



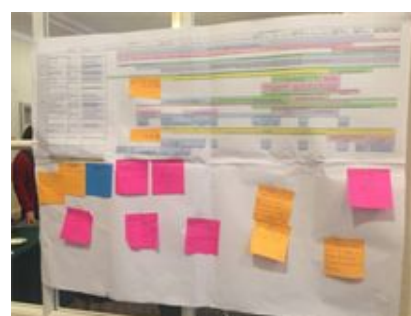
13 - Food hygiene course advert



14 - Kinship Care support group



15 - Regional Early Years Transformation Programme mapping workshop



16 - Mapping exercise

Apprenticeships



5.1

Volunteering and apprenticeships was agreed by the PSB as one of its priority Action Areas. Whilst there are obvious links between the two areas, separate delivery groups have been established to drive progress and make the links between the two areas of work (see next section). In addition, some members of the group represent other Action Areas or Enablers e.g. the Procurement Enabler Lead sits on the group to help ensure maximum community benefits from public sector contracts.

The Apprenticeships Delivery Group met for the first time in October 2018, and continues to meet on a quarterly basis. The group has representation from a wide range of PSB partners including Aneurin Bevan University Health Board, South Wales Fire & Rescue Service, Gwent Police, Natural Resources Wales, Caerphilly CBC, Welsh Government, Groundwork Wales, Coleg Gwent, Coleg y Cymoedd, Gwent Association of Voluntary Organisations, housing associations and the National Training Federation for Wales. The group also includes a number of organisations responsible for delivering the training element of apprenticeship programmes on behalf of Welsh Government, including ACT Training, ALS Training, Educ8 Training and Cardiff and Vale College.

The purpose of the Action Area is to establish an all age apprenticeship programme that meets the future skill requirements of the PSB partner organisations, linked to the future needs of both the local and regional economy. The Delivery Group has developed a [Delivery Plan](#) to drive the work of the Action Area over the next four years, and one of the key achievements over the past year has been to establish a Group with the shared goal of increasing the number of apprenticeship opportunities available, in order to reduce levels of inactivity and unemployment amongst local residents.

For more information on apprenticeship opportunities available from PSB partners, please visit the links below:

[South Wales Fire & Rescue Service](#)

[Aneurin Bevan University Health Board](#)



17 - Building apprentice



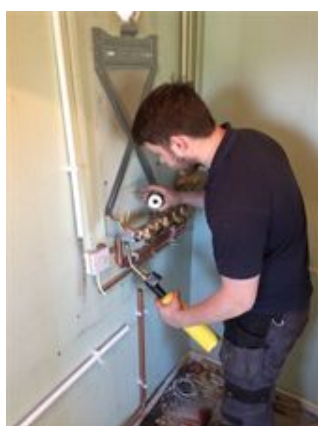
18 - Building apprentice



19 - Carpentry apprentice



20 - Electrical apprentice



21 - Plumbing apprentice



22 - Engineering apprentices



23 - New apprentices



24 - Caerphilly County Borough Council apprenticeships intake 2019



25 - Railway apprentices (Coleg y Cymoedd)



26 - Sporting apprentices (Coleg y Cymoedd)



27 - Business apprentices (Coleg y Cymoedd)



28 - GE apprentices (Coleg y Cymoedd)

Volunteering



5.1

The Well-being Assessment highlighted the importance of volunteering and the role it plays in building the ambitions, aspirations, well-being and resilience of individuals and communities. The benefits of volunteering were identified as the opportunity for people and communities to:

- Gain new skills and knowledge
- Boost their own job and career prospects
- Enjoy a sense of achievement and fulfilment
- Develop personally and boost self esteem
- Enjoy better physical and mental health
- Connect to and better understand your community

The context of austerity and demographic change means that volunteering plays an increasingly important role in contributing to the well-being of individuals and resilient and cohesive communities in Caerphilly county borough. The PSB partners are currently delivering a range of volunteering interventions through their corporate activities. Through collaborative approaches there is an opportunity to scale-up participation in volunteering in the county borough, through an integration of activity defined in a Caerphilly PSB Volunteering Strategy. Activity to date has included:

- Defining the key tasks to be delivered
- Meeting with PSB partner organisations to understand their corporate volunteering offer, to foster commitment to the Volunteering Action Area and to explore synergies and areas of collaboration across the breadth of the 'The Caerphilly We Want' Well-being Plan 2018-2023, for example with the Apprenticeships Action Area
- Mapping and developing an understanding of the breadth of volunteering in the county borough
- Developing the governance arrangements to support the delivery of the Action Area. For example, a wider stakeholder workshop has been held and a central Core Group has been established - it is anticipated that these two groups will define the governance arrangements moving forward

A Delivery Plan has been developed which will reflect the key existing and emerging work streams that will make further progress in delivering against the Action Area.



29 - Business in the Community community conversation



30 - Blackwood Youth Club first aid skills training



31 - Blackwood Youth Club volunteers



32 - Expert Patient Programme volunteers



33 - GAVO 90th anniversary celebration event attended by HRH The Prince of Wales



34 - Little Voices messy fun project



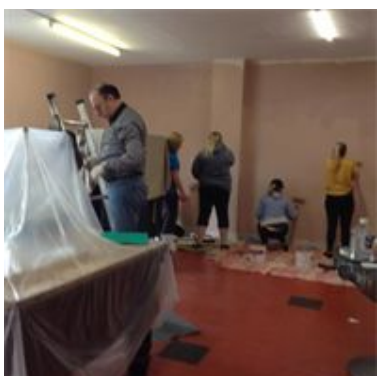
35 - Tiny Talkers messy with friends



36 - Tiny Talkers group



37 - Volunteering Awards night 2018



38 - Welsh Government corporate volunteering day at New Life Christian Church

Good health and well-being



5.1

The Good Health and Well-being Action Area is taking a whole system approach to improving residents' health and well-being and preventing illness.

Stakeholders have collaborated throughout 2018/19 to develop the Delivery Plan. A host of engagement activities have taken place across the county borough to identify priority tasks and develop opportunities for collaborative working. Several cross cutting themes from these sessions have recently been identified and provide a framework to move forward.

A huge success has been to align Neighbourhood Care Network activities to these priority tasks and establish stronger links.

With a focus on the north of the county borough, innovative ways of working have been introduced to respond to demand and change. These include strengthening the integrated way of working in the North Resource Centre, a new infusion service, specialist mental health practitioners and the introduction of joint surgeries between health, local authority and police colleagues to address housing, debt, employment and community safety concerns.

Further work is ongoing at a pace to develop Health and Well-being Hubs in three further geographical areas across the county borough. Links are being made to the Integrated Well-being Networks programme.

Throughout 2018/19 staff have received training in both Care Navigation and MECC (Making Every Contact Count).

Screening is a key priority and a Screening Champions programme has been developed to increase awareness across Gwent and empower residents to make an informed choice about participating in screening. Programmes to promote immunisations and Choose Well Wales/Choose Pharmacy have been delivered.

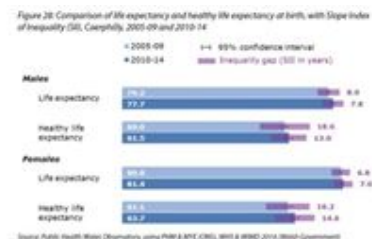
Partnership working has been strong in linking this Action Area to the one focusing on Protecting and Enhancing the Local Natural Environment, with projects encouraging use of green areas to improve health and well-being.



39 - Good health & well-being workshop



40 - Rhymney Integrated Health and Social Care Centre



41 - Comparison of life expectancy and healthy life expectancy



42 - Screening for Life branding



43 - Tai Chi class



44 - Children playing football



45 - Choose Pharmacy information



46 - Flu Kills information

Safer communities



5.1

Over the last year, partners have successfully embedded a number of approaches suggested in the [Delivery Plan](#) that focus very much on early interventions, to tackle crime and anti-social behaviour within the Caerphilly county borough area.

In January, the Safer Caerphilly Community Safety Hub was created to enhance the way in which partners share information on a daily basis, in a co-location setting. This has been further enhanced through the creation of a fortnightly Partnership Tasking meeting, where all partners identify, problem-solve and respond effectively to identified vulnerabilities and demands within the county borough. This is very much a 'people and places' approach that focuses on repeat victims, prolific offenders, and repeat callers, in addition to crime and anti-social behaviour (ASB) hotspot areas.

The Caerphilly Serious Organised Crime Partnership continues to provide a multi-agency response to serious and organised crime in the county borough. Partner information and multi-agency powers continue to be shared, resulting in a combination of positive enforcement and protecting the most vulnerable. A further Organised Crime Group has been identified through this process and is now actively managed.

The Early Action Together programme has delivered Level 1 Adverse Childhood Experiences (ACEs) training to both Police Officers and staff from partner agencies within the county borough, to ensure that our employees are trauma informed when identifying and dealing with our most vulnerable.

The period has seen the roll out of ASB referral training sessions throughout the county borough, to highlight the early intervention services available and how to refer ASB offenders into the system.

The county borough is currently home to seven active mini-police schemes, which are fun and interactive volunteering opportunities for 9–11 year olds. Children work alongside their local policing teams to tackle local issues in their community through crime prevention initiatives.



47 - Safer Caerphilly Community Safety Hub



48 - Mini Police in their community



49 - Young people patrolling in their community



50 - Arson alert activity



51 - Community safety partners at community event



52 - Littering and deliberate fire setting



53 - Phillipstown's Cando event

Resilient communities



5.1

The 2014 Welsh Index of Multiple Deprivation identified Lansbury Park as the most deprived area in Wales, with 13 other areas in Caerphilly county borough also featuring in the top 10% most deprived category.

This Action Area seeks to find solutions to the issues facing Lansbury Park, and will aim to use the work as a pilot to develop an approach that can also be used in other areas of the county borough, which may be facing similar issues.

In response to these issues a “Coalition for Change Board” was established. It includes representatives from all PSB partners and other key organisations. A Delivery Plan has also been developed to drive the work of the Action Area.

An Academi Wales Graduate was appointed to spend 22 months on a project that will map the services currently delivered in Lansbury Park by the various public sector agencies.

There is a tremendous amount of work ongoing at Lansbury Park and we are starting to see the benefits of the PSB and other partners working together.

Caerphilly Homes has invested £4.4m in undertaking internal works to Council homes in Lansbury Park, and a further £4m has been spent on installing external wall insulation and undertaking associated improvements.

Work is now underway to address the wider environment on the estate, and an Environmental Enhancement Strategy is being developed. The plan includes proposals for a replacement GP surgery and a community hub, and examines opportunities to use the open space on the estate better and to reconfigure parking areas and garages.

A two strand strategy to tackle crime and anti-social behaviour has been established, which focuses on enforcement and engagement. Fortnightly Community Safety Hub meetings are held with partners to prioritise the risks and effectively respond to the risks and challenges around drugs and alcohol misuse, anti-social behaviour and organised crime facing in the area.



54 - Map of Lansbury Park courts



55 - Image of the Estate in 2013



56 - Image of the Estate in 2019 with external improvements



57 - Houses in 2013



58 - Houses in 2019 after improvements



59 - Draft Environmental Enhancement Strategy



60 - Illustrative sketch of potential event space



61 - Potential site of event space viewed from the East



62 - Potential site of event space viewed from The Stretch

Protecting and enhancing the local natural environment



5.1

The high quality and extent of Caerphilly's semi-rural environment is a huge asset to the county borough and all PSB partners. The provision, maintenance and use of these natural assets are challenged by conflicting issues, which the Protect and Enhance the Local Natural Environment Delivery Plan is working to address.

The key aim of the Tir-y-Berth Active Travel Route project is to engage and involve local people in the planning and delivery of improvements to their local environment. The route links homes, schools and work places to improve health and well-being and encourage a better connection to nature.

The Ystrad Mynach Consultation project is looking at how people living, working and visiting Ystrad Mynach perceive and use local green spaces, the barriers to use and potential improvements that could increase well-being in the local area.

The 'Lived Experiences of Climate Change' project focuses on Cwmcarn following last year's fires at the forest. The project aims to link the communities' lived experience into existing decision making to identify opportunities for delivering different solutions to climate impacts in each place. It also aims to influence the required changes to policy and practice to enable Gwent to take the necessary steps towards being climate ready in the future.

The Green Infrastructure Strategy is being developed to identify and prioritise the network of multi-functional green space in the county borough, which supports the natural and ecological processes and is integral to the health and quality of life of sustainable communities.



63 - Aerial view of Cwmcarn Visitor Centre



64 - Cwmcarn fishing lake



65 - Sunset over Cwmcarn fishing lake



66 - Ystrad Mynach consultation



67 - Ystrad Mynach consultation



68 - Sustainable transport signpost at Ynysddu



69 - Children carrying out a litter pick



70 - Local beekeeper



71 - Children inspecting the bees



72 - Children at the bee house in Ynysddu



73 - Canal clearance



74 - Planting climate change woodlands



75 - Climate diet planting



76 - Fruit tree planting



77 - Guided walk



78 - Children inspecting planting



79 - Volunteers improving the local environment



80 - Insect box in a school

Managing our assets



5.1

Collectively the PSB partners have a huge number of assets and the opportunities for shared use and collaboration must be explored. The Asset Management enabler is focusing on two priority areas of activity via its Delivery Plan:

- Maximise the use and value of all our assets (buildings, land and fleet)
- Work together to reduce our energy usage and increase our generation and use of green energy

The potential benefits include reduced costs, increased utilisation and efficiency, reduced energy usage, and better cooperation and understanding between partners and an enhanced service to the public.

The Asset Management group have developed an Asset Map highlighting all PSB partners' buildings and their current use, to identify opportunities for shared use.

Funding was secured to undertake a Gwent Regional electric vehicle charge point infrastructure study on behalf of all PSB partners. The aim of the study is to make recommendations for a cost effective, regional approach for electric vehicle charge point infrastructure, which partners can use to inform the development of a regional electric vehicle delivery plan.

Funding was also secured to undertake a Gwent regional fleet review on behalf of PSB partners, to identify which vehicles could potentially be replaced with ultra-low emission vehicles and to identify possible savings with regards to employee travel costs.

We are also looking at opportunities for hydrogen powered vehicles as part of the Welsh Government Smart Living project. Moving forward we will look at the key findings of all three reviews to make progress on ultra-low emission vehicles across Gwent.



81 - Asset map image



82 - Recycling bins in Penallta House



83 - Solar panels at Park Primary School



84 - Outside area at Penallta House



85 - Wind turbine at Oakdale



86 - Sustainable homes in Bargoed



87 - Electric vehicle at Penallta House



88 - Electric vehicle charge point at Penallta House



89 - Family cycling in Maesycwmmmer



90 - Electric bike at Penallta House

Procurement



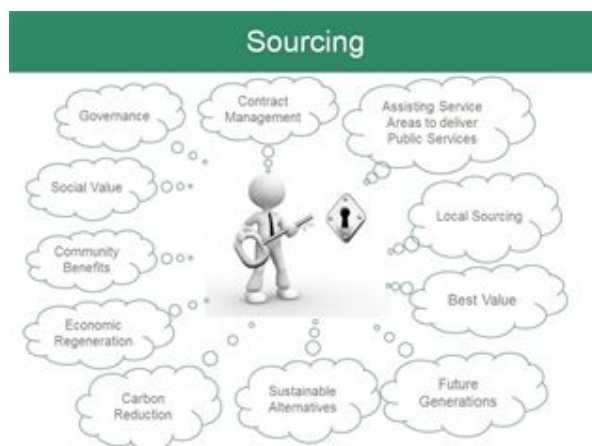
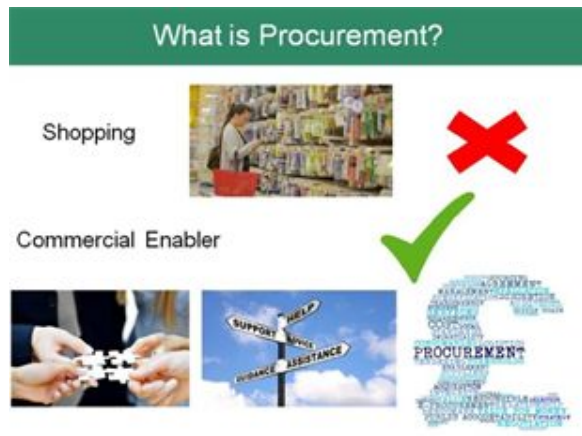
Procurement professionals from the PSB member organisations have worked together to develop a Delivery Plan that can bring transformational change to member organisations, in order to support our wider cultural, social, economic and environmental objectives, in ways that offer real long-term benefits to the communities we serve and the people of Wales. Channelled effectively our third party expenditure can bring real change. The group have a shared commitment to improving the way we work together to develop a modern, flexible and innovative approach to Procurement.

Procurement is a strategic enabler, which supports and contributes to other Action Areas, particularly Apprenticeships, Asset Management and Resilient Communities. The Procurement Lead is actively involved with the Apprenticeships agenda and is a representative on the Apprenticeships Delivery Group, and also works closely with representatives of the Asset Management Group in relation to electric vehicles and electric vehicle infrastructure.

Together we will aim to achieve a standardised collaborative approach to:

- Community benefits and/or social value clauses;
- Development of sustainable solutions;
- Support local jobs and infrastructures; and
- Support local supply chains.

A key task for the group is collaboration on spend and to produce a sourcing plan on a Gwent footprint to be aligned with Welsh Government's national approach. This will include the development and engagement with the third sector on possible opportunities, and aligns to the current foundational economy agenda. Adoption of Welsh Government's "Code of Practice" (CoP) on Ethical Employment in Supply Chains is a key task for the group. Organisations are actively adopting/signing up to the CoP and developing their own action plans. Information on this is held via TISC (the Welsh Government's Modern Slavery Act Compliance Tracker).



Communications and engagement



5.1

The communications and engagement experts from the PSB member organisations have worked together to develop the way the PSB communicates and engages with the communities of the county borough. Through the Delivery Plan we have developed the PSB’s website, social media presence and identity.

As a relatively new organisation general awareness of the activity of the PSB and the Well-being of Future Generations legislation is quite low. Our first awareness survey showed that we have more to do to demonstrate the positive and tangible projects that are being delivered in our communities, and to emphasise that these projects are delivered through the collaborative work of the partners on the PSB.

The PSB is very keen to maintain the ongoing dialogue with communities that started when we developed the Local Assessment of Well-being, where events were held across the county borough to establish what was important to communities, and what local residents and businesses felt the PSB should focus on to secure the well-being of current and future generations. The PSB see the involvement of communities as being central to its delivery, and has made its work as transparent as possible through its open meetings and the accessibility of its performance reports.



95 - Caerphilly PSB Twitter profile



96 - Tweet from Superintendent Nick McLain regarding engagement meeting



97 - Engagement meeting with community members



98 - Tweet from Christina Harrhy following PSB meeting



99 - Tweet from Mererid Bowley (ABUHB) regarding Early Years partnership working



100 - Caerphilly Youth Forum presenting to the PSB



101 - Engagement at Play Day event



102 - A child's view on what the county borough should be like in the future



103 - Engagement activity at Caerphilly Big Cheese

Welsh language and culture



5.1

The PSB has been very keen to support and promote the use of Welsh within the county borough area. Menter Iaith has been a key partner in developing 'The Caerphilly We Want' Well-being Plan 2018-2023 and the Well-being Assessment, by facilitating the voice of Welsh speakers in their development. Menter Iaith also assist with the Board's communications and engagement work, and help to support volunteering through the medium of Welsh, as well as supporting Welsh learners.

The Board reviewed the Welsh language programmes of all its members organisations, to ensure that the needs of Welsh speakers were being met, and has since formally adopted the local authority's 5-year Welsh language strategy for the county borough, which sets an ambitious target to increase the number of Welsh speakers by 3% by 2022.

Third sector Welsh language organisations are assisting the Board members in delivering the actions in the strategy to improve services for families, children, communities, the workplace and improving infrastructure. By working with the voluntary sector the Board is assured that it has the best expertise and capacity to assist it in its important task of making Welsh an everyday part of the culture of the area.



104 - Welsh Language Strategy 2017-2022



105 - Menter Iaith directory



106 - Supporting businesses to use the Welsh language



107 - Ffilifest 2018 poster



108 - People enjoying Ffilifest 2018



109 - Children dancing at Ffilifest 2018



110 - Performers at Ffilifest 2018

Looking at the future



5.1

During the process of developing the Local Assessment of Well-being, the PSB became aware that there were some gaps in our knowledge in relation to what the Caerphilly county borough of the future might be like. For some topics (such as health and climate change) we know quite a lot about what problems our residents or the environment might face in the future, unless we make some changes to the way we all live our lives and use our surroundings. However, this is not so clear for other topics we needed to look at.

As a group of Gwent PSBs we decided to commission some research collaboratively, to help us to better understand some of the longer term issues and disruptors that may impact on current and emerging trends and the uncertainties around them. Ash Futures Ltd were commissioned to undertake this work on our behalf, and also to undertake a 'Future Scenarios' analysis for the Gwent area.

The result of this work was a set of three key outputs, which can be found on the Caerphilly PSB website:

- A [horizon scanning report](#) which includes detailed subject scans linked to ten broad themes
- A [horizon scan summary report](#) which provides a more succinct summary of the key issues
- A [scenarios report](#) which uses the horizon scans to identify the key drivers and uncertainties facing Gwent over the longer term

A launch of the 'Gwent Futures' work took place at Rodney Parade in Newport in November 2018, which was attended by senior officers and Elected Members from across the public sector in Gwent and beyond.

Following this PSB workshops took place in each of the five local authority areas in Gwent, in order to focus on the local context. These were facilitated by Ash Futures, and the purpose was to help PSB partners to consider the implications of the Gwent Futures work in the context of the delivery of 'The Caerphilly We Want' Well-being Plan 2018-2023.

Ash Futures also facilitated a workshop session with the Caerphilly 'Futures Scenarios' group, in order to increase awareness the findings from the research, and to start integrating this new intelligence into project and service delivery.

The information gathered during these three workshops sessions will be used to help the PSB to develop their response to the issues highlighted as we work to deliver the Well-being Plan and beyond.



111 - Horizon scanning report by Ash Futures Ltd



112 - Summary horizon scanning report by Ash Futures Ltd



113 - Scenarios report by Ash Futures Ltd



114 - Gwent Futures scenario matrix



115 - Gwent Futures Conference

Measuring our progress



5.1

In March 2015 the National Assembly for Wales approved the Well-being of Future Generations (Wales) Act 2015, helping place Wales on a more sustainable path towards achieving well-being. The Act put in place seven Well-being Goals for Wales. These were for a more equal, prosperous, resilient, healthier and globally responsible Wales, with cohesive communities and a vibrant culture and thriving Welsh language.

If we are to collectively achieve these Well-being Goals, there needs to be a way of measuring, at a national level, what progress is being made. Therefore, a set of 46 national indicators (as required by Section 10 of the Act) were put in place to measure progress for the whole of Wales. The latest progress report on 'Well-being in Wales' published by the Welsh Government can be accessed [here](#).

The work undertaken via the 'The Caerphilly We Want' Well-being Plan 2018-2023 also takes into account the national indicators, and where appropriate these have been included in the relevant Delivery Plans for the individual Action Areas and Enablers. The work of the PSB will contribute incrementally to the long term vision of the Wales we all want, and the Well-being Plan lays out how we plan to do this in the first five years.

The PSB considers the performance of the Action Areas and Enablers at each of its meetings, and short update reports are provided by the PSB Champion. More details of the performance reports can be found [here](#).

In addition, the Partnerships Scrutiny Committee within the local authority scrutinises the work of the PSB, including the progress of each Action Area and Enabler against their respective Delivery Plans. More information on the work of the Committee can be found [here](#).

Contact Us



If you have any comments to make regarding the contents of this Annual Report, or in relation to the Caerphilly PSB more generally, please contact us as follows:

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SIR FYNWY

MONMOUTHSHIRE

5.1



Monmouthshire Public Services Board Well-being Plan- Annual Report 2019



Contents

Contents

Contents..... 2

Public Services Board Well-being Plan 3

 From well-being steps to action..... 4

 Setting the PSBs priorities..... 4

 Applying the five ways of working 4

Well-being Objectives – Progress so far 7

 Well-being Objective 1 - Provide children and young people with the best possible start in life.... 7

 Well-being Objective 2 - Respond to the challenges associated with demographic change 11

 Well-being Objective 3 - Protect and enhance the resilience of our natural environment whilst mitigating and adapting to the impact of climate change 16

 Well-being Objective 4 - Develop opportunities for communities and businesses to be part of an economically thriving and well-connected county. 20

 PSB partners working better together..... 24

Regional work 28

 Happy Communities..... 28

 ONS Measuring National Well-being 29

 Gwent Futures..... 29

 Climate Ready Gwent..... 30

How are we doing?..... 32

 National Indicators 32

 Keeping the Well-being Assessment up to date 32

Next Steps..... 36

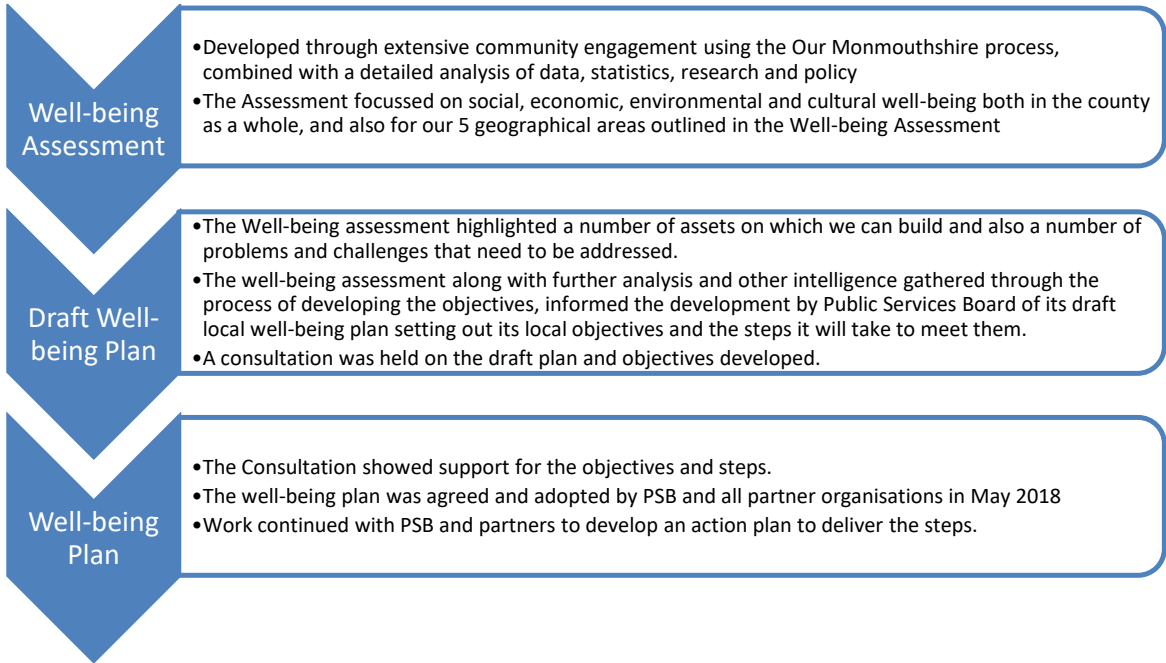
5.1

Public Services Board Well-being Plan

In May 2018, the Public Services Board, Monmouthshire’s strategic partnership of public bodies, adopted their Well-being Plan in line with the requirements of the Well-being of Future Generations (Wales) Act. They agreed the shared purpose of **building sustainable and resilient communities**, three cross-cutting aspirations that would apply to all objectives and steps, and four well-being objectives – two about people and two about the place, as shown in the following table:

Purpose	Building Sustainable and Resilient Communities	
Our aspiration is to:	Reduce inequalities between communities and within communities Support and protect vulnerable people Realise the benefits that the natural environment has to offer	
Our Well-being Objectives are:	<i>People / Citizens</i>	<i>Place / Communities</i>
	Provide children and young people with the best possible start in life	Protect and enhance the resilience of our natural environment whilst mitigating and adapting to the impact of climate change
	Respond to the challenges associated with demographic change	Develop opportunities for communities and businesses to be part of an economically thriving and well-connected county.

A lot of background work went into the development of the Well-being Plan, which is summarised below:



This report sets out the progress made so far by the PSB to deliver the objectives set out in the well-being plan.

From well-being steps to action

The ‘steps’ within the well-being plan aim to address some of the most significant challenges and opportunities for well-being in Monmouthshire. As a result, they are often complex and there are no quick solutions to address them.

Each of the 19 steps has a lead partner organisation allocated who has the responsibility to explore the step further and begin to identify more specific actions which the PSB can then prioritise to deliver or commission.

Informed by the evidence gathered in the well-being assessment and well-being plan, each partner has been further developing the evidence base and exploring potential solutions that move towards delivery against the outcomes in the plan. This has included holding workshops and involving other partners, organisations and community groups.

Setting the PSBs priorities

It is important that the vision set against each of these steps displays the appropriate ambition and clarity to ensure that it is supported by all partners. Organisations are being asked to put resources and energy into these steps and it is important to ensure that they are focusing on the right things.

Prioritising the steps was necessary, as the partners do not have the capacity to work on all 19 steps at the same time. Some of the steps are still in the exploratory, developmental phase whilst others are more advanced and are developing pilots. Following a review of all the steps, the PSB prioritised the following six areas for particular focus in 2018 and 2019, further detail on the progress with steps is provided in the “Well-being objectives – progress so far” section.

- Adverse Childhood Experiences (ACEs) – led by Gwent Police
- The mental health of children and young people – led by Aneurin Bevan University Health Board (ABUHB)
- Improve the resilience of ecosystems by working at a larger scale – led by Natural Resources Wales
- Promoting active citizenship – led by Gwent Association of Voluntary Organisations (GAVO)
- Re-addressing the supply and mix of housing stock - led by Monmouthshire County Council, with the involvement of registered social landlords
- Develop technology-led solutions for improving rural transport – led by Monmouthshire County Council.

Applying the five ways of working

Throughout the process of developing the Well-being Assessment, producing the Well-being Plan and delivering the objectives, the five ways of working set out by the Act have been applied. These have continued to be applied as the action to deliver the steps has been developed, consideration includes:

Long term

By their very nature, the steps set out in the Well-being plan are often complex issues which cannot be solved in the short-term. The Well-being plan aims to focus on these longer-term challenges whilst ensuring the ability of future generations to meet their own needs is not compromised. We have benefited from the Gwent Futures work that has been undertaken which helps identify some of the future trends that we face in Monmouthshire. A workshop was held for PSB partners to explore the specific implication of the futures work on selected steps in the Well-being Plan, ensuring that long-term trends are considered as the steps are developed.

Involvement

Involvement is key to developing the steps in the Well-being Plan. All of the steps require partners to involve the public, service users and organisations. A good example of where this has happened has been through the Promoting Active Citizenship step, which has included holding community engagement events around the county. The aim of these events has been to bring residents and local groups together to build new relationships and strengthen existing networks to benefit the local areas.

Collaboration

Many of the steps in the Plan can only be delivered effectively by collaborating with others. For example, the Rural Transport step has involved working in collaboration with private sector companies who can deliver innovative solutions, as well as working with the third sector. Another example is the ACEs workshop that was held to gather the views of different agencies on the issues faced to inform the development of that step.

Prevention

Fundamental to the steps in the Well-being Plan is the principle of prevention. For all of the steps it has and continues to be essential that partners explore and understand the root causes of issues in each step, in order to aim to prevent them from occurring, and that solutions and early interventions are being instigated at the right time (seeking early action rather than waiting for crisis trigger points to be reached). Throughout the development of the steps, the “double diamond” approach was used to thoroughly “discover”, “define” and “categorise” the issue, before moving on to “develop” the opportunity and “deliver” the solution (see p11-12 of the [Well-being Plan Annex](#)). This emphasis on really understanding the root causes of the challenge before moving to solutions means that there is a good understanding of how to prevent issues from occurring, rather than just treating the symptoms.

Integration

The Programme Board is a group that sits below the PSB. All steps taken under the Well-being Plan are reported to the Programme Board, which means that all the partners and step leads are around the table and are able to see where there are synergies and opportunities to work in a more joined up integrated way. This means the Programme Board are well placed to see integration across well-being objective steps and if there are any conflicts, how will these be resolved, managed and mitigated. Work to progress each of the steps will impact on other steps, and some of the steps are being progressed together to ensure good integration and a joined-up approach. The table on the following page shows how each of the steps integrates with other steps:

	ACES	Obesity	Well-being in Schools	Mental Health	Housing	Intergenerational living	Active citizenship	Model of care	Networks of support	Ecosystem resilience	Design and Planning	Renewables	Active/Sustainable travel	Sustainability education	City Deal	Education business links	Rural transport	Business networks	Centres of excellence
ACES																			
Obesity																			
Well-being in Schools																			
Mental Health																			
Housing																			
Intergenerational living																			
Active citizenship																			
Model of care																			
Networks of support																			
Ecosystem resilience																			
Design and Planning																			
Renewables																			
Active/Sustainable travel																			
Sustainability education																			
City Deal																			
Education business links																			
Rural transport																			
Business networks																			
Centres of excellence																			

Well-being Objectives – Progress so far








The PSB Well-being objectives and steps are set out in the tables below. The prioritised steps for 2018-19 are highlighted in bold and detail on progress made with each of these steps is provided.

The Well-being plan sets out in detail the evidence that was used to “discover” the evidence for each objective and “define” the response.



Well-being Objective 1 - Provide children and young people with the best possible start in life

5.1

Well-being goals contributed to						
Prosperous Wales (1)	Resilient Wales (2)	Healthier Wales (3)	More equal Wales (4)	Wales of cohesive communities (5)	Vibrant culture & thriving Welsh language (6)	Globally responsible Wales (7)
<p>In order to secure employment and contribute to a Prosperous Wales, it is crucial that young people are able to develop the skills they need for the future. Their physical and mental health are key to them developing their potential and becoming healthy adults as part of a Healthier Wales, whilst increasing participation in sport contributes to a Vibrant Culture. It is essential all children and young people have equal access to education, opportunities and the best possible start in life. This will help young people to contribute to their community in a positive way as they become adults, helping to develop Cohesive Communities.</p>						
Delivering the Solution						
The PSB will focus on:			Objective links	Goals	Impact	
Tackling the causes of ACEs and the perpetuation of generational problems in families.			 	1, 3, 4, 5	Long Term	
Working to tackle physical inactivity and obesity in order to increase the health and well-being of future generations			  	3, 5, 6	Long Term	
Working to ensure that schools and services for children focus on well-being and a more rounded approach than purely academic results.			 	1, 3, 4	Med Term	
Supporting the resilience of children and young people in relation to their mental health and emotional well-being.			  	3, 4	Short Term	

Prioritised step – Tackling the causes of ACEs and the perpetuation of generational problems in families.

Why we are doing this

The Well-being Assessment identified that children who experience stressful and poor quality childhoods are more likely to adopt health-harming behaviours during adolescence which can themselves lead to illnesses and diseases later in life. This can be perpetuated through the generations. Preventing these experiences or reducing their impacts can benefit future as well as current generations.

Understanding the Problem

Exposure to Adverse Childhood Experiences (ACEs), such as experiencing domestic violence or substance or alcohol misuse, can alter how children's brains develop and they are more likely to adopt health-harming behaviours.

What we're doing

The response to this in Monmouthshire involves an understanding of the impact of ACE's within our communities and coordination with a range of partners, to develop a **long-term** approach to **prevention** taking account of the complexity of issues involved.

A key action has been to develop an 'ACE aware' understanding in all PSB partners and other organisations. To make this happen we held a 'systems thinking' workshop, in collaboration with Cymru Well Wales, ACE's Hwb, and with all PSB partners in October 2018. This **collaborative** workshop has underpinned an action plan which will ensure PSB and partner agencies have a joined up, **integrated** response and resources to focus on proactive preventative and mitigating interventions that enable children and families to access fully integrated support across agencies/departments and benefit from seamless information sharing.

ACE awareness training has been delivered by the ACE Hwb and the Early Action Team, to targeted areas across Monmouthshire.

The second action has been to review the policies of all PSB partners that have implications for ACEs. Each PSB organisation has been asked to review their policies to identify which will require an ACE's assessment and ensure that the appropriate criteria are contained within that assessment to consider and reflect children's rights.

Thirdly, there is a mapping and scoping exercise across Monmouthshire to identify the extent of youth services and provision available to young people. This is complemented by a similar exercise across all schools within Monmouthshire to identify what systems and processes are in place to identify and respond to concerns about ACE's. It is anticipated that these actions will facilitate every child having access to a trusted adult.

The cross-cutting nature of this step creates a natural link with the Children and Young Peoples Strategic Partnership. Here we are looking at representation within the Early Help Panel to ensure this is appropriate to the referrals received and the intervention options available to families and children

What we will do next

We will continue to identify appropriate interventions and system changes to reduce and mitigate the impact of Adverse Childhood Experiences on individuals, families and communities, and put resources in place across all partners to deliver the intervention programme whilst at the same time working to reduce future demand.

Prioritised step – Supporting the resilience of children and young people in relation to their mental health and emotional well-being.

Why we are doing this?

The health and well-being of children and young people is an essential component now and in the future to support the delivery of the Public Service Board's clear purpose to build sustainable and resilient communities in Monmouthshire.

Giving children and young people the best possible start in life is a priority. Good mental health allows children and young people to develop the skills to cope with adversities in their lives, and to grow into well rounded, healthy adults who are able and willing to contribute to society as well as bring up their own families to become the same.

At a national level, mental health problems affect about 1 in 10 children and young people, and by the age of 14 half of all mental health problems will have begun. They include depression, anxiety and conduct disorders, and are often a direct response to what is happening in their lives. The Well-being Assessment, consultation with children and young people, and other local evidence demonstrate that children and young people living in Monmouthshire experience the same difficulties as elsewhere, and this step was chosen as a key priority because of the multi-agency prioritisation and joint action required to begin to make an impact. This step links very closely with the ACEs step for that reason.

Understanding the Problem/Opportunity

There is a recognition that improving the mental health and well-being of children and young people requires **involvement** and commitment to make change by all those whose functions include services for children and young people. These include education, mental and physical health services, housing, local authority functions including leisure and social services, the third sector, the criminal justice system, as well as families and carers. A joined-up, **integrated** approach is the only way we can deliver a child-centred support system.

Emotional well-being, resilience and early intervention are cited by professionals working in the field of child and adolescent mental health as a very under-developed area, and thus a major development requirement for public and voluntary bodies to work together, supported by specialist child and adolescent mental health services, who deal with the most complex children and young people. It is in this area where the PSB partners can work most effectively together.

What we're doing

A multi-agency Early Intervention Panel has been established, which is picking up referrals for children and young people who need help and support, and acting on them quickly on an individual basis. It will be embedded into custom and practice, appropriately resourced and optimised to meet the varied demands for early intervention, with consistent involvement from relevant organisations.

The PSB are supporting the development and implementation of the pan-Gwent integrated system of emotional and mental well-being for children and young people, utilising the Gwent-wide model developed and funded through the Welsh Government Transformation Fund process, based on a place-based approach to developing integrated localities.

A pilot **integrated** team is being developed as a working model for South Monmouthshire, based at Caldicot Health Centre.

The Children and Young People's Strategic Partnership is being developed to bring key partners together to lead on the delivery plan to meet the priorities, which include children and young people's mental health and well-being.

The PSB is working to improve access to community support, training and activities to enable children and young people across Monmouthshire to take full advantage of all activities that support them and is **involving** children and young people on a regular basis to understand and make improvements based on their experiences.

What we will do next

The action plan has recognized the complexity of interconnecting factors that impact on effective delivery of this step and defined the elements of work required, and progress will now be made as follows:

- Embed the Early Intervention Panel into custom and practice
- Proactively implement the pan-Gwent integrated system of emotional and mental well-being for children and young people, ensuring it is embedded into the development of a place-based approach to developing 'integrated localities'
- Support and contribute to the development of the pilot integrated team approach 'place-based' model for the Caldicot area
- Use the Children & Young People's Strategic Partnership **collaboration** to identify, plan and deliver on specific actions which will contribute to this step
- Work closely between partners to ensure accessible and affordable transport is available to enable children and young people to take advantage of all the opportunities available to them
- Continue to engage with children and young people and use their views and experiences to shape services
- Develop an appropriate training plan for all partners
- Ensure and maintain robust links and where possible joint actions with the ACEs step
- Maximise links and synergies with the other steps in the Monmouthshire Well-being Plan.



Well-being Objective 2 - Respond to the challenges associated with demographic change













5.1

Well-being goals contributed to

Prosperous Wales (1)	Resilient Wales (2)	Healthier Wales (3)	More equal Wales (4)	Wales of cohesive communities (5)	Vibrant culture & thriving Welsh language (6)	Globally responsible Wales (7)
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In order to have Cohesive Communities with equal opportunities for people of all ages to be able to live and work in Monmouthshire, it is crucial that there is suitable and affordable housing for all. A Cohesive Community will have facilities in place to look after all ages. Although paid employment is key for a Prosperous Wales, volunteering and active citizenship also have a key role to play and contribute to building communities and improving health.

Delivering the Solution

The PSB will focus on:	Objective links	Goals	Impact
Readdressing the supply and mix of housing stock to ensure suitable and affordable housing is available to all demographic groups	  	1, 3, 4, 5	Long Term
Learning from good practice elsewhere to explore the potential for intergenerational living, now and for the future		4, 5	Med Term
Promoting active citizenship through volunteering, time-banking, person to person skill swap and corporate social responsibility	  	1, 3, 5	Short Term
Developing a model of care built on well-being and looking after each other rather than through formal care provision	 	3, 4, 5	Med Term
Developing networks for all ages that support people's well-being in their local communities, including social prescribing (see above for explanation).	  	1, 3, 4, 5	Short Term

Prioritised Step – Promoting active citizenship through volunteering, time banking, person to person skill swap and corporate social responsibility

Why we are doing this?

The Well-being Assessment in Monmouthshire identified that there are high levels of social capital in the County and the opportunity exists to achieve further leverage and animation of this by increasing levels of participation in active citizenship and volunteering, for the benefit of the well-being of individuals and communities.

Understanding the Problem/Opportunity

Active Citizenship (the glue that holds society together) and **involving** volunteers plays an increasingly important role in contributing to the well-being of individuals and resilient and cohesive communities in Monmouthshire. Public Services Board (PSB) partners in Monmouthshire are currently delivering a range of volunteering interventions. Through **collaborative** approaches, there is the opportunity to realise the social capital in Monmouthshire through the integration of activity defined in a Monmouthshire PSB Volunteering Strategy.



Community clean up at the Abergavenny skate park

What we're doing

Through the governance arrangements that exist in the established Joining up Volunteering in Monmouthshire (JUVM) partnership. Progress has been made in extending the representation of the Partnership to reflect and involve the PSB membership as a platform for developing the PSB Monmouthshire Volunteering Strategy.

The JUVM Partnership has agreed on a Vision for the Strategy which has been endorsed by the PSB: 'Monmouthshire is defined by a society where Active Citizenship is part of everyday life and volunteers have quality volunteering experiences that are safe, inclusive and have a positive impact on Well-being.'

The JUVM Partnership have supported and facilitated a mapping exercise to more fully understand the dimensions of existing volunteering programmes across the County. A series of active citizenship 'thank you' and awareness-raising events have taken place, and time-banking and person to person skills swap pilots have been delivered.

An action plan has been developed which reflects the key existing and emerging workstreams that will make further progress in delivering the step.



Training for volunteers through the Be Community Leadership programme

What we will do next

The step action plan has effectively defined the elements of the PSB Monmouthshire Volunteering Strategy and progress will now be made on the aspects of the Strategy as follows:

- Drafting the Volunteering Strategy.
- Producing a Volunteering Charter, to include a set of principles and values supporting collaboration and integration between PSB Partners.
- Developing a Monmouthshire PSB Volunteering Policy.
- Developing and delivering a Training

Plan for Volunteers.

- Exploring opportunities to integrate corporate volunteering systems used by PSB partners, for example, digital systems.
- **Integrated** approaches reflecting how volunteers are recognised and appreciated, for example, Volunteer Awards events and recognition certificates
- Communications plan promoting active citizenship
- Take a proactive approach to implementing corporate social responsibility methodologies.
- Learning event to progress the understanding of active citizenship and the interface with volunteering.
- To maximise **integration** and links and synergies with the other steps in the Monmouthshire Well-being Plan.

Prioritised Step - Readdressing the supply and mix of housing stock to ensure suitable and affordable housing is available to all demographic groups

This section looks at the above step together with the step on “Ensuring design and planning policy supports strong, vibrant and healthy communities that are good for people and the environment” since the two are being delivered and developed in tandem.

Why we are doing this

The Well-being Assessment identified some of the challenges and opportunities relating to Monmouthshire’s changing demographic. Future trends indicate a significant increase in the ratio of older people to younger people. The average house price £307,600 (September 2018) is above the UK average and considerably above the Wales average makes it difficult for the county to be a viable and affordable place for young people to live and work.

Poor transport provision can lead to loneliness, exacerbated by distance from family members. Factors such as a lack of affordable housing and employment opportunities increase pressure on families to disperse. The quality of the home has a substantial impact on health; a warm, dry and secure home is associated with better health, particularly for older people.

Understanding the Problem

We have an ageing population with a relative deficit of 20-40 year olds. This affects the sustainability of our communities and our economic attractiveness. The price of housing has risen to more than 9 times the average earnings for Monmouthshire residents. The removal of the Severn Bridge tolls has had a marked short term impact on house prices: the longer term impact is unknown but the expectation is that the County remains an attractive location to relocate to.

The level of growth in the current Local Development Plan was limited to 4,500 new homes over ten years (2011-2021): all of the strategic allocated sites are coming forwards, but at a slower rate than anticipated. New affordable housing is primarily delivered alongside market housing by a limited number of volume house-builders. Monmouthshire County Council's affordable housing policies seek an on-site proportion of new housing to be affordable, and our policies require that this is neutral tenure, built to Welsh Government Design Quality Requirements, and provides the mix of housing required. Three registered Social Landlords operate within the County, and all three are starting to deliver market housing at a lower profit margin than PLCs, helping to increase affordable housing supply.

What we're doing



Design of new homes as part of the Welsh Government's Innovative Housing Fund

Monmouthshire Housing Association, working in partnership with the Welsh School of Architecture and MCC, has delivered its first tranche of homes funded by the Welsh Government's Innovative Housing Fund (sites in Caldicot and Abergavenny).

MCC and Melin Homes have been working collaboratively for some time to design a scheme that has regard to its rural context, creates a sense of community and belonging and is underpinned by dementia-friendly principles. This has culminated in the planning approval for

290 homes and a care home in Portskewett. A **collaborative long term** relationship and a desire to build consensus to ensure economic growth benefits everyone has been at the heart of this approach.

A place-making approach and award-winning Green Infrastructure supplementary planning guidance are resulting in better outcomes. This approach has been emphasised by recent national planning policy (Planning Policy Wales edition 10, December 2018).

MCC has started work on the new Local Development Plan, which will shape the development of the County to 2033. This has identified and consulted on the issues facing our communities, a **long term** vision and objectives to address those issues. Sites have been suggested by landowners/developers for inclusion in the LDP. A series of Member workshops has commenced to help inform the LDP.



Artist's impression of new development at Crick Road, Portskewett

MCC has agreed in principle to establish a Development Company, part of the remit of which would be to disrupt the housing market and build homes, including discounted market rent.

In relation to improving the comfort and safety of existing housing stock, Monmouthshire Housing Association has completed Welsh Housing Quality Standards across its stock. We also have an established and successful scheme for grant funding adaptations to people's homes (Disabled Facilities Grants and Safety at Home grants), enabling residents to continue to live healthy and independent lives in their homes and **prevent** accidents.

What we will do next






Key relevant next steps include:

- Continuing to work on the new LDP, which is scheduled to be adopted in December 2021.
- Agreeing the level of growth and its spatial distribution, allocating sites for development and drafting policies to shape future development. A Member workshop on affordable housing policies was held in May 2019. The LDP will include further evidence on infrastructure needs and development deliverability and viability. A further Member workshop will consider other policy intervention options to influence what is being built.
- A further report on the proposed Development Company will be considered by MCC in September 2019.
- Consideration will be given to other delivery options such as Community Land Trusts, as well as the role of the public sector as land-owner.
- Melin already has 834 affordable homes in Monmouthshire and is also currently on site in four places building more, with a total investment in Monmouthshire in the next 5 years of £87million; MHA has ambitions to build 100 homes in Monmouthshire by 2022 and is seeking to promote a number of sites through the LDP process including an urban extension to Abergavenny;
- Melin recently offered a pilot project in Monmouthshire giving a young family the chance to get on the property ladder through a 'rent to own' scheme;
- Melin has also created the chance for four young people in Monmouthshire to gain valuable experience on site through our shared apprenticeship scheme Y Prentis;
- MHA, MCC and the Welsh School of Architecture are working together on future possible IHP projects, looking at the themes of modular construction, constrained sites, low cost living costs and carbon reduction.



Well-being Objective 3 - Protect and enhance the resilience of our natural environment whilst mitigating and adapting to the impact of climate change

5.1

Well-being goals contributed to						
Prosperous Wales (1)	Resilient Wales (2)	Healthier Wales (3)	More equal Wales (4)	Wales of cohesive communities (5)	Vibrant culture & thriving Welsh language (6)	Globally responsible Wales (7)
<p>As well as being key to environmental well-being, a Resilient Environment is essential to the local economy, to physical and mental health and building Cohesive Communities. To be Globally Responsible, we need to work together to reduce the carbon and pollution we emit by tackling sustainable transport and our energy use and generation. Key to this objective is working with children and young people to help them understand their role in looking after our environment, reducing our environmental impact and recognising the importance of “thinking globally and acting locally”.</p>						
Delivering the Solution						
The PSB will focus on:				Objective links	Goals	Impact
Improving the resilience of ecosystems by working at a larger scale (landscape) to manage biodiversity and maximise benefits such as natural flood risk management					1, 2, 3	Long Term
Ensuring design and planning policy supports strong, vibrant and healthy communities that are good for people and the environment.					1, 2, 3, 5, 7	Long Term
Enabling renewable energy schemes, especially community-owned schemes, and developing new solutions including storage, smart energy, heat and local supply.					1, 5, 7	Short Term
Enabling active travel and sustainable transport to improve air quality and give other health benefits.					1, 5, 6, 7	Med Term
Working with children and young people to improve their awareness, understanding and action for sustainable development and make them responsible global citizens of the future.					1, 2, 3, 4, 5, 6, 7	Long Term

Prioritised Step - Protect and enhance the resilience of our natural environment whilst mitigating and adapting to the impact of climate change

Why we are doing this?

The Well-being Assessment identified that one of Monmouthshire's greatest assets is undoubtedly its landscape and natural environment. Natural Resources such as air, land, water, wildlife, plants and soil provide our most basic needs including food and energy. The public sector in Wales has huge potential to use its collective power to deliver the changes needed to working practices which identifies the risks, opportunities and integrated joined up ways of working necessary to protect and enhance the resilience of our natural environment not just for ourselves but for future generations.

Understanding the Problem

The challenges facing our natural environment are many – climate change, development and changing land management practices are all potential threats to our natural resources. Sustainable management of natural resources aims to tackle these problem and challenges by managing Wales' natural resources in a joined-up way that delivers real and better outcomes for the environment, people, the economy and our communities.

The Environment (Wales) Act is built on the notion that a more integrated approach is essential for long term sustainability. The Environment Act helps to plan and manage Wales' natural resources at a national and local level, through developing a State of Natural Resources Report (National) to provide a national assessment and track the progress being made towards achieving the sustainable management of natural resources. This provides evidence for the National Natural Resources Policy.

What we're doing

The Local Area Statement will be prepared and published by NRW in **collaboration** with others, to facilitate the implementation of the Natural Resources Policy. Area Statements will be an important evidence base for bodies operating within an area as they will include information on the natural resources and the priorities, risks and opportunities for sustainably manage natural resources. The Area Statement process will allow us to look at how we can **integrate** our work to build the resilience of ecosystems and enhance the well-being benefits they provide and will help all public bodies to consider best practice for the sustainable management of natural resources.

In development with internal specialists and external partners and stakeholders, the Area Statement process will identify and scope-out priorities, risks and opportunities for the sustainable management of natural resources. As part of this we are developing emerging themes which are the starting point for discussions around tackling the national priorities and challenges identified in the Natural Resources Policy:

- **Gwent Green Grid:** Identifying opportunities for improving the health and ecological connectivity of our protected areas within the wider landscape of the natural and built environments.

- **Climate Ready Gwent:** Identifying landscape scale opportunities for climate adaptation and mitigation using an ecosystems approach.

- **Healthy and Active:** Working with the primary and social care system to develop and deliver services and interventions that are focussed on using the natural environment.

- **Ways of working:** Investing in and strengthening place-based connections, networks and mechanisms for the delivery of SMNR in South East Wales.

Changing Nature

Very many fewer insects last summer
Insects awake from hibernation earlier in the year
Earlier blooming / flowers
Earlier blooming of flowers means vital nectar sources for insects will be affected
Predictability of swallows and swifts and bluebells [not so now]
Blossom was out in February this year!

Observations from participants in a Climate Ready Monmouth workshop

5.1

One project example is the Lower Wye Valley Natural Flood Risk Management Project. A key part of this work has been working with the Wye and Usk Foundation to carry out farm advice visits and plans. Plans will be written up and given to farmers highlighting ways of **preventing** flooding and the findings will be presented to establish practical intervention opportunities. This work has included soil structure and organic matter testing where appropriate. We have been successful with a Sustainable Development Fund application to work with an additional six farmers in the Angiddy catchment, continuing to work with WUF.

Other work has included invasive weed mapping and control and piloting some Natural Flood Risk



Site visit to look at potential Natural Flood Management pilot

Management approaches. The project will run until December 2019. It is accepted that the short timescale means resolving major access issues or delivering large scale and wide-ranging Natural Flood Management (NFM) and Green Infrastructure (GI) work is unlikely. However, the project is an opportunity to develop thinking, ideas and solutions to known problems, and implementing pilot capital work which can be used as examples of good practice and learning for future funding rounds and **longer-term** projects.

What we will do next

- We are currently developing Area Profiles which will be a live collation of existing environmental information around the natural resources in the area and the benefits that natural resources provide. This will provide a snapshot of the best available data on our natural resources, our ecosystems and the priority networks identified for improving their resilience where available and will help us work with partners to understand: What is special and significant about each ecosystem; the resilience of that ecosystem; and how that ecosystem is currently managed.
- This information, when combined with local knowledge and data, will help us answer the next fundamental question for the Area Statement which is where do we want to build resilience and why?

- In May 2019 Monmouthshire County Council unanimously voted to declare a Climate Emergency and to develop an action plan to reduce carbon dioxide emissions to net zero by 2030. This will have a significant impact on the activity and policies of the council, but will also impact on work with PSB partners, and others as we embed decarbonisation and adaptation to climate change.



Well-being Objective 4 - Develop opportunities for communities and businesses to be part of an economically thriving and well-connected county.













5.1

Well-being goals contributed to

Prosperous Wales (1)	Resilient Wales (2)	Healthier Wales (3)	More equal Wales (4)	Wales of cohesive communities (5)	Vibrant culture & thriving Welsh language (6)	Globally responsible Wales (7)
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In order to contribute to a Prosperous Wales, links need to be made between education and business to ensure young people are equipped for the jobs of the future. City Deal will be a key contributor to a Prosperous Wales, but it will also be key to build on the strengths of our local economy, heritage and culture to maximise the contribution they bring to the economy. Sustainable transport infrastructure will be key to ensuring that everyone is able to access jobs and training, as well as reducing carbon emissions.

Delivering the Solution

The PSB will focus on:	Objective links	Goals	Impact
Maximising opportunities for Monmouthshire as part of the City Deal	  	1, 4, 5	Med Term
Better understanding the future of work and ensure training and education links with business to identify the skills needed in the Monmouthshire workforce now and in the future	 	1	Med Term
Developing new technologies for improving rural transport	  	1, 4, 5, 7	Med Term
Facilitate better business networking to share knowledge and access to technology and regional opportunities to enable businesses to grow		1	Short Term
Exploring the potential for specialist centres of excellence in Monmouthshire e.g. food/hospitality, agriculture, tourism and technology	  	1, 2, 6	Med Term

Prioritised Step – Develop technology-led solutions for improving rural transport

Why we are doing this

The Well-being Assessment identified that limited public transport, particularly in rural areas, makes it hard for people to access jobs, services and facilities. The assessment also highlighted that potential opportunities could come through the Cardiff Capital Region City Deal and advances in technology.

Understanding the Problem

Reducing budgets in public services mean there is less money available to subsidise traditional transport services. This is a major issue in Monmouthshire where journey times on public transport to some local services can exceed two hours. As a result, residents are heavily dependent on private cars which is costly, both financially and environmentally. Frailty and **long-term** conditions limit the ability of many older people to drive, while others cannot afford to own a car, resulting in increased loneliness and rising health and social care costs which could be **prevented** with better opportunities to travel and connect with others. Meanwhile, many young people can't afford to run a car limiting their employment and training opportunities.

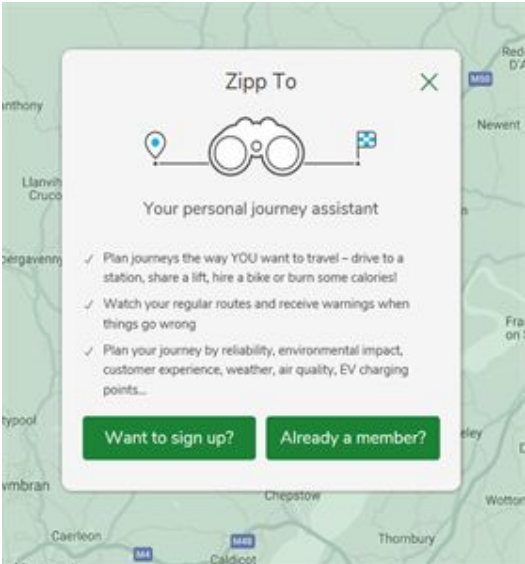
What we're doing

Without big increases in spending, there was no easy way to solve this challenge. Research has identified that vehicles with spare capacities such as community transport are already making many of the journeys residents want to make but the supply is not properly connected to demand. The PSB will explore whether technology could contribute to a solution to make better use of the resources already in the system to make it sustainable in the long term.

A bid was submitted to the Cabinet Office's GovTech Catalyst which was created to incentivise technology companies to develop innovative solutions to public sector problems. This bid was successful and resulted in support from the Government Digital Service and Innovate UK as well as funding of up to £1.25 million for firms to encourage them to **involve** communities in identifying and piloting solutions to the twin challenges of loneliness and rural transport.



Successful GovTech companies



One of the GovTech pilots

Monmouthshire’s challenge was launched in July 2018 offering pots of £50,000 to companies to conduct R&D and involve communities in co-designing solutions. 57 firms submitted ideas and five of these were selected to undertake the first phase of research between December 2018 and March 2019. The organisations working on phase 1 include Zipabout Mobility, GPC Systems and the Behavioural Insights Team.

Beyond the contributions of the PSB members, we are also working to create the culture and environment that enable other private sector and community-led projects to thrive. The Magor Action Group on Rail (MAGOR) which has identified the demand for and benefits of the creation of a new station serving Magor and Undy.

The group are conducting research, raising funds and developing a business case for this to form part of the South Wales Metro. Meanwhile, the Bridges Car Share Scheme which connects vehicles and volunteer drivers with people who need additional support for people who need to access shops, appointments and local services. Bridges have **collaborated** with one of the GovTech firms on a proposal and have also expanded their scheme into Abergavenny, Chepstow and Caldicot. There are also other initiatives that have the potential to contribute in the long-term to a sustainable transport eco-system including the piloting of the use of hydrogen cars in Abergavenny by Riversimple.

What we will do next

If the GovTech pilots show enough promise then two of these could be awarded up to £500,000 each from the Cabinet Office to turn the proposals into working prototypes that would be tested in Monmouthshire Communities. In 2020 the PSB would then have the opportunity to commission the roll-out of this at scale.

The potential exists for Monmouthshire be a place you can live without a car, with a fully **integrated** and greener, sustainable transport service that maximises the potential of all modes of transport delivering clear and sustainable benefits to economic, social, environmental and cultural well-being.



Bridges Centre volunteer driver

Scrutiny of Well-being Objectives

Public Service Board Select Committee

The Well-being of Future Generations Act relies predominantly on the role of local government scrutiny to secure continuous improvement. In Monmouthshire a dedicated Public Service Board Select Committee has undertaken this role.

The committee's terms of reference include scrutiny of:

- The PSB's performance in collecting data, analysing evidence, engaging the community and ensuring partnerships deliver the well-being goals;
- Decisions and actions taken by the PSB; the strategic and corporate planning framework; the systems, projects and programmes in place to deliver the well-being goals; and the governance, finance, procurement and workforce planning arrangements to support them.
- Recommendations made by the Commissioner, Minister, Auditor General for Wales.

During 2018-19, the Public Service Board Select Committee has scrutinised the draft well-being plan, inviting key PSB Partners and the Chair of the PSB to discuss key priorities for collaborative/shared delivery. Following approval of the well-being plan, the committee has held key partners leading on the six prioritised steps outlined in the PSB Plan to account for the progress made ensuring their activity was in line with the sustainable development principle.

The committee has begun to apply the Future Generations Framework for Scrutiny which was prepared by the Commissioner's Office and all members will receive training on applying the framework during July 2019. The framework can be found at:

https://futuregenerations.wales/resources_posts/future-generations-framework-for-scrutiny/

Reports and copies of minutes from the PSB Select Committee can be found at:

<https://democracy.monmouthshire.gov.uk/>

PSB partners working better together

The Well-being Plan also identified some organisational areas where PSB partners should work better together to progress their activity. Examples of where this is happening include:

Enable communities to help themselves e.g. identify local assets and develop them according to need, seeing them as equal and valuable partners in the county



The Community & Partnerships Development Team, hosted by MCC, is committed to building sustainable and resilient communities through partnership working and taking an asset-based approach. The team work to enable the PSB Partner organisations and the community to come closer together to ensure the five ways of working, under the Well-being of Future Generations Act, are at the heart of the work the PSB is driving forward.

In the last year, the team have worked to develop stronger community networks of volunteers, active citizens and third sector groups who are passionate about their community and who recognise the difference they can make – some of the real assets in Monmouthshire are the people who live here.



A promotional video was produced using members of the local community. The full video can be viewed at: <http://bit.ly/BeCommunity-Mon-event>

Three community network events have been held in the towns of Abergavenny, Monmouth and Chepstow with over 130 stalls manned by volunteer organisations and approx. 600 people footfall across the three events. This provided an opportunity to give recognition to those individuals and groups who are playing an active and vital role in our communities, and an opportunity for us to strengthen our relationships, as PSB partners, with our people 'assets' and explore ways in which we can work alongside them and

support them to keep doing the good things that they are doing for people and places within our communities.

The Team have also undertaken a county-wide road-show called 'Big Ideas', which allowed them to go out across the county meeting and talking to members of the public and the wider community about the things that matter to them. Taking an asset-based approach people were asked *'if three other people were willing to help, what would you like to do to make your community even better'*. The response to this has been extremely positive, with community members coming forward with ideas and projects which they felt passionately enough about that they would be willing to get involved and help to develop further. This piece of work has been recognised by the PSB who are keen to capitalise on this by growing and supporting active citizenship throughout the county. The 'Big ideas' captured through this engagement may only be 'seed' ideas, but with PSB partners ability to support, unlock and enable communities to take action on the things that matter to them, they could become key to how we can grow a resilient and resourceful county for years to come.



Ensure clear lines of communication between the PSB, Local Government, Town & Community Councils and the community are established

The Community and Partnership Development team have been working closely with Community & Town Councils to develop local cluster meetings and a network of Town Council clerks. This support aims to assist those Town Councils who have duties under the Act to align the work they carry out in their communities to the broader well-being objectives for the county and to better develop relationships with the PSB. The team in partnership with Community & Town Councils have also held community engagement events and volunteer network events around the county to strengthen links between the voluntary sectors; recognising the important role Community & Town Councils play in their respective areas and the awareness and knowledge they have of their local communities. The events were fully inclusive of all partners and again, it allowed Community & Town Councils to strengthen links with and build on the vital work that community volunteers, active citizens and third sector groups play in their areas.

This has and will continue to allow clerks to share best practice and ideas around how they capture information and report to the PSB and other regulatory bodies. It is anticipated that this network will also enable the Town Councils to be more involved in the work streams being developed under the PSB and strengthen the connectivity and collaboration between all partners more broadly.

Town Councils who are under the duties of the Act have prepared annual reports highlighting the work they have been doing to date to help achieve the aspirations of the Wellbeing plan. Town Councils are keen to further explore the role they play in the county and to be more closely involved as the PSB develops some of its work streams more explicitly, fully embracing the legislation and ways of working. The Community & Partnerships Development Team will continue to work closely with Town Councils to help bridge the gap between local communities and the PSB and to further improve communication, collaboration and better community involvement.

Develop better connections between services, organisations and community groups, to deliver a more joined up and inclusive approach.

In addition to the volunteer networks, Community & Town Councils networks and formal PSB partnership structures, a number of public forums have been structured to enable the voices of the older people, younger people and people with disabilities to feed directly into the PSB. The forums are autonomous in what they want to discuss, with agendas agreed by the people who attend them. The structure and facilitation are supported by the Community & Partnerships Development Team and additional Monmouthshire County Council officers who have a role to play in helping and supporting groups with protected characteristics.

The forums provide an opportunity for residents to speak directly with services in an open meeting, so that people are able to challenge services directly and input into decisions that public bodies make. The forums also provide the opportunity for PSB partners and public bodies to consult, inform and have an open dialogue with residents on areas that might impact them. Any actions that come from forums is positioned within the PSB partnership landscape for multi-agency officer groups to follow-up on and take action where possible or appropriate to do so; this enables PSB partners to hear what matters to people in our communities and seek a positive and more inclusive way forward.

Join up data, information and systems to allow agencies to have a better understanding of challenges and to spot opportunities.

In Monmouthshire work is being piloted to increase the publication of open data and make this accessible via automated dashboards that will allow the public to track key measures of progress for the well-being objectives.

Many partners of the Public Services Boards in Gwent are members of a Cardiff Capital City Region working group to develop the opportunities afforded by open data. They are working towards creating a single portal where residents and businesses will be able to access a wealth of data to hold services to account and develop apps that will add civic value.

Identify opportunities for public sector procurement to better support the development of local services and products and be globally responsible.

Through the work of the Gwent Strategic Well-being Assessment Group (GSWAG) there have been opportunities to tender for work jointly to help us deliver aspects of our Well-being Plan. GSWAG have been successful in obtaining funding from Welsh Government and Gwent-wide PSB partners (5 local authorities, NRW, Gwent Police, South Wales Fire and Rescue and Aneurin Bevan University Health Board) to jointly procure consultants to do a feasibility study for electric vehicle

charging points across the region and also a joint fleet review. This kind of collaborative procurement has given economies of scale and will ensure that a coherent regional approach is adopted.

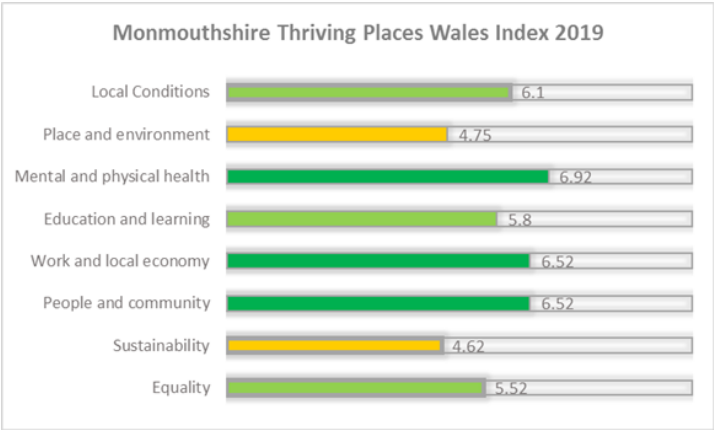
Similarly, through GSWAG consultants were procured jointly to work on the Climate Ready Gwent project, looking at shared learning about climate adaptation.

Regional work

Happy Communities

The five Public Services Boards within the Gwent regions, jointly agreed to use the Happy Communities tools in 2018 to measure and understand the well-being of their populations. Happy Communities provides two tools: the Thriving Places Index in Wales which measures the local conditions for community well-being and the Happiness Pulse which is a measure of personal well-being.

The Thriving Places Index draws on a number of indicators from various data sources to understand and assess the local conditions of well-being. Following initial work in Gwent on the Thriving Places Index, Data Cymru adopted the tool and expanded it to include all local authorities in Wales. Data Cymru published the first release of the Thriving Places Wales Index in April 2018, the second release was published in April 2019. The index is a framework of local authority level indicators which builds a picture of an area summarised under the broad headings of local conditions, sustainability and equality. The full breakdown of the index is available on, www.thrivingplaces.wales, below are the headline scores from the 2019 index for the domains in Monmouthshire.



The Happiness Pulse measures personal well-being in communities through a survey of individuals. The survey was carried out in January and February 2018 across Gwent. The survey was launched in Monmouthshire with the ‘beating the blues’ campaign. Extensive promotion and a range of methods were used to inform and engage residents. In Monmouthshire, a total of 1,148 residents completed the survey.

The survey provides a well-being score for people who completed the survey and helps people understand how to improve their well-being. The survey was structured under four main domains:

- General** – focusses on how satisfied people are and peoples feeling on the things they do being worthwhile.
- Be** - focuses on how people think and feel about their lives.
- Do** – relates to the things people do to supports better well-being.
- Connect** – covers how people are connected with others.

The results in each domain can help understand more about personal well-being, the results show the scores for Monmouthshire were above average for each domain.

The Pulse was run as a pilot to understand further the insights it could bring to understanding personal well-being. The learning from the project will be used to inform any potential future work on measuring personal well-being.

ONS Measuring National Well-being

The Office of National Statistic’s Measuring National Well-being programme also assesses personal well-being as part of the Annual Population Survey, the latest results for Monmouthshire (from 2017/18) for some of the relevant questions are shown in the graphs below alongside the UK and Wales averages. This shows that Monmouthshire residents’ responses are very similar or slightly higher than both the UK and Wales.



The PSB will continue to review data and evidence on well-being in Monmouthshire and identify appropriate measurements, for example tracking relevant results from the ONS Measuring National Well-being programme, to assess changes over time.

Gwent Futures

In 2017/18 PSBs in Gwent, through the Gwent Strategic Well-being Assessment Group (GSWAG), commissioned specific work to develop an understanding of Future trends that could impact on well-being and delivery of public services in Gwent to inform the development of well-being plans.

This work has been completed in two main parts, Horizon Scans and Scenarios:

- Horizon Scans: These identify strategically important trends, potential disruptors and drivers of change and provide valuable evidence for these issues. The Horizon Scans cover ten broad

themes Natural Systems, Resources, Technology, Security, Society, Economy, Politics, Mobility, Spatial and Population.

- **Scenarios:** The Scenarios report used the horizon scanning output to identify a number of key drivers and uncertainties facing Gwent. The scenarios approach will help PSBs think about these trends when developing their well-being plans and what their impact might be.

To support the embedding of this work in the PSBs' well-being plans a Gwent-wide Futures Conference was held in November 2018 to share the key messages from the work completed and support the development of PSB well-being plans by understanding more about what might happen in the future and what is driving change.

Following the conference, a workshop was held in each of the five PSB areas in Gwent. The workshop in Monmouthshire, held in December 2018, was tailored to develop the thinking at a local level on Monmouthshire's Well-being Plan against the horizon scans that could impact on well-being in the area. A range of partners of the PSB attended the session and the session was facilitated to identify the significant issues from the Horizon scanning work for some identified steps from the well-being plan. This has helped provide a greater understanding of future trends that could impact on each step covered and helps leads to factor this into developing their actions.

Climate Ready Gwent

As Climate Change Adaptation / Decarbonisation is a priority theme for all the PSB's in Gwent, a decision was made through the GSWAG officer group to work collaboratively on 'Climate Ready Gwent'.

Work has focussed around two areas: climate change mitigation and climate change adaptation.

Mitigation

Early collaborative activity regionally has focused on a "demonstrator" to help support a shift towards greener transport solutions for the wider Gwent region. This has involved securing funding to undertake a jointly funded regional electric vehicle charging point infrastructure study, which partners can use to inform the development of a regional EV delivery plan. The study will look at specific sites across the region owned by PSB partners and which meet the Office for Low Emission Vehicles criteria for funding to support the rollout of electric charge points - essentially looking at what needs to go where. The next steps will be to prepare a joint application to fund the installation of charge points in car parks owned by local authorities that meet the criteria. On-street residential charge point scheme or Workplace Charging Scheme.



New EV charging point in Abergavenny



Rasa hydrogen car soon to be beta tested in Abergavenny

Work is also underway on a regional fleet review to identify which vehicles could potentially be replaced with an electric fleet. Following on from the mapping and analysis of existing public-sector fleets in Gwent, opportunities to reduce carbon emissions by creating a low carbon and sustainable “pathway” for fleets in Gwent will be identified. This will involve: Agreeing opportunities for introducing Ultra Low Emission Vehicles as part of a rolling programme for fleet replacements i.e. supporting cost-effective decisions in procuring, running and disposing of the public-sector fleet in Gwent. Similar work is also taking place to look at the potential for hydrogen vehicles, and which involves broadening out a Monmouthshire study.

The outcomes of these areas of work are also feeding into and informing work done in the Cardiff Capital Region.

5.1

Adaptation

GSWAG received funding from the Welsh Government to do a regional collaborative project: **Adapting to Climate Change: From lived experience to strategic action.** Consultants have worked with specific communities that face different climate risks (such as flooding, drought, wildfires etc) and present people’s experiences and stories of climate change, to help inform decision makers and shape further regional working. In Monmouthshire, this work has focused on Monmouth and been delivered in collaboration with Transition Monmouth.

The project has where possible linked people’s lived experience with decision makers from the public sector to identify opportunities for delivering different solutions to climate impacts in each place. The outputs from the project will aim to influence policy and practice to help Gwent become more resilient and climate ready for the future. Collectively this will contribute towards a vision for future collaboration on climate adaptation in the Gwent region.

How are we doing?

National Indicators

Welsh Government have published 46 national indicators which have an important role in helping to measure the progress made towards achieving the well-being goals by Wales as a whole. The indicators have been used so far in Monmouthshire to help the Public Services Board understand economic, social, environmental and cultural well-being in the well-being assessment.

While the national indicators will not measure the performance of individual public bodies or public services boards, it is important they are considered by the PSB to track the progress being made against the well-being goals and where local level data is available the progress made in Monmouthshire.

Some of the national indicators that are particularly relevant to the Monmouthshire objectives were identified in the well-being plan. The latest data for these indicators, where an update is available at a county level, is in Table 1 below. It can also be useful to compare Monmouthshire with other authorities with similar characteristics. Where data exists to allow this comparison a similar authority comparison has been included in Table 1, comparisons are based on the Data Cymru Comparable Authorities tool for Welsh local authorities and variables selected relate to the subject covered by the indicator. Not all of the indicators will have data available to make this comparison.

As the activity to deliver the steps in the well-being plan is developed more specific performance metrics relevant to the plan will be identified.

Keeping the Well-being Assessment up to date

Utilising regional funding available, a pilot has been undertaken to understand how Monmouthshire PSB can develop accessible monitoring of key data issues (particularly data that is published under an Open Government License) that were raised in the Monmouthshire Well-being Assessment. The learning from this pilot will be used to inform future work on updating the key issues raised in the well-being assessment.



Menu example from the pilot Well-being Assessment update

Table 1: National indicators	Source	Link to Objective	Wales	Similar comparable areas	Monmouthshire Previous	Monmouthshire Current
Percentage of adults who have fewer than two healthy lifestyle behaviours (not smoking, healthy weight, eat five fruit or vegetables a day, not drinking above guidelines and meet the physical activity guidelines)	National Survey for Wales	Obj 1 & 2	10% (2016/17 & 2017/18)	7% (Ceredigion) 12% (Gwynedd) 11% (Wrexham)	See current	7% (2016/17 & 2017/18)
Average capped 8 points score pupils	Welsh Examination database	Obj 1 & 4	324.1 (2018)	333.6 (Gwynedd) 344.8 (Ceredigion) 333.7 (Powys)	339.3 (2017)	331.5 (2018)
Gross Value Added (GVA) per hour worked (relative to the UK average)	ONS regional Economic Analysis: Sub-regional productivity indicators	Obj 4	£83.6 (2017)	£91.9 (Vale of Glamorgan & Cardiff)	£89.1 (2016 - Monmouthshire and Newport)	£88.6 (2017 - Monmouthshire and Newport)
Gross Disposable Household Income per head	ONS, gross disposable household income per head	Obj 4	£15,754 (2017)	£16,389 (Vale of Glamorgan & Cardiff)	£17,135 (2015 - Monmouthshire and Newport)	£17,292 (2017 - Monmouthshire and Newport)
Percentage of people in employment.	ONS, Annual Population Survey	Obj 4	73.1% (2018)	80.4% (Vale of Glamorgan) 76.8% (Powys) 72.6% (Gwynedd)	77.7% (2017)	78.0% (2018)

Table 1: National indicators	Source	Link to Objective	Wales	Similar comparable areas	Monmouthshire Previous	Monmouthshire Current
Percentage of people living in households in material deprivation.	National Survey for Wales	Obj 1, 2 & 4	16% (2017/18)	13% (Vale Of Glamorgan) 12% (Powys) 15% (Gwynedd)	12% (2016/17)	14% (2017/18)
Levels of nitrogen dioxide (NO2) pollution in the air.	Department for Environment, food and rural affairs	Obj 3	9 (2017)	6 (Denbighshire) 4 (Ceredigion) 7 (Conwy)	11 (2016)	8 (2017)
Capacity (in MW) of renewable energy equipment installed	Department for Business, Energy and Industrial Strategy	Obj 2 & 3	3192.9 (2017)	106.1 (Denbighshire) 187.1 (Ceredigion) 754.7 (Conwy)	79.5 (2016)	84.9 (2017)
Percentage of people satisfied with their ability to get to/ access the facilities and services they need.	National Survey for Wales	Obj 1, 2, 3 & 4	80% (2018/19)	78% (Pembrokeshire) 65% (Isle of Anglesey) 63% (Gwynedd)	Not available	79% (2018/19)

Table 1: National indicators	Source	Link to Objective	Wales	Similar comparable areas	Monmouthshire Previous	Monmouthshire Current
Percentage of people satisfied with the local area as a place to live.	National Survey for Wales	Obj 1, 2, 3 & 4	85% (2018/19)	90% (Pembrokeshire) 89% (Isle of Anglesey) 89% (Gwynedd)	91% (2016/17)	92% (2018/19)
Percentage of people who Volunteer.	National Survey for Wales	Obj 1, 2, 3 & 4	28% (2017/18)	2018/19 data not available	36% (2016/17)	2018/19 data not available
Percentage of people participating in sporting activities three or more times a week.	Adult – National Survey for Wales	Obj 2 & 3	32% (2018/19)	34% (Ceredigion) 37% (Gwynedd) 30% (Wrexham)	38% (2017/18)	38% (2018/19)
	Children – Sport Wales, school sport survey	Obj 1 & 3	47.6% (2018)	52.5% (Ceredigion) 48.8% (Gwynedd) 44.2% (Wrexham)	48.8% (2015)	45.0% (2018)

Next Steps

5.1

Building sustainable, resilient communities in Monmouthshire will not be a quick process, the Well-being Assessment and Well-being Plan and this first annual report are significant milestones on the journey towards becoming more sustainable. The next stage will be to continue to develop and deliver actions with clear commitments from partners and organisations to take the next steps on this journey.

As we deliver the plan, it has become apparent that the issues within the Well-being Plan are extremely complex, and in many cases, further work and detailed analysis is still required before a decision on the precise nature of the action is taken. This will make sure that the PSB understand the complexity of key issues and challenges in the wellbeing plan and agree the best way to respond collectively as public services. Many of the suggested steps are challenging and require fundamental changes to the way public services work together and while progress is being made it is unlikely that the steps will be addressed fully and effectively without thorough consideration of the options available.

Detailed action plans and programme management arrangements are being developed to capture the activity that will be delivered by the range of partners, organisations, people and networks who bring the range of insights, constructive challenge, data and solutions to deliver the step. This will be designed to focus on the impact made, and capture where activity may need to be focused in particular localities or focus on opportunities for different social groups, or those with protected characteristics. This will also recognise that not all activity can be carried out concurrently – nor will every step require equal resources or time commitment. Work will need to be sequenced over the life of the plan ensuring that it is ambitious yet achievable.

Programme management will allow the PSB to capture the partnership activity taking place that contributes to the delivery of the Wellbeing objectives more broadly along with clear reporting and communication structures. The PSB will have the ability to steer this work in a more ambitious way exploring with wider partners and the community the opportunities to review whether work meets the needs of our communities or needs changing, or whether practices or working practices need to change.

The way the Public Services Board measures and evaluates performance will need to allow progress and milestones to be evaluated and scrutinised in the short term while also ensuring the right information is used to track progress against longer-term community well-being objectives. Developing the right metrics of community well-being is a continuing process for Public Services Board partners at a local level as well as across Gwent.

Partnership working via the Gwent PSBs will continue, and the Community & Partnerships Development team will be further developing their work with PSB partners, Town and Community Councils and other community partners who are an essential part of helping to deliver the Well-being Objectives. Links will be explored for further regional working which will enable the PSB to have a clearer understanding of the interface between regional working groups, boards and structures that directly or indirectly influence or impact on issues in the Well-being Plan.



Bwrdd Gwasanaethau Cyhoeddus
Torfaen
Public Services Board

ANNUAL REPORT

For period April 2018 to March 2019



CONTENTS

1. Introduction and background	3	Appendix 1 - Regional priorities	19
2. Regional work	5	Appendix 2 – Torfaen Well-being Objectives	25
3. The Board	5	Appendix 3 - Funding	48
4. Officer Support Group	7		
5. Scrutiny	9		
6. Challenges and lessons learnt	9		
7. At a glance view of the seven well-being objectives	11		
8. Summary	18		

TORFAEN PSB ANNUAL REPORT 2019

1. Introduction and background

Torfaen Public Services Board (PSB) brings together public services operating in Torfaen and members representing our borough, town and community councils; our local health board; our fire and police services; our natural environment; our housing associations; our leisure and third sector services; and our prison and probation services.

Our aim is to improve the well-being of places and people in Torfaen.

The Torfaen PSB website www.torfaenpublicservicesboard.co.uk tells you more about us and our activities; who we are and what the law says we must do. This includes assessing the well-being of places in Torfaen and writing a well-being plan. We must do these things every five years.

Our first [Assessment of Well-being](#) was published in May 2017 and the first [Well-being Plan](#) was published in May 2018.

Our well-being plan sets the direction on how we will work together to start to address the big issues. These are the issues the assessment of well-being told us we need to look at.

Our PSB activity is focused on areas which can only be addressed by all public services working together. Activity which is the responsibility of any one organisation continues to be delivered by that organisation – e.g. hospital services are delivered by the health board, education services are delivered by the local authority.

The Well-being of Future Generations (Wales) Act (referred to in this report as **the Act**) set up PSBs in 2016 to improve economic, social, environmental and cultural well-being and to work towards

each of the seven national well-being goals. The Act also sets out five ways of working. These can be seen in figure 1 below.



Figure 1: Source Welsh Government

We know that improving well-being is not something that can be done quickly – if the solutions were easy we would already be doing them. Welsh Government and the Future Generations Commissioner know this too and support us to explore and find out what we can do together.

We have used the assessment of well-being to provide evidence of the areas we need to focus on now; going forward we will update the assessment with the latest information, review the evidence and revise our activities if necessary.

Our first Plan sets out seven well-being objectives where we feel we can deliver improvements over the next 25 to 30 years. In short they are to:

- Look after our natural areas
- Prepare for and respond to climate change
- Give children and young people the best possible start in life
- Support healthy lifestyles and help people to age well
- Help people in poverty and try to reduce poverty in the future
- Improve local skills so businesses can employ people from Torfaen
- Make people feel safe

Board members and officers from across our organisations have started to agree early actions, looking at what is already going on and where the PSB can provide added value. Some of our early work is further research and making better connections to our communities. See section 4 for more information.

There are three ways to find out about our progress in year one:

- A series of short films
- This written report and its appendices detailing our progress for regional and local work
- ‘At a glance’ diagrams for each of the seven well-being objectives. These are in section 7 of this report (pages 11 – 17) and posted separately on the website

All are available on the PSB website
www.torfaenpublicservicesboard.co.uk

2. Regional work

Some members of Torfaen PSB sit on other PSBs within the Gwent¹ area and we work together on the things that are important to all five PSBs.

We have six common areas where it is best we work at a regional level rather than a local level. We have been able to draw down Welsh Government funding to support this work – funding which is not available to individual PSBs. Using this money, during 2018/19 we have been able to:

- Bring in expert help to look at what could happen in the future in Gwent and in each PSB area. These things might happen because of natural, political, technical, legal, business or other reasons.
- We have also used these experts to develop a Community Future Risk Register for Torfaen and Newport. These two pieces of work will help us over the next few years, to better prepare our organisations and communities to meet future challenges.
- Carry out a study of electric vehicle charging points across Gwent and where public services could use electric vehicles; this is part of the regional priority work towards us being more resilient to climate change.

We have also taken advantage of other funding where joint applications are welcomed over single organisations. Information on the **six regional objectives** can be seen in **Appendix 1** and funding details are at **Appendix 3**.

The rest of this report tells you what else Torfaen PSB has been doing during 2018/19 and what we will be doing next.

¹ Gwent is a geographical area not a single local government area. It is made up of Blaenau-Gwent, Caerphilly, Monmouthshire, Newport and Torfaen.

3. The Board

Some of us already knew each other and had worked together before. Some people were new to the area. When we first came together as a PSB we got on with completing the assessment of need and developing the well-being plan in order to meet the deadlines set out in the Act.

We have taken time to strengthen the way we work together, reflecting on our connections and relationships with each other and our aspirations as a joint board. We will take more time in 2019/20 to understand the pressures each organisation is under that affects contributions to the PSB agenda, how and where we can help each other.

We have spent time on formal PSB business and used workshops to give more time to developing our relationship, collective values and how we will lead together to deliver our well-being plan. To resource our work so far, some partners have put funding on the table, some have given officers time to focus on PSB work and others are still awaiting the opportunity to contribute.

As a Board, we have considered reports on how we can make changes within our organisations so collaborative working becomes normal behaviour. It is a huge task to change the culture of organisations and people's behaviour, including our own. We are only just getting to the more difficult conversations on resources – how we will use our assets, the people who work in our organisations and our budgets – to develop and deliver our future work and share any risks.

We have taken part in the Wales Audit Office pilot on how public bodies responded to the Act and developed their well-being objectives. Although the PSB itself is not subject to a formal audit,

most of the member organisations that make up the PSB are. Each one will be audited on their contribution to their local PSB and how the PSB agenda influences and affects their corporate agenda and behaviours.

Throughout 2017/18 the Wales Audit Office observed our PSB meetings and held interviews with board members and officers; they reported their findings in late 2018 concluding that, as a PSB, we worked well together in using the assessment of well-being (which included engagement with our communities and stakeholders such as local businesses) to set our local objectives and develop our first well-being plan. This has been pleasing and welcome news but we know we now need to do more to deliver the intended well-being improvements into our communities.

In September 2018, we welcomed a high-flying graduate at the start of their two year course with Academi Wales as part of their One Welsh Public Service Leadership programme. Torfaen is one of just two PSBs hosting an Academi Wales graduate and the only one to offer the chance to be involved at a very senior level; looking at current behaviours and actions of all board members and lead officers and how PSB work is being taken into each organisation. By adopting the role of critical friend, the graduate is providing additional research and advice to that of local officers and external challenge to help the Board in our development. Four PSB members are providing 50% of the cost, match funded by Welsh Government. The four partners – Torfaen CBC, Natural Resources Wales, Melin Homes and Aneurin Bevan University Health Board - will each host the graduate for six months over the full two-year period.

Between September 2018 and March 2019 we have started our journey with the graduate and senior members of Academi Wales, to develop ourselves into a 'Healthy Board'², having identified a common set of values (*Accountability, Integrity and Collaboration*) and are beginning to clarify how we will operate as a Board.

Next we need to make sure that people throughout our organisations are aware of, and committed to, the PSB agenda as well our own corporate work. We will focus on this during 2019/20.

Some members of the Board are sponsoring the seven well-being objectives and supporting the lead officers. The next section provides progress updates on each of these objectives.



Source: TCBC Graphics – Members of Torfaen PSB, May 2019

² Link to the Healthy Boards programme <https://academiwales.gov.wales/pages/board-behaviours-culture-and-responsibility-cyfrifoldeb-diwylliant-ac-ymddygiad-y-bwrdd>

4. Officer Support Group

This group is made up of officers leading on a specific objective or providing overarching advice and support. The officers come from across PSB partners and membership can be seen at: <http://www.torfaenpublicservicesboard.co.uk/en/About-Us/Partnerships.aspx>

Taking guidance from the Board sponsor, the lead officers for each objective have involved members of the public, people working across public services and, in some cases, private businesses.

We have used this first year to look at what we are doing already across our individual organisations and what is happening elsewhere in the UK or in other countries. We have looked deeper at what is happening in our communities and explored what works well elsewhere, what lessons can be learnt and, what we can bring to Torfaen to achieve our objectives and improve well-being. Some of our work has been at a regional level as in section 2, and some has been more local.

We have secured some external funding through national grants available from Welsh Government and Natural Resources Wales. Partners have also made financial contributions to help progress our early work. All funding sources are set out in **Appendix 3**. As the paragraph above, the funding has been used to support our early explorations and learning so we are not able to articulate the social return on investments yet. However, we will try to do this in future reports as our work starts to impact on our communities and citizens.

We have secured funding from Welsh Government and local partners to develop a Green Infrastructure Strategy for Torfaen. This is looking at the **green spaces** that public services own in the borough and how we can look after it and use it to benefit well-being; from planting pollinators and grass-cutting regimes to footpaths and access. This, along with other work we are doing

together at a regional and local level, to better look after our **natural areas**, will help towards supporting people to improve their well-being now and in the future.

Our work to mitigate and adapt to **climate change** is being done at a regional level as this is something other PSBs in the Gwent area are working towards too. We are benefiting from regional grants and connections to wider work across the South Wales area. In our first year we have focused on electric vehicles – charging points and public service fleets as well as charging points for public use - hydrogen fuel cell vehicles and, learning from past experiences to extreme weather events. This work will help us to take action in the coming years and work with our communities to reduce carbon emissions and be better prepared for changes to weather patterns.

To give children and young people a **best start in life** we have reviewed the work we were already doing, which was largely to improve academic qualifications. We have brought in other partners (such as Coleg Gwent, Careers Wales and the DWP) to work with us, developing four themes which we will now take action on. This includes improving how we involve children and young people to be part of the decisions that affect their lives now and into the future.

In our Well-being Plan we said we would look at a **place-based approach** and focus our first steps on Blaenavon. We have done this through our objective to support **healthy lifestyles** and enable people to **age well**; we chose this objective for our focus as health and social care services were starting to use the Primary Care Resource Centre to work better together and to better connect with other services such as the Police, Council and Third Sector services. We secured a small grant from Welsh Government Smart Living Fund to look at opportunities to make the community more sustainable, developing a 'blue print' that we can use

together with the community, to make the changes that will have the most benefit in the longer term. We can then use the principles of this 'blue print' to work in other communities across Torfaen adapting to each one as different circumstances occur. This work is closely connected to the Regional Partnership Board (RPB), which is a health and social care partnership covering the Gwent area, and their Area Plan.

The RPB is established under the Social Services and Wellbeing (Wales) Act and must work to improve the health and well-being of the people living in our areas. Some of their work is responding to increased demand and how they can re-organise and deliver services to those in critical need, now and into the future. Some of the RPB work is developing more preventative actions that help people to be as well and independent as possible and this is where links are being made to the PSB work – not just in relation to our work on supporting healthy lifestyles and enabling people to age well, but to our other objectives that together, interact to support well-being of our places and people.

We have used workshops to bring together the organisations already involved in helping people in poverty and responding to the UK welfare reforms, with those working with higher education, training, volunteering and local business leaders. This has helped us to understand the complexity of supporting people now and doing more to **tackle patterns of poverty** we see in some communities and families.

Much of this relates to our work to develop and support a local workforce that have the **skills** to meet local and regional business requirements; this will improve the **economic resilience** of Torfaen and improve people's chances of not being in poverty in the future.

We have developed an action plan and will start to implement this in 2019/20.

We have brought together our local policing services with other PSB partners and have enhanced the work we are doing to improve **community safety and cohesion**. We have used some early work in Blaenavon, through the 'Redeeming Our Communities' funded project, to connect with local people and work with them to understand concerns over community well-being including support for families, the alleviation of loneliness and isolation, crime and anti-social behaviour reduction, opportunities and fresh hope for young people. This project brought members of the community together and several people now volunteer and lead local activities.

Torfaen was the first area in Gwent to establish a Community Safety Hub and this has greatly improved partners sharing information and addressing local issues early on to prevent escalation. This model has now been extended to the other four areas.

There are seven themes that we are focussing on to improve community safety and cohesion, and connections with the other well-being objectives is strengthening relationships across our services and with our communities.

The following pages give a visual overview of progress for each objective and you can read more information on our work so far in **Appendix 2**.

You can also view the short films at <http://www.torfaenpublicservicesboard.co.uk/en/About-Us/MonitoringProgress.aspx>

5. Scrutiny

The Act requires PSBs to be scrutinised and we welcome this as it helps us to understand how our work is perceived. The Torfaen PSB Overview and Scrutiny Committee is made up of the five chairs for the county borough council's scrutiny committees. These elected members have a breadth of experience and knowledge that help them to scrutinise our work, engage Board members and officers in discussion and, make recommendations for us to take forward as part of our work programme.

The PSB Overview and Scrutiny Committee scrutinised the Well-being Plan in February 2018, providing some guidance to officers which shaped the published document. The Committee met again in February 2019 and scrutinised the work we are doing on a place-based approach and our developing programme to support healthy lifestyles and enable people to age well. The Committee recommendations include: how we communicate; that addressing mental health is part of our ongoing work programme; and how we intend to measure behavioural change across partner organisations.

We are looking at all the recommendations and taking these into account during 2019/20.

You can view the reports to PSB scrutiny and the Committee recommendations at:

<http://www.torfaenpublicservicesboard.co.uk/en/About-Us/PublicServicesBoardScrutiny.aspx>

6. Challenges and lessons learnt

We have been very positive in our approach to this complex and complicated work programme; as we say earlier in this report, if improving well-being was easy we would already be doing it.

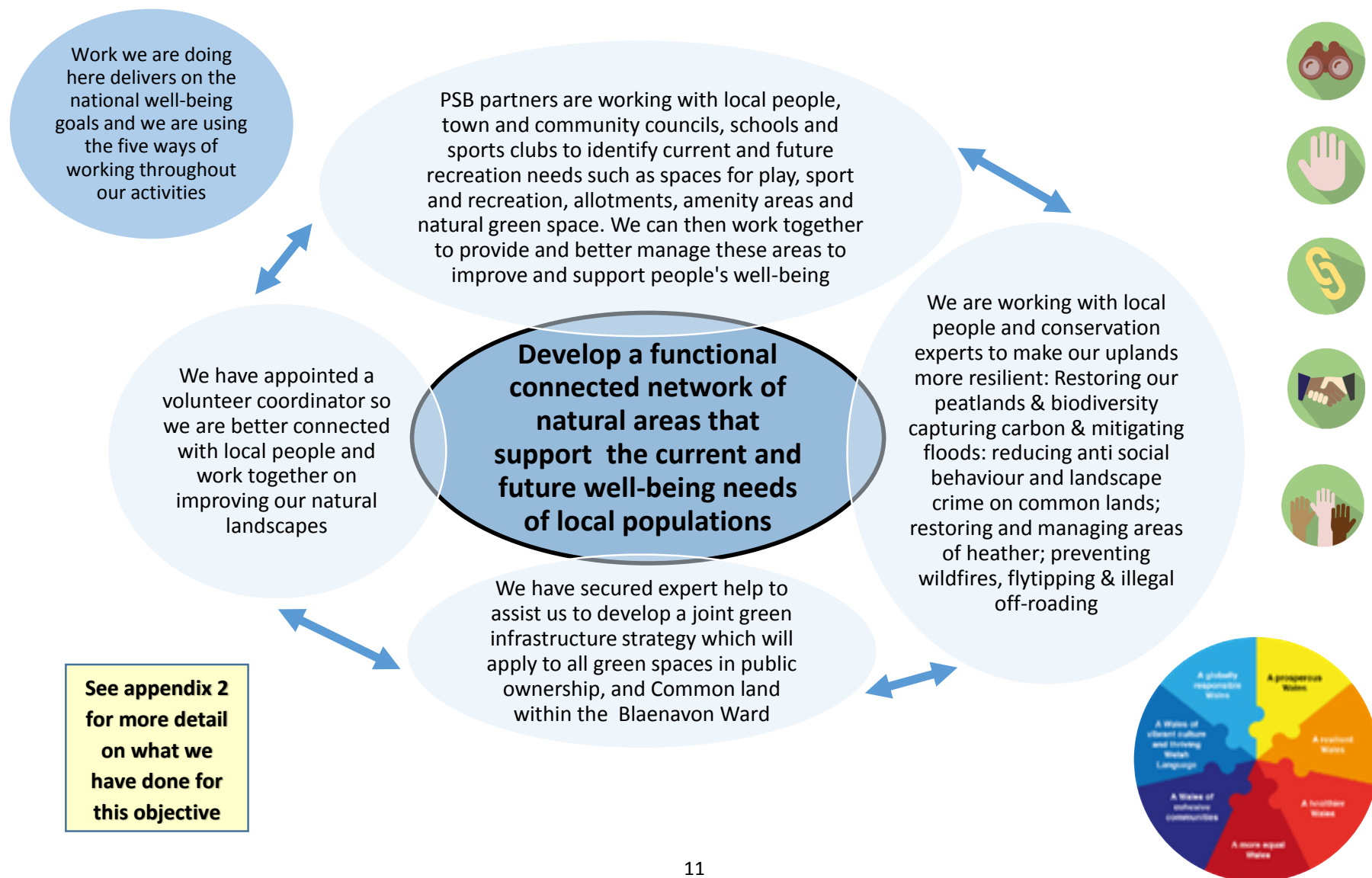
We are challenged by how some funding grants are awarded, setting tight criteria and limiting how monies can be used. Some flexibility on how we can use grants to achieve our objectives would be extremely helpful and warmly welcomed.

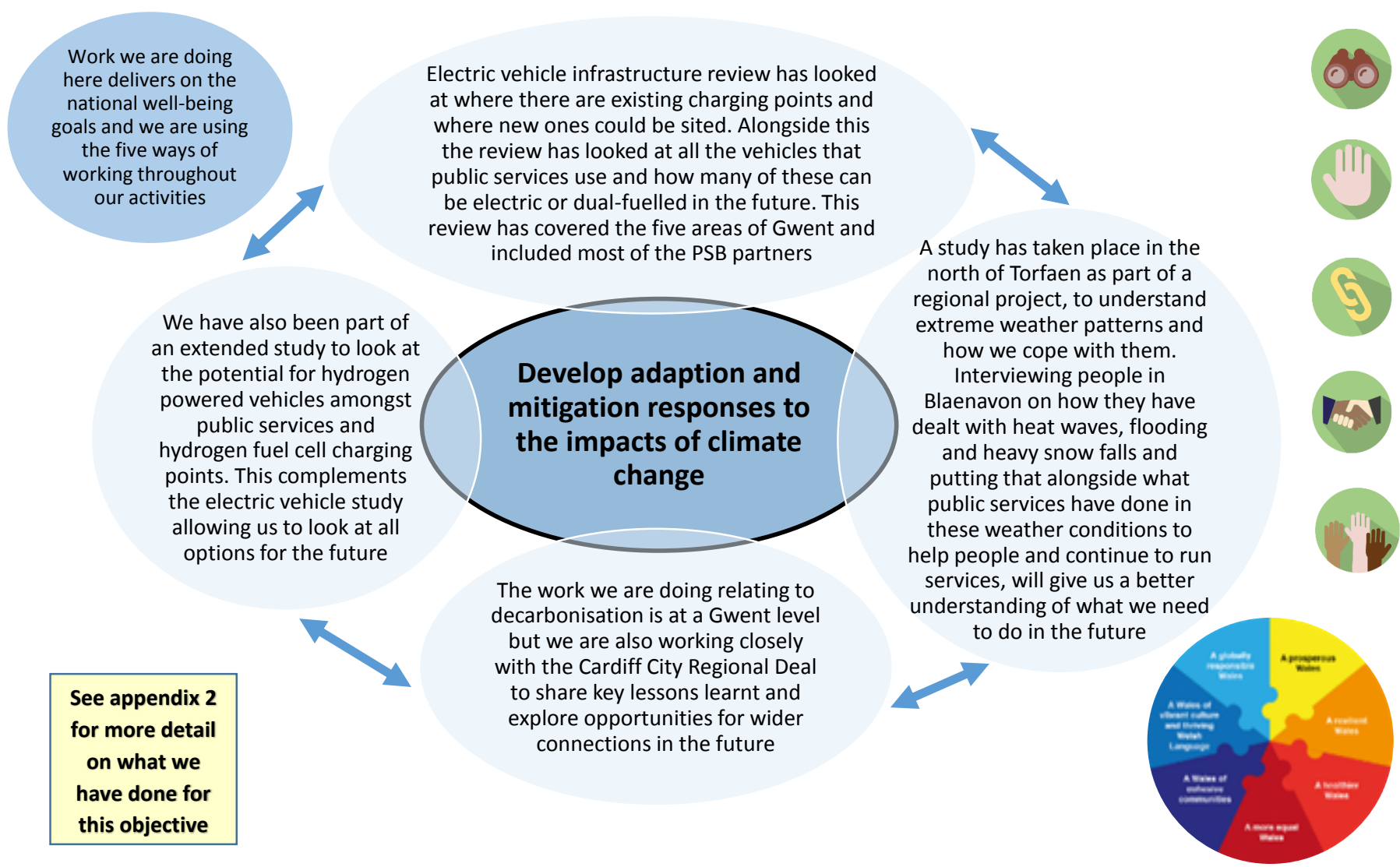
There are national drivers on when we must engage and consult with our communities, which often leads to a number of calls on communities in a fairly short period of time. We are working to better share our local information gained from engagement and to carry out joint engagement whenever possible. Better alignment at a national level would be very helpful.

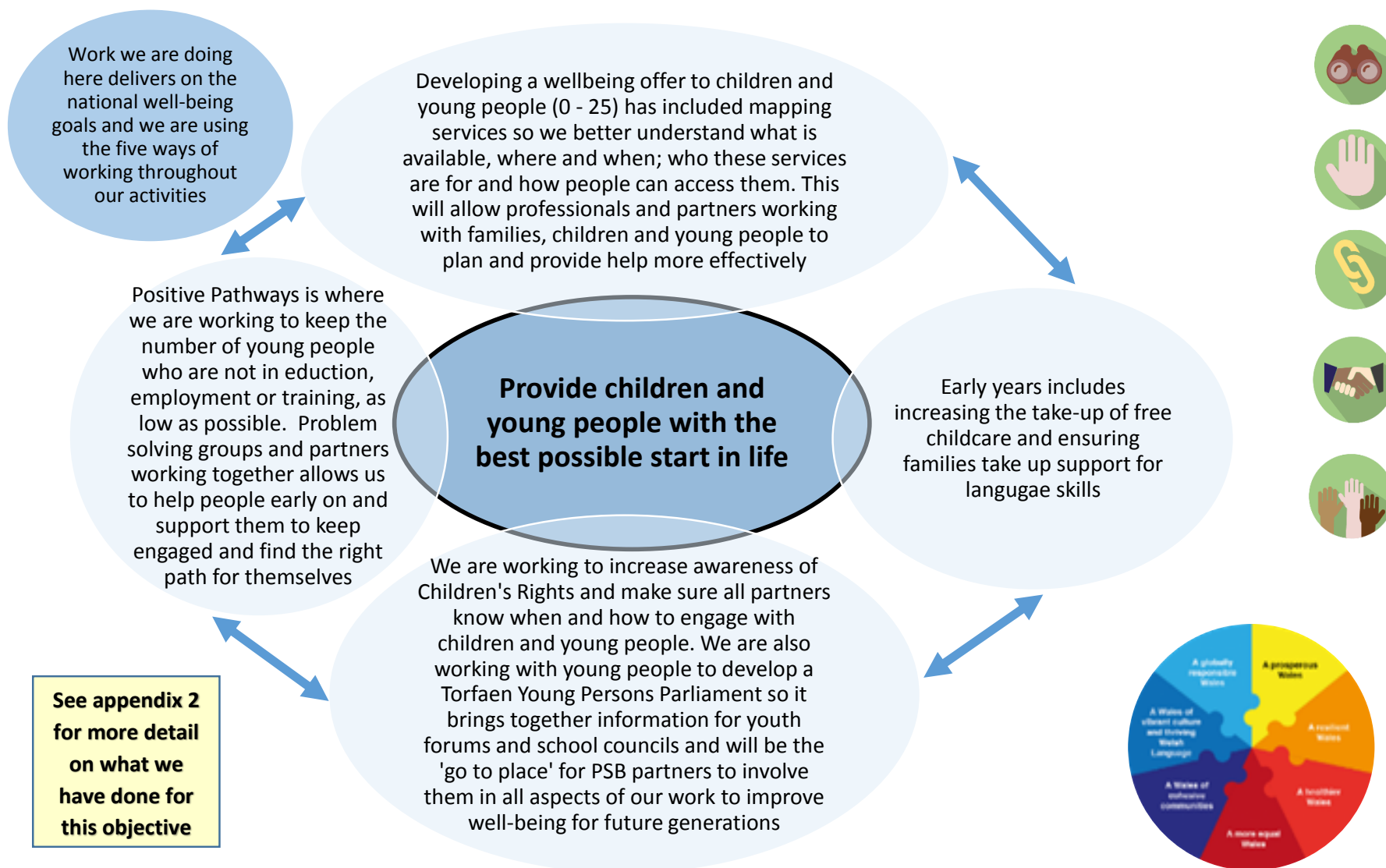
We are looking at how we can improve our engagement through social media. Some organisations have limits on which platforms they can use. We are also conscious that social media is a 24/7 culture where people seek immediate responses and we do not all have the capacity to work in this way.

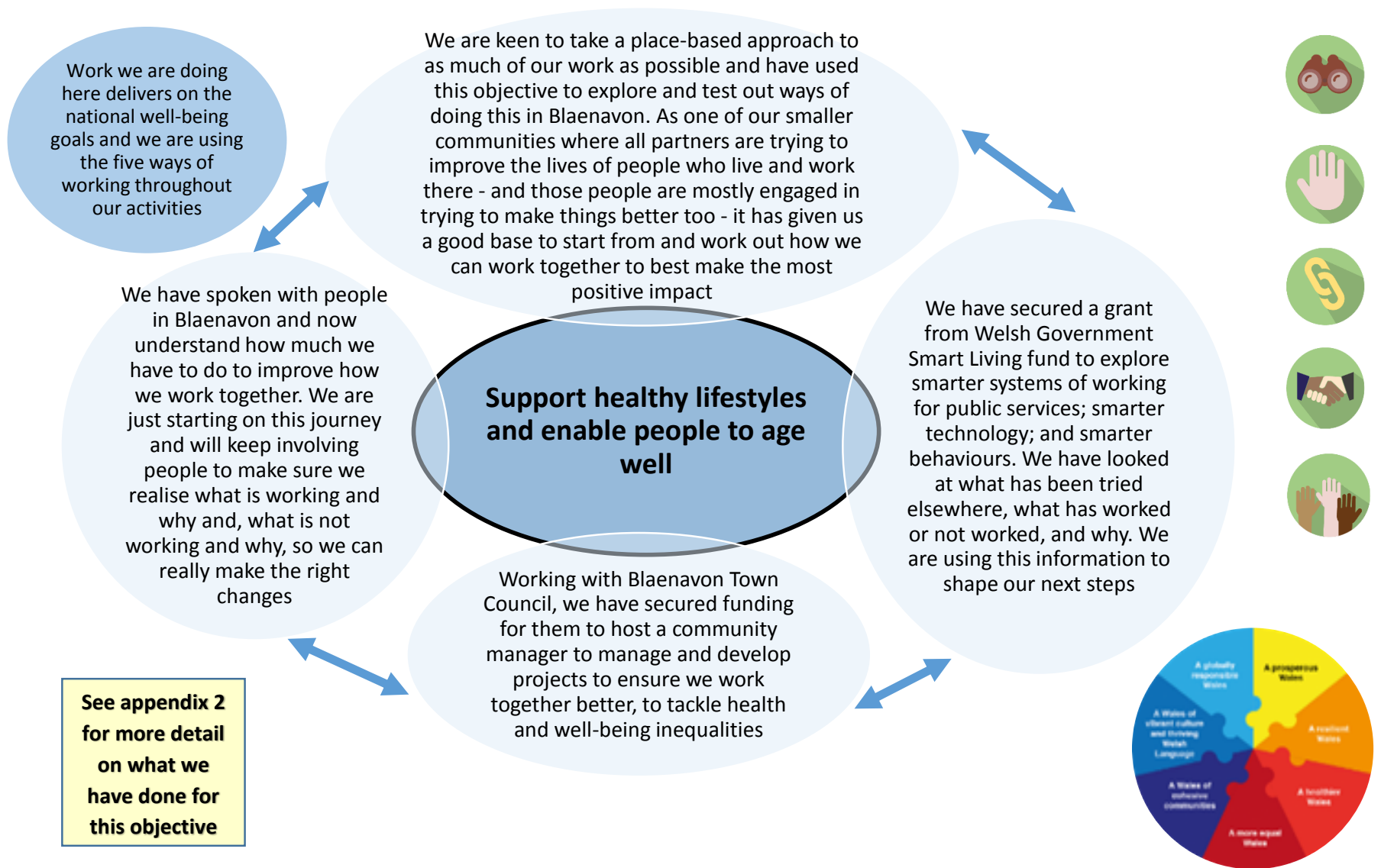
There are some areas of joint working that require input from officers who are not closely connected to the PSB. There are times when balancing the needs and demands of individual organisations with those of partnership working are difficult to manage and we need to do more to look at capacity and resource to make sure our work progresses at pace.

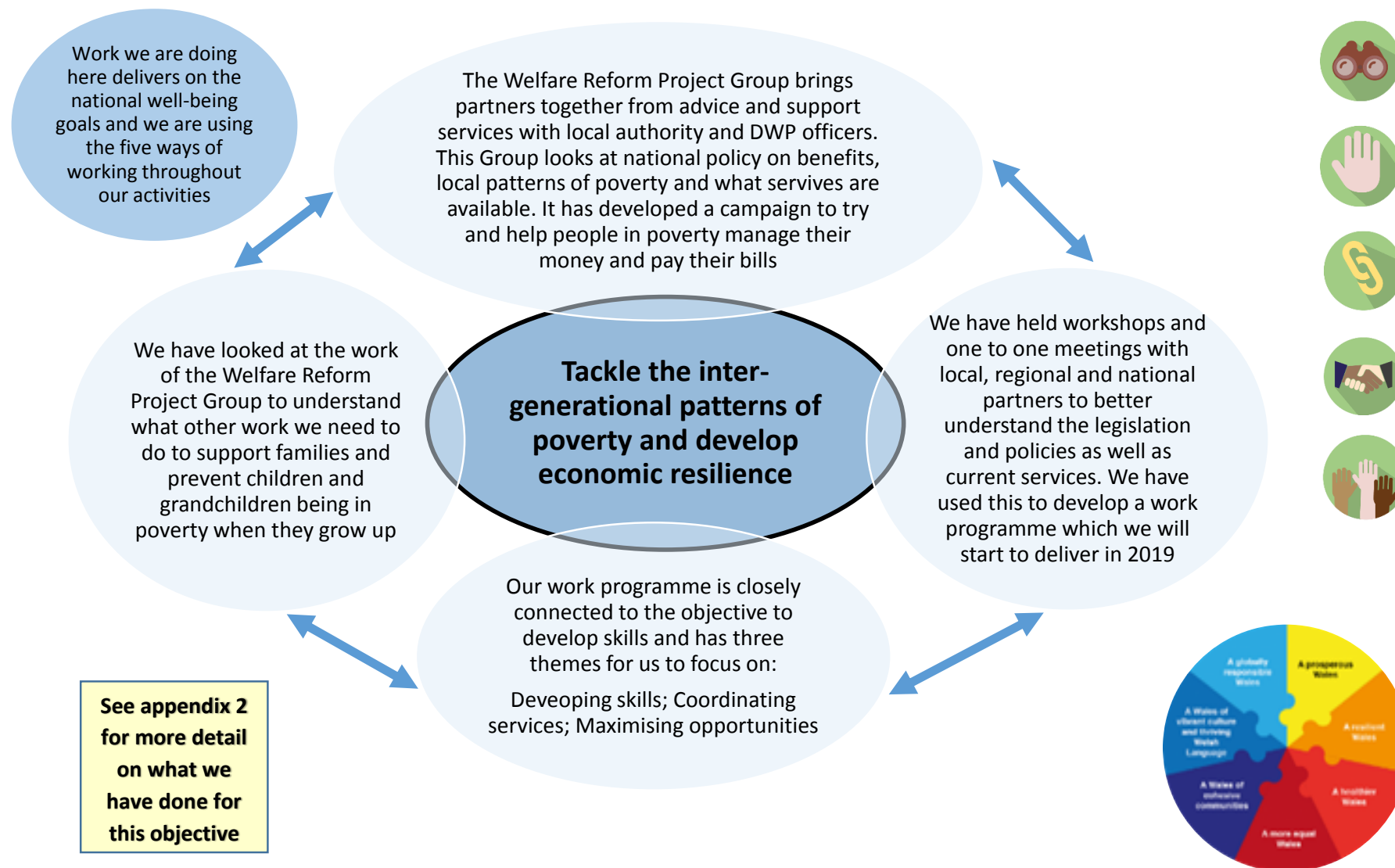


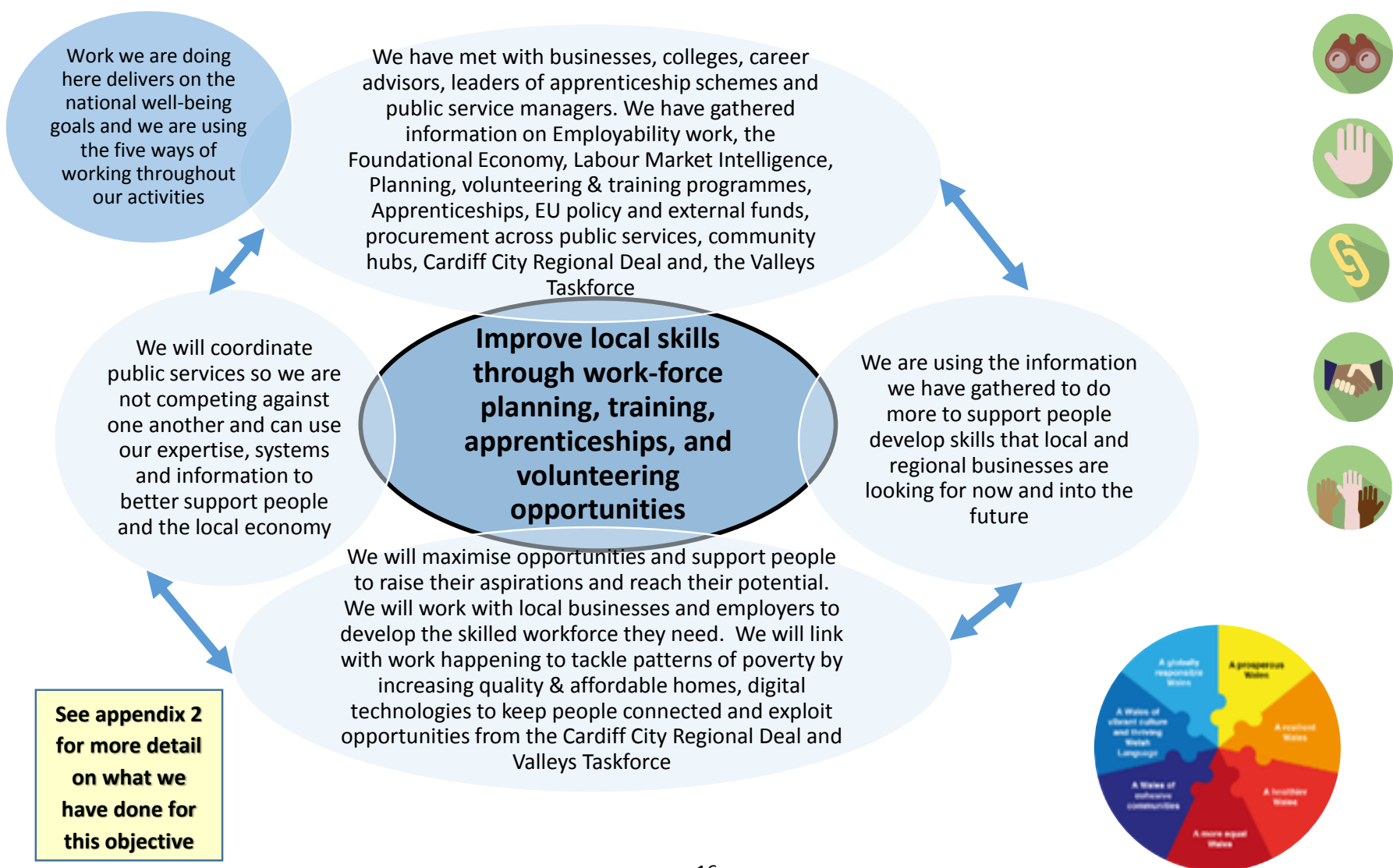


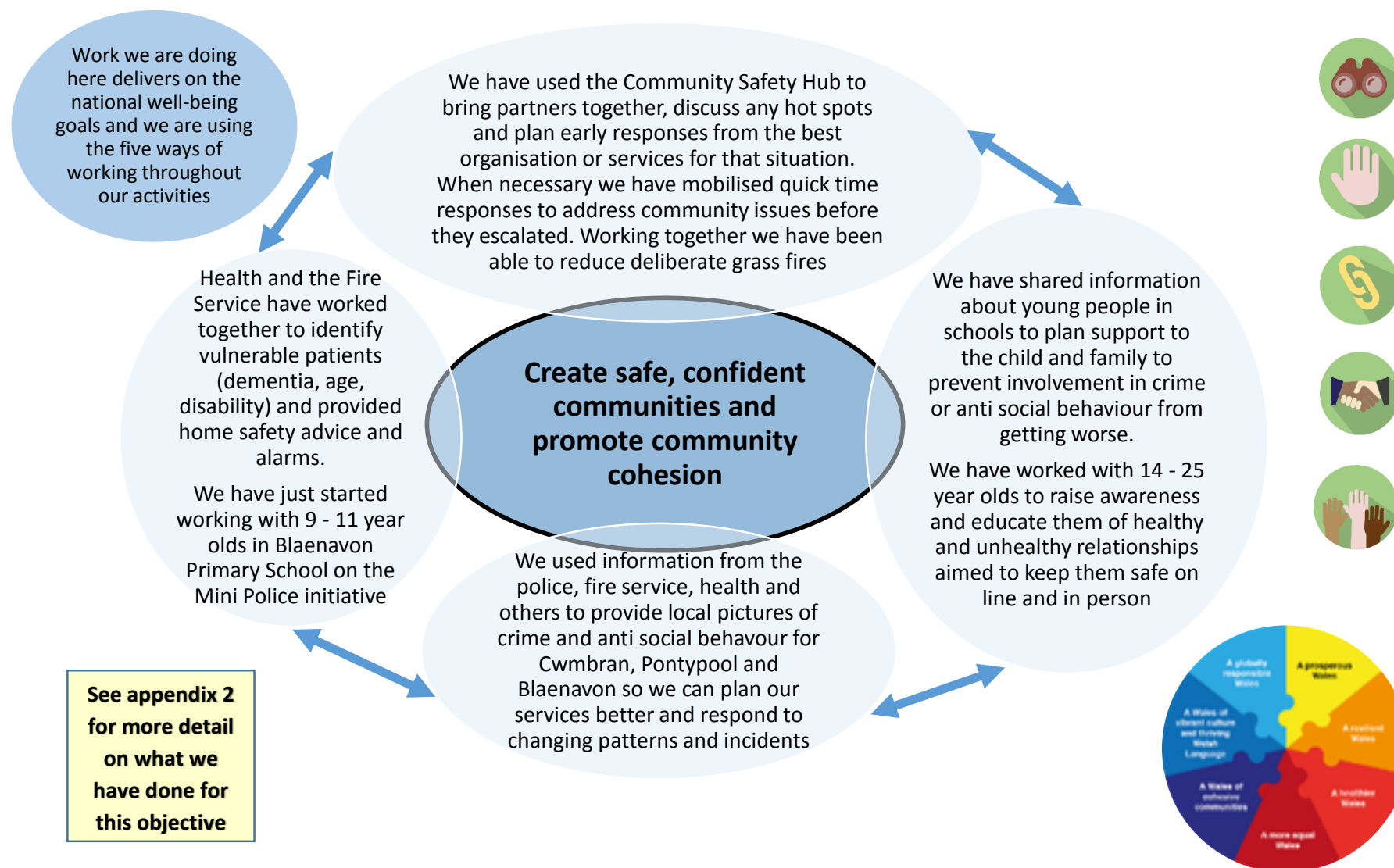














8. In summary

Our Well-being Plan sets out a long term vision and framework to improve well-being for the places and people of Torfaen over the next 25 to 30 years. During this first year we have worked together as a Board to develop our relationships and understanding of how each partner can contribute to improving well-being in Torfaen. We have asked officers from across our organisations to take the lead on the varying work programmes and are supporting them as they take 'deeper dives' and explore underlying causes, best practice and possible solutions to the seven objectives set out in our Well-being Plan. We have involved our communities and are developing this further so more people feel and become involved.

Our early work is leading us to actions that will start to have an impact and we will be doing more to change our own behaviours and taking action that we believe will help us all to achieve our goals and improve well-being for our future generations.

We provide more detail in the appendices on what we have been doing and where we are heading. **Appendix one** gives information on the regional priorities and **Appendix two** sets out what we have done so far on each of our local objectives. **Appendix 3** provides an overview of funding we have secured during 2018/19. Where this funding has been at a regional level we show a proportional sum for Torfaen with a note that we are benefitting from the wider sums awarded.

Thank you for reading this report and taking an interest in our work.

Torfaen Public Services Board

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APPENDIX 1 – REGIONAL PRIORITIES

The table below shows the agreed priorities across the five Gwent PSBs with a brief progress report for each.

The Gwent Green Grid

This work is about us making the best use of our natural resources to promote well-being. It is being led by Natural Resources Wales bringing together practitioners from across the region to form a Gwent Green Grid Partnership. During 2018/19 this group identified the strategic actions to enable local delivery:

- Identify local opportunities for our protected sites, natural and built environment to contribute towards the resilience of wider priority habitat networks in the region. These opportunities for improving ecosystem resilience and ecosystem service delivery should support ecological connectivity between sites, across boundaries and at a landscape scale.
- Embed a new collaborative culture across the region regarding Green Infrastructure management, wellbeing opportunities and the added value of collaborative working;
- Tackle the threats to resilient ecosystems at the appropriate scale;
- Realise efficiency of service delivery;
- Roll out best practice approaches throughout the region.

Working together a joint funding bid was prepared and we received confirmation in March 2019 that we have secured £1.8m from Welsh Government through their 'Enabling Natural Resources and Wellbeing in Wales' grant stream. With 20% match funding this will provide a total value of £2.2m over the next 3 years (hosted by Monmouthshire County Council) plus a further £562k to fund an integrated evidence base under the Resilient Greater Gwent bid (led by Blaenau-Gwent County Borough Council). This money will support a regional officer and activities, working across the area with all PSB partners over the next three years, to lead collaborative actions that consider the health of ecosystems and the required interventions at the appropriate scale.

This will be done by looking at the root cause and prevention of threats and risks to long term resilience. Then trialling behavioural change interventions where we learn from and scale up best practice.

Through this regional objective members of all five PSBs in the Gwent area have made a commitment to planning and delivering for future generations and considering the longer term (climate impacts) of all existing policies and practice.

This work will complement our local PSB activity to develop a functional network of natural areas, as reported in section 4 of the main report.



Climate Ready Gwent

This is about us working towards climate resilience and reducing the regions carbon emissions and is also being led by Natural Resources Wales (NRW) working with all PSB partners across the Gwent area.

Electric Vehicle Charging Point Infrastructure Study

Funding contributions have been combined from NRW, Welsh Government, the five local authorities, Gwent Police, Aneurin Bevan University Health Board and South Wales Fire & Rescue Service. This has allowed us to bring in experts from Urban Foresight to undertake an electric vehicle charging point infrastructure study which has looked at specific sites across the region owned by PSB partners (and which meet the Office for Low Emission Vehicles (OLEV) criteria for funding) to support rollout of electric charge points - essentially looking at what needs to go where.

The study includes looking at plug-in options for vehicles owned and used by our services and vehicles owned by members of the public; it will help us to look at our own sites and areas where plug-in owners have no dedicated off-street parking where they can charge an electric vehicle and what funding we can source to address this.

This study was concluded in April 2019 and we will use the information to inform us of our next steps.

Electric Vehicle Fleet Review

The aim of this work is to identify which of our vehicles could potentially be replaced with electric fleet - essentially to undertake an individual and a strategic overview fleet review for each of the five local authorities in Gwent plus Aneurin Bevan University Health Board, South Wales Fire & Rescue Service and Gwent Police. NRW aren't included in the bid because they had recently undertaken their own fleet review – but they are linked in as strategic partners.

£75k funding was allocated from Welsh Government's Decarbonisation Team and Welsh Government's Energy Service (WGES) (Carbon Trust and Energy Saving Trust) are delivering the project on our behalf.

We will use the information from this study to realise opportunities to reduce carbon emissions by creating a low carbon and sustainable "pathway" for fleets in Gwent. This will involve:

- Agreeing opportunities for introducing Ultra Low Emission Vehicles (ULEVs) as part of a rolling programme for fleet replacements i.e. supporting cost effective decisions in procuring, running and disposing of the public sector fleet in Gwent. This will contribute to the overall efficiency of front-line services by reducing the delivery costs associated with transport.
- Agree opportunities and financial savings by the implementation of pool vehicles to reduce grey fleet mileage.

Hydrogen Fuel Cell (FC) fleet and charging point study

Monmouthshire County Council had already secured Welsh Government Smart Living funds to explore the potential for hydrogen FC charging points and hydrogen FC fleet, appointing Jacobs and Element Energy to undertake this study. Smart Living agreed to extend this review to the whole Gwent area to complement the electric vehicle study above and ensure a complete overview of both electric



vehicle and hydrogen powered vehicle opportunities amongst Gwent PSB fleets. Currently there are fewer hydrogen vehicles available on the market so there will be less bespoke solutions offered than the electric vehicle study but we will look at the key findings of the study and identify any opportunities for piloting hydrogen powered vehicles amongst Gwent PSB fleets.

Wider Collaboration - Making the links to Cardiff City Regions Deal

Climate Ready Gwent has been able to share the project briefs for the Electric Vehicle Fleet Review and the Electric Vehicle Charging Point Infrastructure Study, along with the key lessons learnt, with the team at Cardiff City Deal who are replicating the Climate Ready Gwent approach. Going forward the Climate Ready Gwent plan will play an active role in shaping and developing a Regional Energy Strategy for the wider Cardiff City Deal Region.

Learning from Lived Experiences

The Met Office's UK Climate Projection (UKCP09) has identified several disruptive climate changes for Wales in the years ahead such as rising sea level and increases in temperatures and frequency of extreme weather events. As identified in the five Well-being Plans within the Gwent region, these changes have the potential to cause significant impacts to economic, environmental, social and cultural well-being for the people of Wales.

Using Welsh Government funding (issued to PSBs on a regional basis) we have been able to bring in innovative and artistic consultants to work with members of the public and capture their lived experience of communities and landscapes which have been exposed to extreme weather events in the past so we can learn and better plan for / respond to such events in the future.

Local officers are fully engaged on all aspects of the work set out above as it meets and delivers on our local PSB objective around developing adaption and mitigation responses to the impacts of climate change.

Funding has been provided at a regional level for all the above aspects of work, totalling £170k. Torfaen PSB benefits from this as it is unlikely such funding would have been provided at a local level. Appendix 3 provides detail on the sources and sums of funding for 2018/19.

Reduce cancer inequities

This work is being led by Aneurin Bevan University Health Board and the Gwent group of public service leaders and chief officers (G10) has agreed to use the Director of Public Health 2018 annual report as the basis for developing actions across the region, involving all PSB partners, to tackle the underlying issues. Officers have spent the second half of 2018/19 to detail the work and start to build up relationships and networks with those staff best placed to progress the relevant actions. The Directors report can be seen at:

<http://www.wales.nhs.uk/sitesplus/documents/866/ABG%20DPH%20Annual%20Rep%20%2810%29.pdf>



One aspect is a Train the Trainer model for a Screening Champions pilot project to increase awareness in individuals in Gwent and thus empower them to make an informed choice about participating in screening. By increasing the number of Trainers, the intention is to increase the number of sessions delivered and thus the number of Screening Champions trained across Gwent. Actions for 2018/19 included:

- One Train the Trainer session was delivered in February by the Screening Engagement Team to nine individuals ('Trainers') identified by the Public Health Team. These individuals included Public Health Team, Caerphilly Parent Network and Newport Live staff.
- A programme of Screening Champions training is currently being developed in collaboration with local partners including the voluntary sector, particularly targeting deprived areas, those who are sensory impaired etc. This programme will be shared with the Gwent officer partnership when available. One Screening Champion training session has already been delivered, facilitated by Torfaen Voluntary Alliance.
- A member of the Public Health Team is developing and going to deliver Train the Trainer to key individuals identified, ensuring we have a network of Trainers across Gwent.
- An evaluation framework has been developed, allowing review of the pilot in March 2020.

This work supports our local objective for healthy lifestyles and ageing well.

Responsive Rural Community Connections

This work is being led by Monmouthshire County Council who have been successful in drawing down £1.25m from the UK Cabinet Govtech Catalyst funding linked to the Small Business Research Initiative (SBRI) – which is to stimulate economic growth, enabling small businesses to find new routes to market, whilst solving some of the big challenges that the Public Sector face. The SBRI Challenge we are focusing on is to tackle the complex and widespread problem of loneliness which is rapidly becoming a social and health epidemic for generations both young and old. In rural areas, loneliness and social isolation can be even more prevalent due to aging demographics and limited transport provision.

https://www.monmouthshire.gov.uk/govtech_challenge

Five companies have done some initial work in the three months December 2018 to February 2019 and a further two companies will be appointed by the UK Cabinet in Spring 2019 and awarded with a further £1m to develop products ready to launch onto the market. The work which Monmouthshire CC is undertaking will involve other partners and provide learning that can be rolled out across our communities, both rural and urban.

<https://www.monmouthshire.gov.uk/2018/12/06/council-gathers-govtech-final-five-to-lift-loneliness-and-improve-transport-in-monmouthshire>



This work will support our local objective of economic resilience and improving skills to meet the future needs of businesses in our area and impacts on our objective to support healthy lifestyles and enable people to age well

Opportunities to optimise Gwent Assets

Caerphilly CBC is leading our joint PSB approach, linking in to Welsh Government's expansion of its National Assets Working Group; this includes regional delivery groups, based on Health Board boundaries. By bringing asset managers together from across public services the aim is to release efficiency savings, developing tools to enable and readily facilitate collaboration to take place. Early discussions have been around getting the right people to the table and understanding the assets and pressures from each organisation.

An ACE informed approach to public service delivery and community safety

This work is being led by the four Police & Crime Commissioners in Wales, the four Chief Constables and Public Health Wales. It is looking to change the way in which police and partner agencies deal with the most vulnerable people in society. The Adverse Childhood Experiences programme is looking at the early actions that affect people throughout their lives and how public services can make a difference.

Work so far has included training police officers and housing officers to spot the signs of trauma and vulnerability and to be able to respond early and effectively. Alongside this we are looking at the demand on our services, our capacity and systems to support our officers when they come across a vulnerable person. We are looking at what our police control rooms and other front line contact points do now and what additional support we need to give our officers. We are testing out new systems so we can improve safeguarding and community safety with partners across our services.

This work underpins our local objective to give children and young people the best start in life and impacts on other objectives such as healthy lifestyles and ageing well and, safe and confident communities.

Future Scenarios

Whilst not a separate regional priority, we have used funding from Welsh Government to support PSBs at a regional level to work with specialists in looking at future scenarios and how they can impact on us as a region and in Torfaen. We need to be able to anticipate things that might happen because of natural, political, technical, legal, business or other reasons. Ash Futures are experts in their field and have helped us to consider what will happen to our communities, and our ability as public services to achieve and sustain well-being. We have held workshops where our leaders and senior managers have come together with front line staff and young people to look at a range of possible situations or scenarios that might arise. These included but were not confined to scenarios due to global warming, increasing artificial intelligence (AI), economic growth or decline, population change, changes to local, regional and national politics.



We now have a lot of information and tools to help us take account of these possible scenarios and impacts when we are planning our work programmes. This work is not an exact science and looking into the future is always subject to change as there are so many influences and possibilities and we have to be mindful to keep watching and following developments. Using this information will help us to be flexible in how we plan and adapt over the short, medium and longer term.



APPENDIX 2 – TORFAEN WELL-BEING OBJECTIVES

The table below shows progress for each of the seven well-being objectives. Remember there are brief overviews in sections 4 and 7 of the main report and you can view the short films at (www.torfaenpublicservicesboard.co.uk)

1. Develop a functional, connected network of natural areas that support the current and future well-being needs of local populations.

Sponsor is Huw Jakeway, Chief Officer of South Wales Fire & Rescue Service

We have looked at three main areas of work during 2018/19 –

▪ Planning for Future Recreation Demand

We have completed a consultation exercise to assess playing pitch need for recreation, to inform a wider Green Infrastructure Strategy and the forthcoming Local Development Plan. The scope covered Play Areas, Sports and Recreation Areas, Allotments, Natural Green Space and Amenity spaces.

▪ Preparing a Comprehensive Green Infrastructure Strategy

Most PSB partners own land that include green spaces and all are committed to working together on the management of these natural areas. We spent some months researching how we could best tackle this objective, concluding that we did not currently have the expertise or capacity to fully address the issues we are facing.

We have been successful in drawing down grants from Welsh Government and Natural Resources Wales with contributions from Torfaen CBC, Aneurin Bevan UHB, Gwent Police, Bron Afon Housing and Melin Homes, giving us a sum of £50k. This has allowed us to appoint expert help to work with asset & estate managers, transport and other officers to:

- Build biodiversity and ecological resilience
- Tackle irresponsible use of green space
- Identify strategic opportunities to develop active travel networks and promote outdoor activity
- Build climate change resilience and better balance land use pressures
- Maximise opportunities for training, volunteering and apprenticeships related to the natural environment.

There is further work happening at a regional level which is reported in Appendix 1.

▪ Delivery of the S E Wales Resilient Uplands Project

This has several strands including:



Peatland restoration to capture carbon, mitigate flooding, and restore biodiversity: Consultation with landowners, commoners and project partners has led to the identification of several peatland restoration pilots. Practical restoration work involving commoners and volunteers will begin in the autumn of 2019.

The British: Preparation of Commons management plans for the surrounding commons. Practical measures to reduce anti-social behaviour and landscape crime through the installation of a gate, boulders and bunds. The project has also funded a flail mower for scrub management to reduce fire risk and facilitate conservation grazing.

Heather management: A heather management pilot has included cutting on the Bloreng Common (Torfaen) and Mynydd Maen (Torfaen / Caerphilly), and is about to begin on Mynydd Llanhilleth the Coity, and Mynydd James (Torfaen / Blaenau Gwent). Future work will focus on restoration of areas damaged by illegal off-roading.

Prevention of Wild Fires: (a) The fire service and local authority are developing a series of controlled burning training courses for commoners, volunteers, landowners and land managers; (b) Vegetation Management where the local authority, Natural Resources Wales and the fire service funded the hire costs of a heavy-duty remote control mower to cut firebreaks and improve access. A proposal will shortly be put to partners to part-fund the costs of purchasing the machine, and a draft TCBC/SWFRS MOU is being developed to enable positive management well beyond the funded project period.

Landscape Crime (Fly-tipping & Illegal Off-roading): Attendance at a landscape crime 'round table' partnership group³ which has emerged as a key tool for combatting landscape crime; the South East Wales Resilient Uplands Steering Group currently function as the delivery sub-group. Landscape crime management plans and a communication plan are in development and will be scrutinised by the partnership group. These key plans will guide practical action on the ground, many of which will be funded through the project.

We have also secured funding and appointed a **Volunteer Coordinator** to coordinate and support volunteering activity across Torfaen related to the natural environment. This is providing opportunities for confidence building, training, improved employment prospects and physical activity, also creating more cohesive communities.

The **five ways of working** are embedded in our activities for this objective:

Integration – our work connects to the other Torfaen PSB objectives by:

- Helping to tackle climate change by capturing carbon, reducing the impact of flooding downstream and restoring biodiversity;
- Providing recreation for children helping provide the best start in life;
- Preventing chronic ill health and encouraging healthy lifestyles so people can age well;

³ The round Table partnership is chaired by Nick Smith MP for Blaenau-Gwent and includes MP's and AMs from the SE Wales region, the Police and Crime Commissioner for Gwent, Gwent Police, NRW, SWFRS and the local authorities.



- Supporting skills development and provides opportunities for apprenticeships and employment;
 - Helping people to feel safe, creating cohesive, safe & confident communities.
- Long Term -**
- Safeguarding the land for future generations.
 - Stimulating the rural economy and providing opportunities to support local farming into the future as well as supporting skills development and future job opportunities.
 - Helping to reduce levels of obesity and inactivity by encouraging people to be active in the outdoors.
 - Supporting an ageing population by ensuring access to green space.
 - Supporting local food production.
- Prevention -**
- Minimising climate change and sustaining upland farming.
 - Enhancing biodiversity and eco-connectivity for future generations to enjoy.
 - Helping reduce future obesity and obesity related conditions and helping people to improve their physical and mental health.
 - Reducing anti-social behaviour & improving community cohesion.
- Involvement -**
- Working with local people and existing voluntary groups so we all understand how we can better look after and use the countryside.
 - Encouraging and supporting local people to get involved now and in the future, in looking after the countryside.
- Collaboration -**
- Working with local councillors, sports clubs, schools, allotment holders, leisure facilities, landowners, Natural Resources Wales and the Gwent Wildlife Trust as well as all the PSB partners.

Our work on this objective contributes to the **national well-being goals** by:

A prosperous Wales

Opportunities for learning new skills, job creation and supporting business development.

A resilient Wales

Looking after our environment and helping to capture carbon and reduce the impact of climate change.



A healthier Wales	Giving people the opportunity to become more active and improve their physical and mental health.
A more equal Wales	Everyone is welcome to join in whether it is volunteering or working on our projects, being more active or just enjoying the countryside and being outdoors.
A Wales of cohesive communities	Making our countryside safer for people to enjoy as well as opportunities for people to come together, make new friendships and help one another.
A Wales of vibrant culture and thriving Welsh language	Opportunities to learn about our history but also to form new cultures and groups that continue to respect and look after the countryside.
A globally responsible Wales	Looking after our natural habitat and resources.
2. Develop mitigation and adaptation responses to the impacts of climate change. Sponsor is Alison Ward, Chief Executive of Torfaen County Borough Council	
<p>This is an area that is being taken forward as a regional priority as detailed in Appendix 1. There are two main workstreams:</p> <p>Climate Mitigation</p> <p>This includes looking at electric vehicle charging points; where are the existing points and where can new ones be installed. How many of the vehicles that public services operate now, can be electric or dual fuelled in the future. With better access to charging points we can then promote electric vehicles to the public.</p> <p>In the same way we are looking at a Hydrogen Fuel Cell fleet and charging point study and will use the key findings of the study to identify any opportunities for piloting hydrogen powered vehicles amongst public service fleets in Torfaen and the Gwent region.</p>	



Climate Adaptation

As part of a collaborative study across Gwent, work has been undertaken in Blaenavon looking at local experiences and responses to extreme weather, and what we can learn as public services and communities will help us to better cope with, and respond to, more frequent extreme weather patterns.

Across the two workstreams funding has been provided at a regional level for the above aspects of work, totalling £170k. Torfaen PSB benefits from this as it is unlikely such funding would have been provided at a local level. Appendix 3 provides detail on the sources and sums of funding for 2018/19.

The **five ways of working** are embedded in our activities for this objective:

Integration -

- This workstream contributes to the five PSBs in Gwent delivering their well-being plans.
- Below we demonstrate how the work links to the seven7 national well-being goals.

Long Term -

- The Well-being Plan identified a range of long-term challenges facing our communities that have the potential to impact on well-being. This included climate change and reliance on a finite supply of fossil fuels.
- Working together to identify opportunities to reduce the carbon emissions associated with the public sector fleet, and using public sector resources in a smarter way will contribute to the well-being of future generations.

Prevention -

- Taking action to mitigate the risks of climate change will contribute to the well-being of future generations. Working together on decarbonisation, rather than individually, will make a bigger difference to emissions in Gwent and encourage organisations we can influence and our communities to join in.
- Low emission vehicles produce less greenhouse gases and air pollutants, reducing outdoor air pollution and exposure to pollution which can adversely affect the health of our future generations.

Involvement -

- The people working and living in our communities have helped the PSBs in Gwent to develop their well-being plans.
- The studies and their findings will inform our next steps and contribute to the delivery of the PSB's well-being plans.

Collaboration -

- This is a collaborative project involving five Local Authorities (Caerphilly, Torfaen, Blaenau-Gwent, Monmouthshire and Newport) Gwent Police, South Wales Fire & Rescue, Aneurin Bevan University Health Board and Natural Resources Wales.
- We have also worked closely with Welsh Government and the Cardiff City Region Deal.



<ul style="list-style-type: none"> ▪ In delivering these projects partners have worked together, sharing expertise, to develop effective approaches to improve well-being. Delivery of this project has involved partners working together through the "Climate Ready Gwent" Task and Finish group with strategic overview from GSWAG (Gwent Strategic Well-being Assessment Group). 	
<p>Our work on this objective contributes to the national well-being goals by:</p>	
<p>A prosperous Wales</p>	<p>Taking action to improve the energy efficiency of our vehicles will help promote an innovative, low carbon society that uses resources efficiently and proportionately and saves money.</p> <p>This activity may identify opportunities for apprenticeships within current resources and support new skills to be developed.</p>
<p>A resilient Wales</p>	<p>Identifying opportunities for the use of ultra-low emission vehicles will help mitigate climate change and help build a more resilient Wales for future generations.</p>
<p>A healthier Wales</p>	<p>Moving away from a reliance on fossil fuels can lead to improvements in air quality and subsequent reductions in chronic health conditions associated with exposure to poor quality air - for current and future generations.</p>
<p>A more equal Wales</p>	<p>Taking action to make our vehicles more energy efficient and to reduce fuel costs will support the delivery of vital frontline services - especially for the most vulnerable in society.</p> <p>The impacts of climate change have the potential to further increase inequalities within our communities and have greater impact on vulnerable groups.</p> <p>Reducing outdoor air pollution, exposure to which can adversely affect the health of the most vulnerable in the population, will help create a more equal Wales.</p>
<p>A Wales of cohesive communities</p>	<p>Measures to support the transition to a low carbon society will help contribute towards viable, safe and well-connected communities.</p>



A Wales of vibrant culture and thriving Welsh language	<p>Taking action to mitigate and adapt to impacts of climate change will help support local cultural identity which is linked to the environment.</p> <p>The Welsh language is rooted in landscape ("cwm" and "ffridd" etc) and enhancing and protection of the landscapes will help preserve the Welsh cultural connection with our iconic landscapes.</p> <p>Historically and culturally Wales has a strong links to energy generation, exploring new opportunities related to decarbonisation will pave the way for a cleaner, greener future.</p>
A globally responsible Wales	<p>Taking action to reduce our greenhouse gas emissions locally (associated with transport) will help to mitigate the global impacts of climate change.</p>
3. Provide children and young people with the best possible start in life Sponsor is Sarah Aitken, Director of Public Health in Aneurin Bevan University Health Board	
<p>We are using the Torfaen Children and Young People's Improvement Board (CYPIB) as a steering group to oversee local activity for this objective. The CYPIB is made up of most of the PSB partners and includes other agencies such as schools and colleges. We have looked at our previous work, at what and how we needed to change to make sure we deliver on the Act and not just badge up existing work. This has led us to four themes which we are now developing or have started delivering:</p> <p>Early Years:</p> <p>Childcare Offer - working with Blaenau-Gwent County Borough Council we have increased the number of free child care places available to 3 and 4 year olds (criteria apply) and so increased uptake of the Welsh Government free childcare offer. With around 1,000 children eligible in Torfaen, we approved 518 applications as at the end of February 2019. These include some services provided through the medium of Welsh.</p> <p>Speech and Language Skills – we have analysed the uptake data of early language support programmes and identified low uptake. A piece of research was commissioned to understand how families have used speech and language services in the past and lessons that can be learnt from how to engage families. The 'First 1000 Days' pathways group led work looking at different mechanisms/tools that can be utilised to increase and improve parents knowledge of the 10 key speech and language messages and encourage uptake of support programme. This work is being co-created with the involvement of parents.</p>	



Wellbeing Offer:

There are many different definitions of 'well-being' but here we refer to all activities that are provided in Torfaen that support children and young people's well-being on both a physical and emotional level. These include some services provided through the medium of Welsh.

We needed to better understand what the wellbeing offer to children and young people looks like for 0-25 year olds in Torfaen, whilst developing a product (information base) that can be used by professionals and help partners plan more effectively. During 2018 we mapped the majority of services being delivered from across PSB partners and other providers and will now start to use this data to analyse need against service provision. Going forward we need to work with children, young people and their families so they can access the right support, at the right time, in the way that is right for them.

Positive Pathways:

This brings together people who are responsible for services for education and learning opportunities to children, young people and their families. Historically the main focus of this group has been on activities to prevent young people from becoming NEET (Not in Education, Employment or Training) and over time we have reduced this to a low level; we will continue this work to make sure as few young people as possible fall into this NEET category now and in the future.

We have recently widened our membership in order to address related issues for vulnerable children and young people in relation to education and learning opportunities and we held three workshops in 2018/19 to revise and refresh the existing work plan and focus activities on the wider remit of vulnerable children and young people in Torfaen. The group has carried out a mapping exercise of existing problem solving groups to improve brokerage and support for vulnerable young people in an education setting. The group will now consolidate this piece of work and agree on the core principles and functions of each multi-agency group, removing any possible duplication of meetings and creating a clearer understanding of the pathway of support for a vulnerable young person.

Participation:

It is important that we include children and young people in our work across all the objectives and, that we do this using best practice through the national Children's Rights and Participation Standards. We have worked with Children in Wales to develop a training programme aimed at staff across PSB organisations, from front-line to PSB members. This will be supported by each PSB organisation signing up to the Participation Charter and achieving the Kitemark by 2023. The PSB will receive the proposal in May 2019 and we will take their direction to shape our programme going forward.

Children and young people use the existing youth forums (at Bron Afon Community Housing, the Young Carers Forum and the local authority supported Youth Forum) and the school councils that operate in every Torfaen school, to get their voices heard on a wide range of issues and concerns important to them. We have been working with the forums and school councils to develop a 'youth parliament' (note this is a working title for young people to name in the near future) which will give a platform for children and young people to be involved in the decision-making processes which affect their lives. We already



have youth forum representatives on the Welsh and UK Youth Parliaments taking young people's voices from Torfaen to be heard at the highest levels of public policy development and law-making. We held workshops in 2018/19 to bring children and young people together and shape an outline model for the Torfaen youth parliament which will be finalised during May/June 2019; this will be presented to the PSB in September so we can put the new parliament into place by the autumn.

Some children and young people express their views in Welsh and we are working to increase support in this area.

The **five ways of working** are embedded in our activities for this objective:

Integration – our work connects to the other Torfaen PSB objectives by:

- Helping children and young people to understand the benefits of our natural areas and be involved in looking after them.
- Getting the voice of children and young people heard on climate change and to be part of the long term solutions.
- Encouraging healthy lifestyles from the earliest days, which can also influence families adopting healthier choices.
- Supporting children and young people to take advantage of the opportunities of building skills, taking up apprenticeships and employment and reducing the risk of being in poverty.
- Helping children and young people to feel safe and be part of creating cohesive, safe & confident communities.

Long Term –

- Giving children and young people a voice in decisions that affect their whole lives.
- Supporting children and young people to be healthy, community-minded and responsible citizens that lead future generations by example.
- Providing a skilled workforce that can adapt to future changes and take up future job opportunities / become business leaders of the future; breaking cycles of long term poverty.
- Helping to reduce levels of obesity and inactivity.

Prevention –

- Supporting children and young people to be more aware of and receptive to making personal changes that minimises climate change.
- Supporting children and young people to be more aware of and receptive to making personal changes that maximises good health and well-being.
- Supporting children and young people to be community-minded and responsible citizens that lead future generations by example.

Involvement –

- Working with children and young people to involve them in our business and the decision-making processes that affect their lives.



- Supporting children and young people to take action themselves to improve the future well-being of our communities and citizens.

Collaboration -

- Working with schools, colleges, Careers Wales, Children in Wales, national Youth Parliaments, neighbouring local authorities and all PSB partners to share information and come together to support our children and young people to the very best of our abilities.

Our work on this objective contributes to the national well-being goals by:	
A prosperous Wales	Skilling our young people to be employed in or run our future businesses.
A resilient Wales	Encouraging children and young people to look after our environment and help to reduce carbon emissions that impact on climate change.
A healthier Wales	Supporting children and young people to be active citizens and improve their physical and mental health.
A more equal Wales	Encouraging all children and young people to have their voice heard and to join in local activities. Supporting all children and young people to take up the opportunities for learning, employment, good health and active citizenship.
A Wales of cohesive communities	Involving children and young people in making our communities safe places.
A Wales of vibrant culture and thriving Welsh language	Giving children and young people opportunities to form new friendships and cultures. Encouraging children and young people to use the Welsh language.



A globally responsible Wales	Encouraging children and young people to develop as active citizens and feel connected to supporting well-being in the wider world.
4. Supporting healthy lifestyles and enabling people to age well Sponsor is Bill Purvis, South Wales Planning Manager for Natural Resources Wales	
<p>Our well-being assessment identified that communities are complex and dynamic places. Each with a different set of social, economic, environmental and cultural experiences, which have an influence on the well-being of the people living and working there. No two communities are exactly the same, which is why taking a “place-based” approach enables us to focus on the smaller area issues that are vital to improving well-being.</p> <p>Early collaborative activity has focused on exploring how the PSB can respond meaningfully to the Act; the PSB committed by establishing a joint “demonstrator” programme relating to “how” we will work together.</p> <p>A decision was made to initially focus this new approach in Blaenavon for a number of reasons; the data and subjective discussions indicated differences to other parts of the borough - in respect of its high degree of self-reliance and self-assessed community spirit alongside challenges around income and its relationship to a very local economy, transport and connectivity. Additionally there were already some place-based models of working happening on the ground in Blaenavon – the adult social care patch team and the community safety hub. The priority programme provides the PSB with the opportunity to agree what the ideal place-based approach should be.</p> <p>All of this is initially being explored with a focus on the PSB aspiration for improving health and preventing or limiting the impact of chronic health conditions. The objective is to “Support healthy lifestyles and enable people to age well” and the initial action (for the first 5 years) set out within the Plan is to support the establishment of Integrated Well-being Networks (IWNs) that bring together wider community services together with health and social care.</p> <p>To support the place-based approach we secured a small grant from Welsh Government through their Smart Living programme with the aim of looking at opportunities to make the community more sustainable through three broad approaches: smarter systems of working for public services, smarter technology, and smarter behaviours. The funding was used to appoint Miller Research to work with us.</p> <p>Early work focused on understanding community assets and the issues facing individuals, along with gaining a broad understanding of support systems for those needing them, i.e. beginning to develop a rationale and framework / blueprint for interventions. The work has also looked at best practice examples in place-based working from elsewhere in the UK.</p>	



In Blaenavon self-reported health appears to be good, the reality however is that healthy life expectancy is falling. Current projections for demographic change shows a rapidly ageing population that is likely to get sicker younger: in other words, the community is changing without us doing anything, and – if not addressed – will mean increased demand for services. If we do not take action now to keep people as well and independent for as long as possible then public services will not be able to cope with demand.

With respect to wider determinants of health, there are challenges in Blaenavon in terms of employment, housing, educational achievement and in particular the number of households in poverty.

Some of the inferences and findings from the research phase confirm both lessons for public service design and leadership at the local level, as well as opportunities for the PSB to add value. Early emerging themes include:

Building of health and well-being literacy in communities

- The importance of supporting and utilising 'on-the-ground' community links e.g. Blaenavon Town Council ... and so....
- Funding has been secured for a post hosted with Blaenavon Town Council to manage and develop, through partnership and co-productive working, health related intervention projects which tackle health and well-being inequalities.

Creating healthy environments by threading health and well-being through all public policies (as echoed in the Well-being of Future Generations Act)

- Best practice examples in place-based working from elsewhere in the UK have been explored. These were tested at a stakeholder workshop in March 2019.
- The observation that current engagement activity - even in a small community - is uncoordinated, as are the responses.
- The importance of allocating senior executive responsibility for a 'place'.
- The need for better quality insight / data sharing to inform business intelligence, and the expectation that much of this could be assisted by co-locating a wider range of public services into one "hub" (for Blaenavon this is the Primary Care Resource Centre).

Empowering communities and supporting them to build assets and social capital – i.e. building community resilience

- The importance of getting the conditions right for building community resilience (that supports healthy lifestyles and ageing well) e.g. Community Investment Fund such as the Wigan Deal, place-based working, volunteering offer, role of technology.
- Building on existing community strengths and some clear opportunities for smarter working.
- Being less risk adverse, being more flexible with the resources that are available to the community.

We have had some challenges around -



Fast moving agendas

There have both been challenges and opportunities with the research as we have been working with strategic and service developments that have been happening “in real time”.

A particular consideration for this objective is the rapidly emerging activity of closely related work streams through the Regional Partnership Board (RPB), though this has also provided opportunities. The Gwent RPB is the statutory partnership under the Social Services and Wellbeing (Wales) Act 2014 and is responsible for the Area Plan with a focus on improving population health. It brings health and social care services together and complements the PSB and its work programme of improving wider community well-being.

At the beginning of this phase some elements were broad and unfunded concepts - such as the Integrated Well-being Network, and more recently developments around Compassionate Communities type models – and now they are being designed in detail, with funding allocated for the next two years.

Co-ordination of services / activity

Work to date tells us that although Blaenavon is a small place where lots of services are being provided, collaboration, communications and networking have been a continuing challenge to both public services and the residents. This has resulted in difficulties in realising opportunities and joining up approaches e.g. aligning asset based community development approaches of the RPB with the PSBs desire to better involve communities in Blaenavon.

The PSB agenda is competing with many other priorities

A key challenge is ensuring that the shared agenda is recognised amongst all the other competing agendas that individual bodies have.

Where there are no additional resources available, inevitably this means dis-investing from certain activities and repurposing that resource. Easier said than done – especially where statutory functions are involved or the ways that budgets are allocated prevents this from happening.

What Next?

A blueprint is currently being produced with help from Miller Research. This will incorporate a list of features that will set out how we can work better together over a period of time (to build the blueprinted system – effectively an operating model for the PSB). This will offer the PSB some choices as to how to enhance community resilience.

Over the next few months we expect to approve the work programme for the Community Health Initiative (Healthier Blaenavon), and expect to engage with residents, community groups and stakeholders to start to design and implement the programme and movement that will deliver a Healthier Blaenavon.

The **five ways of working** are embedded in our activities for this objective:



<p>Integration – our work connects to the other Torfaen PSB objectives by:</p> <ul style="list-style-type: none"> ▪ Encouraging people to use our natural areas to benefit their mental and physical health. ▪ The healthier people are, the greater their resilience to the likely impacts of climate change e.g. extremes in temperature. ▪ Supporting people to live healthy lives, where they can achieve their educational potential and become part of a healthy workforce will contribute to tackling poverty and developing economic resilience. ▪ Improving local skills can improve knowledge and confidence relating to healthy lifestyle behaviours. ▪ Improving mental and physical well-being can improve people’s ability to play an active role in the places they live and can support safe, confident and cohesive communities. <p>Long Term –</p> <ul style="list-style-type: none"> ▪ Supporting more people to a healthy older age where they can continue to work for as long as they wish to, are independent for as long as possible and are able to carry out caring roles where they can, which will all impact on wider economic well-being in the longer term. ▪ Developing people’s ability to manage their own health and well-being by equipping them with the knowledge, skills and confidence to do so and by strengthening local integrated well-being networks and community action to create more cohesive communities. <p>Prevention –</p> <ul style="list-style-type: none"> ▪ Taking action now to support people to live healthy lives and age well will support them to achieve their educational potential and go on to become part of a healthy workforce, and contribute positively to their communities. ▪ Supporting people in keeping their independence for as long as possible will also help public services manage demand for services. <p>Involvement –</p> <ul style="list-style-type: none"> ▪ Working with our citizens to provide the right support and to build their skills and confidence will mean they can better manage their own health and care needs. <p>Collaboration -</p> <ul style="list-style-type: none"> ▪ We are working with all the public services that operate in and around Blaenavon and connecting to others that support healthy lifestyles and ageing well, such as commercial and private businesses. 	
Our work on this objective contributes to the national well-being goals by:	



A prosperous Wales	<p>Supporting people to live healthy lives, where they can achieve their educational potential and become part of a healthy workforce will contribute to wider economic well-being.</p> <p>Supporting more people to a healthy older age where they can continue to work for as long as they wish to, and are able to carry out caring roles where they can, will impact on wider economic well-being.</p>
A resilient Wales	<p>Having good access to open space for recreation and physical activity can support healthy lifestyles.</p> <p>Enabling people to be involved with and take care of our natural environment and resources can improve levels of physical activity and mental well-being.</p>
A healthier Wales	<p>Taking preventative measures will help avoid health problems at a later date.</p> <p>Giving people the opportunity to become more active and improve their physical and mental health.</p>
A more equal Wales	<p>Tackling the issues that are causing health inequalities will support people to achieve their potential.</p>
A Wales of cohesive communities	<p>Create environments that make the healthy choice, the easy choice and improving feelings of safety and cohesion will help support people's mental and physical well-being.</p>
A Wales of vibrant culture and thriving Welsh language	<p>Enabling people to participate in activities such as the arts, sports and recreation can be a good way to improve physical and mental well-being.</p>
A globally responsible Wales	<p>Enabling people to understand their actions impact on the wider world and how we can make positive choices will support global well-being.</p>



5. Tackle the inter-generational patterns of poverty and develop economic resilience

Sponsor is Paula Kennedy, Chief Executive for Melin Homes

The long-standing Welfare Reform Project Group brings together partners who are either responsible for awarding and administering benefits (Department of Works & Pensions on UK wide benefits and Torfaen CBC on housing benefit and local hardship funds) or those who work to support people in managing their finances and the impacts of poverty (Citizens Advice Bureau, Food Bank, housing providers, skills and education providers, advice & information agencies, Torfaen Mind and Gateway Credit Union). Together this group has been working with people already in poverty or on the brink of poverty, to mitigate the impact of welfare reforms in Torfaen and promote 'A Nifty Thrifty Torfaen' campaign with three messages and on the ground support to: *Reduce your debt; Increase your income; Live more cheaply.*

We are looking at how this group can further support the PSB objective by breaking the cycle of some families being in long term poverty and what actions are needed to build economic resilience.

The work we have done towards improving skills (objective 6) is closely connected to tackling poverty and improving economic resilience and further progress can be seen in the information below.

The **five ways of working** are embedded in our activities for this objective:

Integration -

- Supporting people to improve their physical and mental health.
- Supporting families to give children a best start in life.
- Supporting people to develop skills and take up job opportunities.

Long Term -

- Seeking to break the patterns of poverty we see in some of our communities and families.
- Supporting skills development and future job opportunities.

Prevention -

- Being aware of those at risk of poverty and offering early advice and support.

Involvement -

- Working with local people and communities to understand issues people face and work with them to find solutions.

Collaboration -

- We work with a wide range of partners including the Council, DWP, Citizens Advice Bureau, Housing Associations and landlords and Health.



Our work on this objective contributes to the national well-being goals by:	
A prosperous Wales	Improving people's income and ability to manage their finances.
A healthier Wales	Giving people the opportunity to afford healthier choices.
A more equal Wales	Giving people the opportunity to fulfil their potential.
A Wales of cohesive communities	Reducing tensions that can occur when people are in financial hardship.
A Wales of vibrant culture and thriving Welsh language	Opportunities for people to be able to afford participating in the arts, sports and recreation.
6. Improve local skills through work-force planning, training, apprenticeships, and volunteering opportunities Sponsor is Alan Brunt, Chief Executive for Bron Afon Housing	
<p>Three planned and structured workshop sessions were held between July and October 2018 and we were keen to ensure were heard from as many partners as possible, wanting to stretch our thinking, be bold and ambitious. Above all we are conscious if we are going to make a difference in the short, medium and long term we need to add value.</p> <p>In essence we explored at a local (Blaenavon & Torfaen- wide) and regional level:</p> <ul style="list-style-type: none"> ▪ What work is already happening? Quick wins! ▪ Where are the links with other plans? ▪ How can we ensure we embed the 5 ways of working? ▪ What is working well that we need to do more of? 	



- What can we do differently to make improvements in current practice?
- What collective resources are available?
- What opportunities are there to jointly procure services?

In addition to the workshops we have held a series of individual meetings with key partners and attended a number of partnership meetings. The conversations focused on the following areas:

- Employability work
- The Foundational Economy
- Labour Market Intelligence
- Planning
- Alignment on volunteering and training programmes
- Apprenticeships – maximising the opportunities through Y Prentis (a construction based apprenticeship scheme)
- EU Policy and External Funds
- Procurement
- Community Hubs
- City Deal and the Valleys Taskforce

The output of the workshops and meetings have resulted in the following three overarching themes with some specific actions.

Developing Skills

- Workforce development and Well-being
- Alignment of volunteering and training programmes to maximise a range of opportunities
- Development of a pan- PSB Trusted Partnerships Programme with schools [and the new 6th Form College]
- Build a PSB work experience programme, offering problem solving and transferable skills
- Investigate further what can be done to support adults and people mid – career / work cycle who need to change their employment
- Explore joint procurement opportunities for public sector spend and maximise our role as anchor institutes in supporting the local economy

Co-ordinating Services

- Map existing services to understand what is already going on to ensure we can better align and stop duplicating efforts
- Work together to mitigate the effects of welfare reform
- Develop shared ICT systems and information sharing protocols



- Work collaboratively to develop Community Hubs that will exist across the County Borough to offer local people a range of services
- Work more collaboratively on support for individuals / households – ‘support around the family’

Maximising Opportunities

- Develop programmes that support people of all abilities and backgrounds to raise aspirations and reach potential
- Engage local businesses /employers to develop a skilled local workforce that meet the requirements of the labour market
- Work together to support households to maximise income
- Increase the number of homes available locally to ensure local people will have more choices and access to quality homes that are affordable, safe and secure
- Develop digital technologies to help people to stay connected
- Exploit opportunities for citizens arising from the Cardiff City Regional Deal and Valleys Taskforce

We have a number of further conversations planned for April 2019 (Careers Wales, DWP and Business Community) before finalising the delivery plan in May.

It is our intention to set up a multi-agency steering group in May to oversee implementation of the delivery plan for the above work, and to fulfil a monitoring and evaluation role.

The draft delivery plan will be presented to the first steering group meeting for consideration and approval. It will be presented to the Officer Support Group and the Public Services Board to get everyone on board and ensure links are made with the other activities taking place.

The **five ways of working** are embedded in our activities for this objective:

Integration – our work connects to the other Torfaen PSB objectives by:

- Supporting children and young people with the best start in life.
- Developing a skilled workforce so people can afford healthy choices.

Long Term –

- Supporting and stimulating local businesses and job opportunities by having a skilled workforce.
- Helping people to access work opportunities for as long as they wish to and support them to age well.

Prevention –

- Working with businesses to anticipate the skills needed in the future and enable people to become skilled in those areas.

Involvement –



- Working with businesses and local people, educational and training bodies so people can take advantage of all opportunities.
- Collaboration -**
- Working with all the PSB partners and others to maximise opportunities for business development, transport links and skill development.

Our work on this objective contributes to the national well-being goals by:	
A prosperous Wales	Opportunities for learning new skills, job creation and supporting business development.
A healthier Wales	Giving people the opportunity to afford healthier choices.
A more equal Wales	Giving people the opportunity to fulfil their potential.
A Wales of vibrant culture and thriving Welsh language	Opportunities for people to be able to afford participating in the arts, sports and recreation.

7. Create safe, confident communities and promote community cohesion

Sponsor is Julian Williams, Chief Constable for Gwent Police

There are seven areas that we are focused on and working with partners is essential as it is not something police services can tackle on our own.

Community Safety Hub – We have enhanced the Torfaen Hub throughout 2018 and now bring officers together from police, fire, ambulance, housing and anti-social behaviour, once a fortnight. We follow a people and places approach that focusses



on identifying and addressing vulnerability and demand within communities and, if necessary we arrange further meetings to resolve specific issues bringing in colleagues from health, schools or other agencies. As the PSB is exploring a place-based approach starting in Blaenavon, we will now hold quarterly partnership meetings to review community safety matters specifically within the **Blaenavon** area.

Multi Agency Pupil Intervention (MAPI) - Introduced in 2018 to share information about young people in schools who are involved in or on the cusp of anti-social behaviour (ASB) or crime. Multi-agency plans are put in place to support the individual and family to prevent further escalation. It identifies Adverse Childhood Experiences (ACEs) which allows professionals to have multi agency discussions to provide the necessary support.

Healthy Relationships - Commenced in January 2019, the Healthy Relationships project, funded by the OPCC's office, aims to educate and raise awareness of healthy / un-healthy relationships for 14-25-year olds. This includes Sexting, Child Sexual Exploitation, Domestic Abuse, Perception, Organised Crime, Stereotyping, Pornography and Consent. We anticipate 3000+ young people from across Gwent will participate within a 12 month period.

Community Assist - The Community Assist Pop Up (Community Assist) initiative was introduced in 2018, consisting of a multi-agency problem solving committee that mobilises a quick-time response to relevant locations, to address community issues before they intensify.

Memory Assessment Service Torfaen (MAST) - Referrals from GPs and nurses to the South Wales Fire & Rescue Service involving vulnerable patients through age, dementia or widowhood to ensure home safety assessments and advice are undertaken by the fire service.

Deliberate Grass Fires - During 2018 South Wales Fire & Rescue Service (SWFRS) undertook the Dawns Glaw project to tackle grass fires which included the Torfaen area and consisted (among others) SWFRS, Gwent Police, Natural Resources Wales, Young Farmers Wales and Public Health Wales. The work was a 3 pronged approach (education / diversion / enforcement) that resulted in substantial reduction in grass fires within the local authority area.

Analytical Product - Community Safety data is obtained twice yearly by the OPCC funded Safer Gwent analyst that provides an analytical product for the areas of Cwmbran, Pontypool and **Blaenavon** in the form of Peak Profiles. This feeds into the overall Strategic Assessment and shapes partner activity.

Mini Police Scheme - There are three established mini police schemes within the Torfaen area, one of which is **Blaenavon**. Blaenavon Primary School has been selected and successfully embedded the Mini Police initiative aimed at children aged 9 – 11 years which forms part of the overarching Citizens in Policing Strategy.

The **five ways of working** are embedded in our activities for this objective:



<p>Integration – our work connects to the other Torfaen PSB objectives by:</p> <ul style="list-style-type: none"> ▪ Helping to prevent damage to our natural areas and grasslands. ▪ Giving children and young people opportunities to become involved in good citizenship activities. ▪ Helping people to feel safe so they are active in their local community and surrounding natural areas to benefit their physical and mental health and well-being. ▪ Working with partners in health to maximise health outcomes to our most vulnerable citizens. <p>Long Term –</p> <ul style="list-style-type: none"> ▪ Safeguarding the land for future generations. ▪ Helping to reduce levels of obesity and inactivity by encouraging people to be active in the outdoors. ▪ Supporting an ageing population to be safe in their homes. ▪ Fostering good citizenship for future generations. <p>Prevention –</p> <ul style="list-style-type: none"> ▪ Ensuring young people are aware of consequences of healthy and unhealthy relationships. ▪ Early intervention to prevent escalation of community issues. ▪ Reducing risk of harm through early intervention. ▪ Reducing the likelihood of offending through diversionary / educational activities. ▪ Promoting good citizenship in young persons. <p>Involvement –</p> <ul style="list-style-type: none"> ▪ Working with local people and community groups to understand local issues and work together on the best responses. ▪ Encouraging and supporting local people to get involved in leading activity groups that foster friendships, support networks and help community cohesion and safety. <p>Collaboration –</p> <ul style="list-style-type: none"> ▪ We work with many different agencies and services, using community safety hubs to discuss ‘hot spots’ and rising issues so we can provide the best early intervention and response as well as plan for longer term action where needed. ▪ Our analytical product captures police, fire, health and other partner data and is shared across partners to help the work we do together and as individual organisations. 	
Our work on this objective contributes to the national well-being goals by:	
A prosperous Wales	Opportunities for learning new skills that support job creation and business development.



A resilient Wales	Looking after our environment and reduce the impact of climate change.
A healthier Wales	Helping young people to have healthy and safe relationships. Giving people the opportunity to become more active and improve their physical and mental health.
A more equal Wales	Helping people to feel safe and enable to fulfil their potential.
A Wales of cohesive communities	Making our communities safer for people and providing opportunities for people to come together, make new friendships and help one another.
A Wales of vibrant culture and thriving Welsh language	Creating safe environments for people to be able to participate in the arts, sports and recreation.
A globally responsible Wales	Helping to look after our natural habitat and resources.



APPENDIX 3 - FUNDING YEAR 1 DELIVERY OF THE WELL-BEING PLAN

The Well-being of Future Generations Act does not provide any grant or transitional funding to public services boards however Torfaen PSB has been able to access funding for specific pieces of work and some partners have made individual contributions during 2018/19.

Developing the Board through culture and behaviour change		
Successful application to Welsh Government's Academi Wales 'One Wales Leadership programme' means Torfaen PSB is hosting a graduate for 2 academic years – Sept 2018 to August 2020. Figures here are for the period Sept 2018 to March 2019.	Welsh Government / Academi Wales	£11,095.00
	Aneurin Bevan UHB	£2,774.00
	Natural Resources Wales	£2,774.00
	Melin Homes	£2,774.00
	Torfaen CBC	£2,774.00
Preparing for future scenarios		
Using part of the regional funding available to a group of PSBs, the five PSBs in the Gwent area have worked with Ash Futures at a regional and local level to explore the most likely scenarios that could affect our areas. These could develop from a number of reasons / sources such as environmental, social, political, technical or other. This work will allow PSBs to prepare and respond over the coming years to adapt or mitigate as necessary.	Welsh Government (£19,026 across Gwent so Torfaen benefits from 1/5 th share)	£3,805.00
	Welsh Government (£6k shared between Newport & Torfaen for specific risk register work)	£3,000.00
Green spaces and natural resources		
Match funding from PSB partners to the Natural Resources Wales grant to support development of a green infrastructure . This will complement the Gwent Green Grid work that is attracting £4m from Welsh Government over 3 years from July 2019, to develop the strategic approach across the region and support some local delivery.	Welsh Government	£10,000.00
	Natural Resources Wales	£25,000.00
	Torfaen CBC	£5,000.00
	South Wales Fire & Rescue	£1,000.00
	Office of the Police & Crime Commissioner for Gwent	£1,000.00
	Aneurin Bevan UHB	£1,000.00
	Melin Homes	£1,000.00
	Bron Afon Community Housing	£1,000.00

Climate change		
<p>Regional funding was drawn down across the five PSBs in Gwent for a number of projects under tackling climate change.</p> <p>The 'lived experiences' project is looking at how local people have dealt with extreme weather patterns up to now.</p> <p>The electric vehicle infrastructure charging point study looked at existing charging points and where these could be located. This work was for the whole of Gwent and the 5 local authority areas and several PSB partners have contributed; therefore Torfaen PSB is benefiting from more than our local contribution.</p> <p>Total funding was £28k and this was commissioned and managed by Caerphilly CBC on behalf of the partnership.</p> <p>The electric vehicle fleet review looked at vehicles operated by our public services which could be electric; this complements the charging point study above. This was also at a Gwent level and funded by Welsh Government's Decarbonisation Team. Welsh Government's Energy Service (WGES) (Carbon Trust and Energy Saving Trust) delivered the project.</p>	Welsh Government (£40k across the five areas in the Gwent region so Torfaen benefits from 1/5 th share)	£8,000.00
	Total funding £28k (so Torfaen benefits from 1/5 th share)	£5,600.00
	Welsh Government: £10k	
	Natural Resources Wales: £10k	
	Blaenau-Gwent CBC: £1k	
	Caerphilly CBC: £1k	
	Monmouthshire CC: £1k	
	Newport CC: £1k	
	Torfaen CBC: £1k	
	Gwent Police: £1k	
	Aneurin Bevan UHB: £1k	
	South Wales Fire & Rescue: £1k	
	Welsh Government (£75k across the five areas in the Gwent region so Torfaen benefits from 1/5 th share)	£15,000.00



<p>The Hydrogen Fuel Cell fleet and charging point study is being funded from the Welsh Government Smart Living Programme. Funding had already been allocated to Monmouthshire County Council to explore the potential for hydrogen fuel cell charging points and hydrogen fuel cell fleet. To ensure that the Gwent area has a complete overview of electric vehicle and hydrogen opportunities, Smart Living have contributed £27k funding to extend the Monmouthshire review to the whole of Gwent.</p>	<p>Welsh Government Smart Living Programme (£27k across four areas in the Gwent region – to complement the funding to Monmouthshire - so Torfaen benefits from a quarter share)</p>	<p>£6,750.00</p>
Best start in life		
<p>No funding has been drawn down from external sources in year one and PSB partners have not committed any specific funding to date. We have used officer time and existing systems so far.</p>		
Healthy lifestyles and ageing well		
<p>We have been able to use Welsh Government Smart Living funding to explore a place-based approach to improving healthy lifestyles in Blaenavon. Welsh Government have managed this grant, commissioning consultants Miller Research, direct.</p>	<p>Welsh Government</p>	<p>£50,000.00</p>
Tackling poverty & economic resilience		
<p>No funding has been drawn down from external sources in year one and PSB partners have not committed any specific funding to date. We have used officer time and existing systems so far.</p>		
Improving skills		
<p>No funding has been drawn down from external sources in year one and PSB partners have not committed any</p>		



specific funding to date. We have used officer time and existing systems so far.		
Community safety & cohesion		
No funding has been drawn down from external sources in year one and PSB partners have not committed any specific funding to date. We have used officer time and existing systems so far.		
Total collective funding to Torfaen PSB for 2018/19		£159,346.00

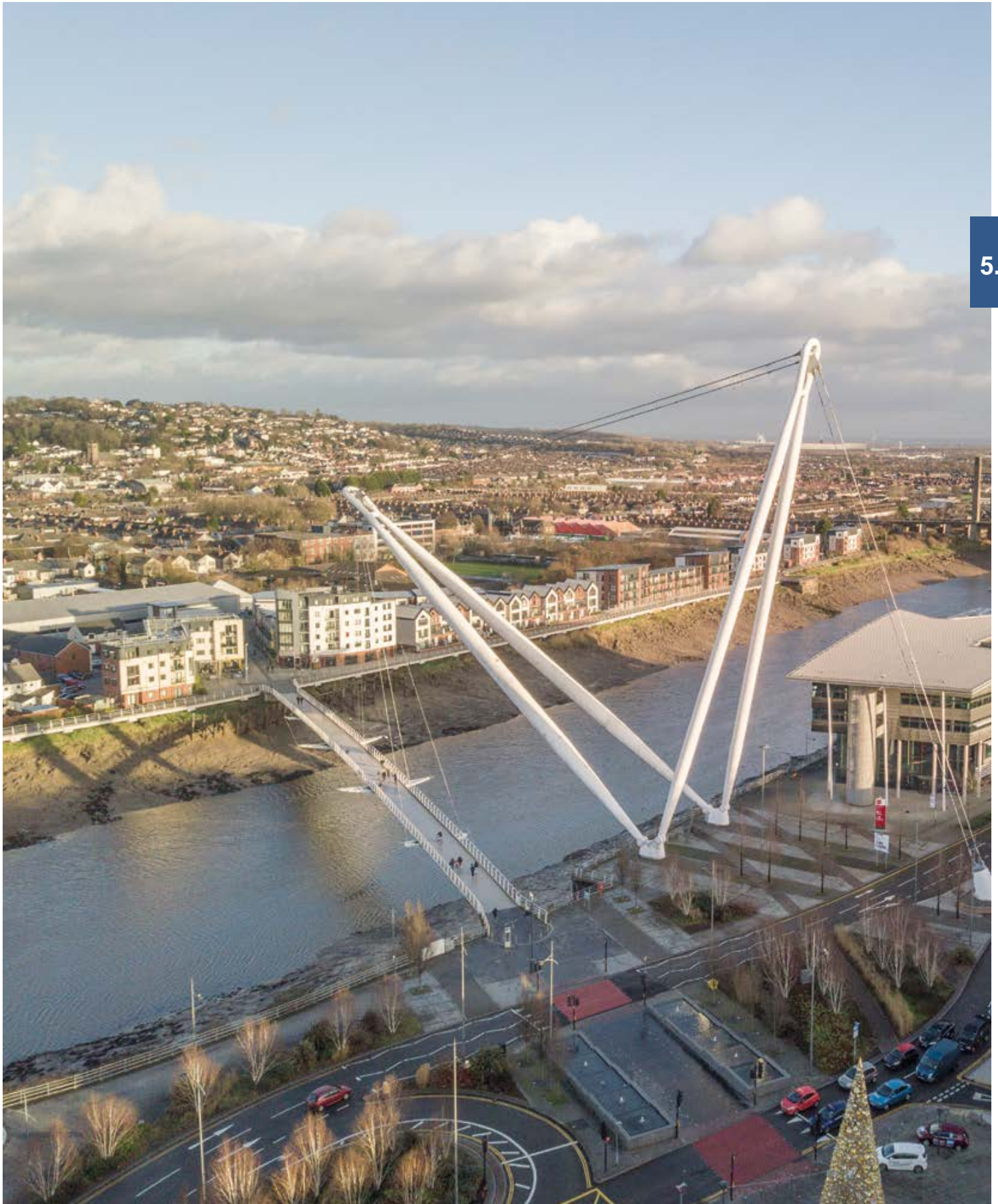
NEWPORT'S WELL-BEING PLAN 2018-23

ANNUAL REPORT 2018-19



5.1







When Newport's Well-being Plan was published, we reflected on the profound changes the city has experienced in the last 25 years, the issues the city still faces and the challenges ahead for the One Newport partners. We noted that no single organisation has the resources or answers to address these complex challenges and we stressed that we would need to empower our communities to improve their well-being. Since then One Newport has changed the way its member organisations are working using the Well-being of Future Generations Act's 'sustainable development duty' as our blueprint. This first annual report outlines the progress we have made to improve the economic, social, environmental and cultural well-being of Newport.

In our Well-being Plan, we said we wanted people to feel good about living, working, visiting and investing in Newport. The growth of the tourist and visitor economy is one of the most exciting developments for us and we look forward to the imminent opening of the Wales International Convention Centre which will greatly raise the City's profile. We are ensuring that Newport's people, businesses and attractions benefit from this major venue, so we are supporting the addition of high-quality accommodation in our city-centre, improving destination management arrangements and seeking to promote the impressive "Newport Offer" to a wider audience.

Our work on Right Skills has included development of an employer pledge, which reflects a commitment across the public and private sector to support young people to gain work experience and begin their careers. We have secured funding to support learners who face disadvantage and sustained partnership working means that the number of children who are not in education, employment or training is now well below the Welsh average.

We have been exploring an innovative place-based approach in Ringland by looking to integrate Newport City Homes regeneration programme with a 'community campus' comprising a new multi-agency Neighbourhood Hub and Health Centre. At the same time we are strengthening community resilience in Ringland through innovative new approaches.

In our "Newport Green and Safe Offer" we have set out our vision and plan for green infrastructure, our first projects are now underway and are making neighbourhoods better places to live. Through our work on "sustainable travel" we are developing more efficient, safer and accessible transport with less impact on the environment.

This has been a busy, positive and successful first year and we believe that this annual report shows that we are delivering a balanced Well-being Plan, applying the five ways of working and fully embracing the spirit of the Well-being of Future Generations Act. We are however mindful of recent issues and developments: the uncertainty surrounding our future relationship with the European Union, concerns about serious and organised crime, awareness of the impact of adverse childhood experiences and the declaration of a "climate emergency". Challenges such as these remind us of the need to act today for a sustainable tomorrow. On behalf of our Public Services Board colleagues we thank the many partners, and individual citizens who have worked hard to make this plan a success in its first year.

Cllr Debbie Wilcox

Chair, One Newport PSB & Leader of Newport of City Council

Ceri Davies

Deputy Chair, One Newport PSB & Executive Director Natural Resources Wales

TABLE OF CONTENTS

Foreword

Chapter 1: BACKGROUND

Introduction	5
Well-being of Future Generations (Wales) Act 2015	5
What is the Public Services Board?	6
What is the Local Well-being Plan?	6

Chapter 2: THE PLAN

One Newport PSB Local Well-being Plan	7
Our Well-being Objectives	7
One Newport Local Well-being Plan Structure	8

Chapter 3: INTERVENTION PROGRESS

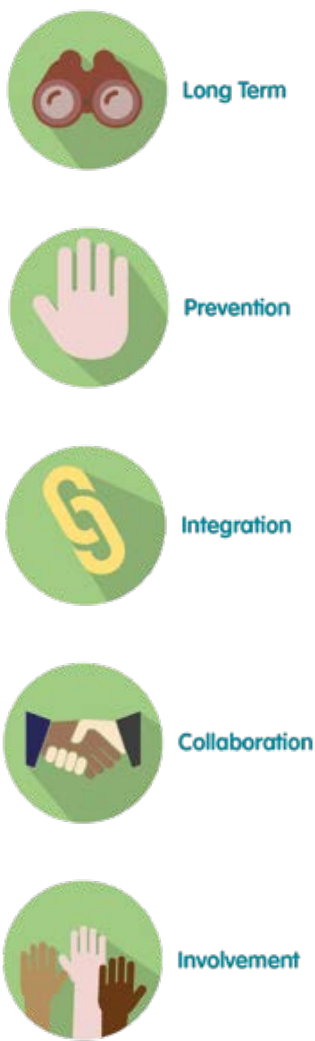
The Newport "Offer"	9
Strong Resilient Communities	12
Right Skills	17
Green & Safe Spaces	20
Sustainable Travel	23

Chapter 4: SUSTAINABLE DEVELOPMENT PRINCIPLE

Looking to the long term	26
Prevention	27
Taking an integrated approach	27
Collaborating with others	28
Involving People	28

Chapter 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

Delivery & Performance Framework	29
Measuring Progress	30
Risk Management	30
Asset Management	30
Accountability	31
More Information	31



Introduction

This is the first Annual Report of **Newport’s Local Well-being Plan 2018-23**. This report covers partnership work that has taken place during the period of May 2018 to March 2019.

The Annual Report is produced following the Well-being Plan’s first year of implementation and each subsequent year during the lifespan of the plan. This overview provides the opportunity for the Public Services Board to review progress against each of the five interventions that we chose to work on using the following framework:

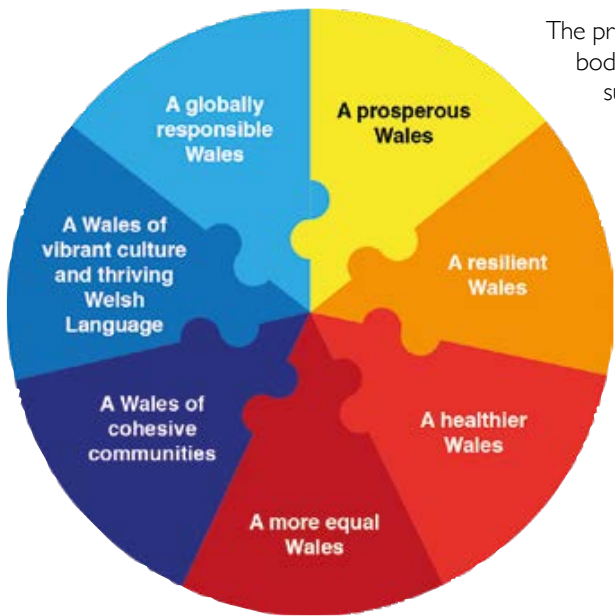
- What steps are the interventions working towards in the first 5 years?
- How have the interventions performed against the measures?
- Examples of best practice
- Looking ahead

Well-being of Future Generations (Wales) Act 2015

The Well-being of Future Generations (Wales) Act 2015 is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act.

The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development.



The Act sets seven well-being goals, which together provide a shared vision for the public bodies listed in the Act to work towards. These goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) by contributing to the achievement of the well-being goals.

CHAPTER 1: BACKGROUND

What is the One Newport Public Services Board (PSB)?

The Act establishes a statutory board known as the **Public Services Board** in each local authority area. In Newport, the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership includes four statutory partners and a wide range of invited partners, which are as follows:

- Newport City Council
- Natural Resources Wales
- Aneurin Bevan University Health Board
- South Wales Fire & Rescue Service
- Coleg Gwent
- Gwent Association of Voluntary Organisations
- Heddlu Gwent Police
- Newport City Homes representing the registered social landlords
- Newport Live
- Newport Youth Council
- Newport Third Sector Partnership
- Police & Crime Commissioner for Gwent
- Probation Service
- Public Health Wales
- University of South Wales
- Welsh Government

Collectively members of the PSB are responsible for developing **Newport's Well-being Plan 2018-23** with the support of the wider partnership across the city.

What is the Local Well-being Plan?

The five-year local well-being plan was published on the 3 May 2018 and sets out the PSB's priorities and actions until 2023 to improve the economic, social, environmental and cultural well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives and is the main work-plan and focus of the PSB.



5.1



One Newport PSB Well-being Plan

In developing the plan we utilised the **Community Well-being Profiles**, which were produced during an **assessment of local well-being**. These profiles enabled PSB members working with other partners and professionals to agree thirteen main priorities that form the basis of the plan, which were as follows:

Economic Well-being

1. Improve the perceptions of Newport as a place to live, work, visit and invest
2. Drive up skill levels for economic and social well-being
3. Support regeneration and economic growth

Social Well-being

4. Provide children and young people with the best possible start in life
5. Long and healthy lives for all
6. Ensuring people feel safe in their communities
7. People have access to stable homes in a sustainable supportive community

Cultural Well-being

8. People feel part of their community and have a sense of belonging
9. Participation in sports and physical activity is important for people's well-being
10. Participation in arts, heritage and history is important for people's well-being

Environmental Well-being

11. Newport has a clean and safe environment for people to use and enjoy
12. Improve air quality across the city
13. Communities are resilient to climate change

Our Well-being Objectives

The well-being plan was required to set out local well-being objectives and the steps that we proposed to take to meet the objectives. In line with the five ways of working four well-being objectives were developed that deliver against multiple well-being goals and encompass the thirteen priorities identified.

The well-being objectives agreed by the PSB were:

1. People feel good about living, working, visiting and investing in Newport
2. People have skills and opportunities to find suitable work and contribute to sustainable economic growth
3. People and communities are friendly, confident and empowered to improve their well-being
4. Newport has healthy, safe and resilient environments

Rather than rationalising the priorities we identified five crosscutting interventions that would span these priorities and maximise the contribution to all the Well-being Goals and objectives. The interventions chosen were:

- The Newport "Offer"
- Strong Resilient Communities
- Right Skills
- Green and Safe Spaces
- Sustainable Travel

Progress against each of the Interventions is detailed in the next chapter.

CHAPTER 2: THE PLAN

One Newport PSB Local Well-being Plan Structure

This structure shows how the goals, objectives, priorities and interventions link together.

5.1

Well-being Goals



Well-being Objectives



Priorities

Economic			Social				Cultural			Environmental		
1	2	3	4	5	6	7	8	9	10	11	12	13

Integrated Interventions

The Newport "Offer"	Strong Resilient Communities	Right Skills	Green & Safe Spaces	Sustainable Travel
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The Newport “Offer”

The Newport “Offer” should attract and retain people and businesses to the City, recognising that desirability to work and live in the City is the result of the “complete package” including employment, housing solutions, infrastructure, environment, cultural opportunities and public services.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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5.1

Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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What progress have we made towards the steps we agreed in the plan?

Step 1: Lead on developing the vision and offer for the city, in partnership with the Newport’s diverse community and business

We are working closely with the private sector in developing and promoting the Newport “Offer”. This includes work on destination management and working alongside the Newport Economic Network on this element of the Well-being Plan.

In January, we took part in the Newport City Round Table event held at the Celtic Manor Resort. The event brought together leaders from industry, business and academia to discuss ways for Newport to take advantage of emerging economic opportunities.

We undertook surveys through Involve Newport Citizens Panel and using bus Wi-Fi to assess residents’ perceptions of Newport. We will use this information as a baseline going forward to assess changes in local peoples’ perceptions of the city as a place to live.

Step 2: Working in partnership, promote the city’s considerable benefits as a place to live, work, visit and invest, increasing city pride / sense of belonging and supporting economic growth (greater focus by PSB members on positive city promotion through social media)

We are creating a new website for the City of Newport promoting the city as a place to live, work and visit. We expect to launch the new website in summer 2019.

Work has also begun on developing an investment brochure for the city. This is the starting point for a suite of marketing to be used across different sectors. Destination management is also a key area of development for the Newport “Offer”. Destination management is the co-ordination and delivery of the many facets that enhance the visitor experience, with the aim of benefiting residents, businesses and our environment to bring about effective sustainable growth for the visitor economy.

We will create a plan as a shared statement of intent amongst the relevant stakeholders identifying the roles, responsibilities and actions of the different partners in managing the destination. A stakeholder workshop is planned for early summer 2019 to develop the plan.

CHAPTER 3: INTERVENTION PROGRESS

5.1

What progress have we made towards the steps we agreed in the plan?

Step 3: Work with high profile, successful Newport people, organisations and anchor businesses to act as positive ambassadors / champions for the city, and inspire self-belief and confidence in young people and the wider community

This is an area for development in 2019/20.

Step 4: Attract and use major events to promote Newport and its diverse culture, promote participation and contribute to the local economy.

Partners have come together on plans to deliver the British Transplant Games, Newport Food Festival and the Big Splash in 2019.

The Newport Marathon was a great success in April with an expected contribution of £1.1M to the local economy and a similar amount raised for charities. The route of the Marathon showcased Newport's tourism, heritage and green assets and took in the city centre to ensure benefits to business. On the back of its success, a date has already agreed for a Newport Marathon in 2020.

Step 5: Work in partnership and adopt preventative approaches to ensure effective city centre management

We have been working with the Safer Newport partnership in a preventative way to support city centre management including creating a safer environment in the daytime, evening and night-time. The first city centre action day was held in October 2018 with a wide range of partners involved in tackling issues and engaging with the public.

We are also working with the Business Improvement District (BID) and other partners to improve the safety of the area in and around St Paul's Walk, with a view to developing green initiatives including a community garden that design out crime. PSB partners are also investing in the city centre through relocating operations, supporting expansion of the National Software Academy, creating new homes, diversifying the offer within Newport Market and bringing heritage asset Market Arcade back into productive use.

Major investments such as the Wales International Convention Centre at Celtic Manor Resort and regeneration programmes in the city centre have created the impetus for further growth. This has included significant developments including transformation of the vacant Chartist Tower into a luxury hotel, a restaurant, office and retail space in the heart of Newport City Centre, and the creation of grade A office accommodation at the former Royal Mail building close to the railway station.

Step 6: Support the development and consumption of local clean energy (local carbon economy) within PSB organisations and the city.

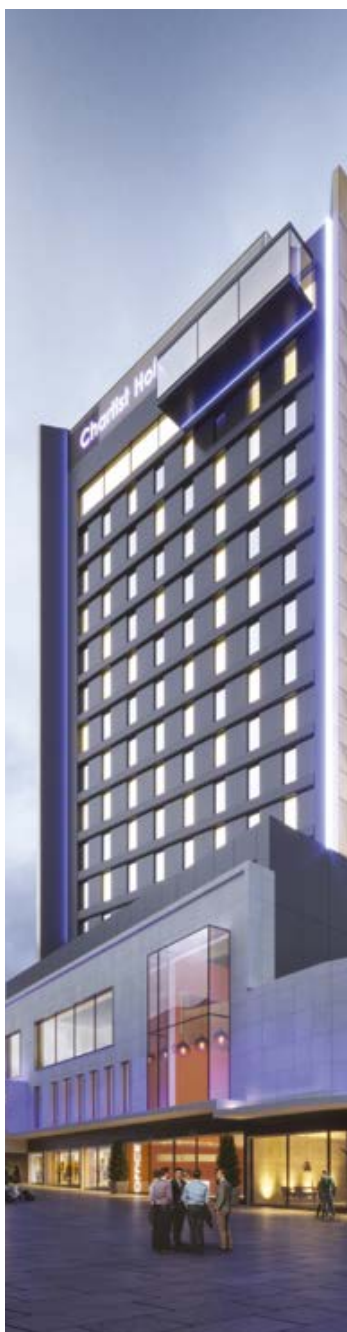
The sustainable travel intervention section details the work that is underway relating to Electric Charging Points and Low Emission Vehicles. We have undertaken a scoping study looking for opportunities for heat networks across the city.

How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
% people saying Newport is a good place to live (Mar 2019)	45%	52%	Green
% city centre users feeling safe in the daytime* (Dec 2018)	-	60%	
% city centre users feeling safe in the evening* (Dec 2018)	-	46%	
% city centre users feeling safe in the night-time* (Dec 2018)	-	41%	

*similar data has been collected for several years but changes in the way the indicator is collected means back-data is not available. This year's data will be used as a baseline.



Examples of best practice

There is a need to continue to shape and deliver positive change for the city centre. A number of key strategic properties are currently vacant or underused. With commercial interest now at an unprecedented high following major regeneration and the ending of the Severn Bridge tolls, there is an opportunity to bring these properties back in to use and realise their value as a means of long-term growth for the City.

The Chartist Tower, is one of the most prominent buildings in Newport as it is centrally located and dominates the skyline, but has stood empty for several years and its dated looks are becoming an eyesore. Changing the building from office to hotel space was identified as the best redevelopment option, due to its proximity to the main leisure and shopping facilities, and in anticipation of increased demand for accommodation from the International Convention Centre Wales at the Celtic Manor, which will open its doors in the Autumn of 2019.

The Cardiff Capital Region Plan highlights the development of tourism as a key way of increasing economic productivity across the region, regenerating and reinvigorating places, creating jobs and improving well-being. The International Convention Centre and hotel at Chartist Tower will play a central role in achieving this.

The Chartist Tower is a mixed-use development and along with high quality hotel space also includes conferencing facilities, office, retail space and an open air restaurant. The scheme has received vital public sector funding and support from Welsh Government and Newport City Council to leverage private sector investment.

It will complement the regeneration of the city centre; contributing to the diversification of the economy and creating much needed visitor accommodation and high quality office space. The prime location of this site and proximity to public transport networks means that it does not require its own car parking spaces and will contribute to the One Newport vision for promotion of Sustainable Travel options.

The ambitious new design will create a worthy new landmark on the Newport skyline helping to breathe new life into the city centre with considerable well-being benefits.

Looking ahead

We are currently bringing together key partners to work on this intervention. In the near future we will be organising activities for summer 2019, launching the Newport destination website and facilitating a destination management stakeholder event.

We will continue to explore new opportunities for major events in the city working with Welsh Government Major Events Unit. We will also develop a calendar of events to take place throughout the year.

Once our marketing materials are in place, we intend to work with high profile, successful Newport figures to motivate and inspire local people, engendering pride and positivity.

We also need to focus activity around supporting and developing a low carbon economy in the coming year.

CHAPTER 3: INTERVENTION PROGRESS

Strong Resilient Communities

Working with the community and a range of organisations to identify assets and needs, developing a targeted, preventative place-based approach with local communities that considers the long term and empowering local people to lead and develop their local community.

Which Well-being Goals does this contribute to?



A resilient Wales

A healthier Wales

A more equal Wales

A Wales of cohesive communities

A Wales of vibrant culture and thriving Welsh language

A globally responsible Wales

5.1

Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport

People have skills and opportunities to find suitable work and contribute to sustainable economic growth

People and communities are friendly, confident and empowered to improve their well-being

Newport has healthy, safe and resilient environments

What progress have we made towards the steps we agreed in the plan?

Step 1: Build on the positive work already undertaken in the Pillgwenlly area and work with local people to:

- Identify resources and needs within that community. Aspects to consider will include community strengths and assets, cohesion & engagement, health, well-being, employment, skills, environment, safety, appropriate housing, arts, heritage, sports and Welsh language
- Develop and implement an action plan with a preventative focus that is owned by both the PSB and the community.

Work to address crime and antisocial behaviour issues in Pillgwenlly is progressed through Safer Newport. Enforcement work is taking place based on intelligence. Sex work has also been identified as an area for concern and is being looked at citywide, targeting on local areas.

Since 2017, a partnership approach to tackling local issues in Pillgwenlly has been developed. The work has focused on improving well-being of the local community, addressing crime and antisocial behaviour concerns, building community trust and confidence and promoting community involvement.

We are mindful of the need to sustain this early progress over the long term. Key partners continue to maintain a focus on Pillgwenlly in terms of neighbourhood policing resources, regular action days, enforcement activities and improving engagement with the local community.

Action days took place in June, August and December 2018, with the ninth action day planned for June 2019. The focus of these days is enforcement, education and engagement. The Pillgwenlly Primary school Heddlu Bach (Mini Police) are regularly involved, and support the Police and other partners in various community work and events.

What progress have we made towards the steps we agreed in the plan?

Step 2: Extend the above targeted approach to other communities using information provided in the Community Well-being Profiles and engagement activities to identify areas of work.

To take forward the development of Strong Resilient Communities a place based approach has been extended to the Ringland ward.

A multi-agency workshop took place in April 2019 with over 50 attendees who discussed what we are already doing in the local area, how we involve local people and what more we need to do. An action plan is being developed to progress this work.

Ringland was chosen as an area as it would build on the work already taking place with the 'community campus'. The community Campus is a combined capital investment to deliver community regeneration and a new model of primary health and social care in this area.

Work has also begun to transform Ringland community centre into Newport's first neighbourhood hub to put residents at the heart of service delivery. The Council agreed to develop the hub concept to enhance and integrate the delivery of support services. Ringland was chosen as the first location to pilot the concept due to high levels of deprivation and the greatest number of users of community services.

The identification of low levels of social capital in the area and evidence from the Community Well-being Profiles helped to secure a successful funding bid. The funding was to achieve maximum benefit to tackle serious and organised crime in Newport by focusing on building social capital in Ringland and Alway as a means of reducing crime and improving community well-being. Mutual Gain who use community engagement and empowerment to build social capital led the project.

Social capital is broadly about better trust in neighbours and agencies, stronger local networks and shared sense of identity, shared understanding, shared values, shared norms of behaviour, trust and cooperation.

Following on from this, in April One Newport's first participatory budgeting project took place in which the local community were empowered to decide which projects were funded to improve local well-being in Ringland and Alway.

Participatory budgeting is a form of citizen participation in which people are involved in the process of deciding how public money is spent. Local people are often given a role in the scrutiny and monitoring of the process following the allocation of budgets.

Step 3: Develop and promote an overarching volunteering programme for Newport to enable people to volunteer and foster community resilience.

As part of the place based approach in Ringland community coaching is now providing structured support to help local people build self-confidence to pursue their ideas, projects and goals to make Ringland and Alway better places to live. The type of projects being considered by local volunteers include reducing litter; improving services for young people, people with disabilities and the elderly; creating a community newsletter and improved engagement with the police.

Alongside this, the participatory budgeting project is intended to boost volunteering activity through the provision of funding for activities, which improve community safety. The participatory budgeting process also seeks to improve awareness of what is happening locally and to facilitate networking. The project awarded funding to three third sector organisations involved in mental health (Samaritans), sports activities (Alway Boxing Club), young people's engagement (Ringland Primary School radio station) and also the Police Cadets who support young people's volunteering.

CHAPTER 3: INTERVENTION PROGRESS

What progress have we made towards the steps we agreed in the plan?

Step 4: Develop multi-agency community hubs at key locations around Newport to support local service provision.

As mentioned previously, we are also working together to develop a 'community campus' in Ringland. Community hubs will also be developed in three other areas across the city in the north, west, and central.

The ambition is to create a cohesive, healthy and vibrant community area, which will provide a mix of high quality affordable homes, a modern shopping centre and attractive public spaces. It will also make it easier for people to access support by bringing health and well-being services together.

The construction of the neighbourhood hub in Ringland is now underway. This will bring the management of a range of services into the hub, so there is one point of contact for families and individuals that will ensure the right support, in the right place.

Step 5: Develop a framework to support community groups regarding governance and funding

This is an area for development for the future.

Step 6: Development of an asset plan and process that enables joint delivery of services and empowers communities to find their own solutions.

The Mutual Gain work in Ringland uses an asset based community development approach looking to focus on "what's strong not what's wrong...". We held a community engagement event called the NP19 Connecting Cafe in February 2019. At the event, we asked local people what life was like in the area and the community assets that were in place, which could help reduce crime and improve well-being. Identifying these assets informed the subsequent participatory budgeting project.

We also held an stakeholder event for agencies working in Ringland to further inform our understanding of local social capital assets and services. This work will shape the development of the Strong Resilient Communities intervention.

Step 7: Strengthen communities by using the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to develop preventative approaches to ACEs and early years development.

The ACEs work is led at a regional level. This step is in both the Strong Resilient Communities and Right Skills intervention so a coordinated approach with the regional work and the two interventions is required. We are currently in discussion with the Public Health Wales ACEs Support Hub with a view to running a strategic workshop for PSB members. This will ensure the development of a strategic and integrated approach to this work.

How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
Number of people attending the Connecting Café in Ringland	50	42	Amber
Number of people attending the participatory budgeting event	100	97	Amber

5.1

Examples of best practice

Making Ringland and Alway stronger and more resilient to crime

Newport is one of five areas across England and Wales taking part in a Home Office programme to tackle serious and organised crime (SOC). To do this a series of projects are underway to reduce crime, reduce the impact of SOC on communities and protect the most vulnerable members of society from exploitation by criminals. Part of this work is concentrating on Ringland and Alway as intelligence and crime figures show that serious and organised crime has a foothold in the area and we are aiming to tackle it by making the community stronger and more resilient.

We commissioned an organisation called Mutual Gain who are specialists in developing 'social capital' to lead on this work.

Stronger 'social capital' will help to prevent crime, make people feel safer and support victims of crime. It will help with a longer-term solution to the issues faced in these communities, which cannot be dealt with solely through use of enforcement. To build social capital Mutual Gain have been collaborating with partners in Ringland and Alway and also involving members of the community for example Alway Community Association, members of the Youth Parliament and individual residents. Local councillors have also played a part in promoting the project.

There are 3 strands to the Mutual Gain work in Ringland and Alway:

1. The 'Connecting Café' was a community engagement event held in February where 42 local people attended and identified their main crime and community safety concerns and ideas to tackle them. Good levels of engagement were experienced at the event and the key issues raised were drugs, antisocial behaviour, dangerous driving, mental health and activities for young people.
2. The Community Grant Scheme, a participatory budgeting project where the local community were given responsibility for deciding which projects received funding from a community grant scheme. Almost 100 local people took part in the participatory budgeting event, which took place in April. Of the fifteen projects that applied for funding, four were successful and will provide diversionary activities for young people, mental health support and a local school radio station.
3. Community Coaching provides structured support to help local people build self-confidence to pursue their ideas, projects and goals to make Ringland and Alway better places to live. For example reducing litter; improving services for young people, people with disabilities and the elderly; creating a community newsletter and improved engagement with the police.

“What a great way to get the community involved in designing their own services”



PENNOD 3: CYNNYDD YR YMYRIADAU

Many of these approaches to place based working are new in Newport for example participatory budgeting, take partnership approaches and citizen involvement and empowerment to new levels. They also represent an asset based approach to community development building on what is “strong, not what is wrong” where local people take an active approach in shaping their communities. The project also links with strategic projects in the area including the new neighbourhood hub, the health centre, integrated well-being networks and major redevelopment of housing and facilities, which should help secure long-term improvement in well-being.

The feedback from local people who have been involved in this work has been overwhelmingly positive saying things like:

5.1

“What a great way to get the community involved in designing their own services”

“Great to give local people a voice into their community”



Visual minutes captured in the Connecting Café

Looking ahead

Over the next five years, we will need to consider how to extend the place based approach to other areas across the city in line with the roll out of the neighbourhood hubs and the information gathered from the local community well-being profiles.

The Mutual Gain work in Ringland has identified community needs and assets and has begun a dialogue with local people. We will now need to plan how to keep up momentum when the Mutual Gain project is complete for example through further development of volunteering, improving relationships between agencies, community groups and residents, maintaining engagement and linking with the development of the community campus.

Right Skills

People can access skills and education programmes that align with current and future local employment opportunities, enabling individuals and the city's economy to achieve their potential.

Which Well-being Goals does this contribute to?



A prosperous Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language
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5.1

Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being
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What progress have we made towards the steps we agreed in the plan?

Step 1: Education providers and employers will work together to:

- Fully understand skills needs for the Newport area (including future growth areas and skills gaps).
- Address skills needs for Newport's existing and future workforce.

And

Step 2: Ensure young people leave school with the support, adaptable skills and confidence to successfully enter work, training or education. Schools and employers work together to enable young people to have the skills to be ready for work.

Partners hold a wealth of local labour market intelligence, which, if used effectively is a powerful asset in understanding skills needs and opportunities for local people in Newport, in the short and longer term. We are looking at ways to pool this intelligence, adding value to the higher-level intelligence provided by the Regional Skills Partnership's Data Observatory and providing a basis for developing properly informed partnership-based projects going forward. We are also exploring funding opportunities.

We have developed an employer pledge, which brings together the public and private sectors to connect young people to the range of opportunities in the world of work. Through this initiative, employers will pledge to create sustainable, long-term relationships with schools and young people to help them make successful transitions into work through a range of activities such as work experience placements, workplace visits, curriculum enrichment, careers events and mentoring. A supporting digital profile will allow employers to advertise their job vacancies and young people to submit their CVs.

The employer pledge aligns with similar initiatives in Cardiff and Bristol, broadening the range of opportunities available to young people in Newport. We are also looking at the scope to use it to help the long-term unemployed into work.

Work through the Youth Engagement and Progression Framework (YEPF) has made good progress this year with the aim of reducing the number of young people aged 11 to 25 who are not engaged in education, employment or training (NEET).

The focus of the YEPF this year has been on early identification and tracking of young people who are at risk of becoming NEET, ensuring the support provided for the young person is at the right level and right time, provision and employability. As a result of this work the NEET figures were well below the Welsh average (see below).

PENNOD 3: CYNNYDD YR YMYRIADAU

What progress have we made towards the steps we agreed in the plan?

Step 3: Ensure people have an understanding of local skills priorities / significant capital investments in the area, and the employment / career opportunities they present.

We are working together to develop a calendar of events to raise awareness of skills, employment and career opportunities in the city.

This year we were able to enhance the Newport Jobs Fair with increased participation by PSB members alongside private sector employers.

Newport Jobs Fair took place in October with 55 employers exhibiting and 240 individuals entering employment as a result. With more time to plan this activity collaboratively, we hope to improve on this further in 2019.

We marked National Careers and Apprenticeships Week in March with a jobs and careers fair at the Coleg Gwent City of Newport campus. The event focused on science, technology, engineering and maths (STEM) subjects, recognising that one in five new UK jobs will require STEM skills by 2022 and that there is potentially a very significant skills gap locally.

The interactive event offered a hands-on experience of the different industries and the opportunity to speak to employers about apprenticeships, potential jobs and the skills and qualifications needed to secure employment in the STEM related industry.

Planning got underway for Adult Learners Week 2019, with a number of PSB partners coming on board to broaden the offer to potential learners. Adult Learners' Week gives individuals the chance to take a step towards developing their skills; whether they want to get a better job or build confidence to access a course.

We have secured additional funding for the Newport event in June 2019, enabling a bigger festival to be staged in the city centre to promote formal and informal opportunities and celebrate lifelong learning.

Step 4: Collaborative development of career pathways across all partners (e.g. apprenticeships).

We have made links with the private sector through the Newport Economic Network Digital Group with a view to developing digital skills pathways from primary school education, through secondary school to vocational, degree and postgraduate qualifications.

We will also be taking forward development of a model for a shared apprenticeship scheme across PSB members.

Step 5: Develop appropriate provision for people from a range of circumstances, addressing and seeking to prevent disadvantage.

As we developed our action plan, we decided to use this Step to promote wider equality of opportunity for under-represented groups in general e.g. women in the construction industries.

We made a successful bid to Welsh Government under the REACH Restart Project to assess and support development of English language skills and to deliver employment training for refugees and asylum seekers.

Alongside Newport Armed Forces Forum, we secured Ministry of Defence funding to support service children in education, ensuring that local service children are not disadvantaged due to family mobility or a parent's deployment.

The neighbourhood hub proposals continued to be developed to bring together a number of voluntarily accessed council services at a more local level. Neighbourhood hubs will include community based education and training provision, with some partner provision included such as careers advice through Careers Wales. There may be further opportunity for other education and learning provision going forward.

Step 6: Seek to maximise training opportunities from large-scale infrastructure projects.

We have agreed to include emerging technologies e.g. electric cars and 3D printing etc. as part of this work.

As a first step in this work, we have developed a community benefit handbook to derive training and education benefits from procurement contracts, investments and major developments in the city. We will input further into this going forward.

5.1


What progress have we made towards the steps we agreed in the plan?

Step 7: Use the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to improve early years skills development.

As mentioned earlier in the report in the Strong Resilient Communities section, the ACEs work is led at a regional level, and this step is in both the Strong Resilient Communities and Right Skills intervention so a coordinated approach with the regional work and the two interventions is required. A strategic workshop is planned for PSB members.

In addition, we were successful in obtaining £50,000 of funding to become a pathfinder for Welsh Government's "Early Years Integration Transformation Programme" supporting system change so that early years services are clear and easy to access for users.

How have we performed against our measures?



Key Performance Measures	Target	Actual	RAG
Number of skills and employment events	3	2	Amber
% of year 11 leavers not in education, employment or training	1.5%	1.1%	Green
% of year 13 leavers not in education, employment or training	2.6%	1.7%	Green

Examples of best practice

REACH ReStart project

We have facilitated closer working relationships between education and training providers in the city and a better understanding of shared objectives. This, in turn, has created opportunities to develop joint funding bids. An example of this is refugee integration project. We have submitted a bid under the REACH ReStart Project, which will deliver an ambitious and innovative integration support programme for refugees in Newport, as one of Wales' four asylum dispersal clusters. The services provided in Newport through partnership working will seek to improve access to language tuition,

employability support and local cultural knowledge to aid community integration. Refugees will receive a holistic assessment of their needs and be routed through targeted support to enhance their efforts to integrate into society locally. The project commenced in March 2019. The aim across the life of the project is that 200 refugees and asylum seekers will receive assessments of their English language skills and be signposted to support in addition 50 individuals will receive employment training.

Looking ahead

As we move into the second year of the plan, the main priority will be converting more of the agreed objectives into tangible outcomes. We have agreed a delivery plan with a number of short and long-term projects supported by performance indicators. This report represents the first year of work for the PSB and as such, we are still going through a formative process of establishing roles, responsibilities and remits. As well as looking to deliver on projects, over the next 12 months, we will look to engage with the structural challenges of working within an extended partnership and a broader framework of skills and training. We will include, within this process, a discussion relating to how the group looks to establish relationships with other bodies that operate regionally or even nationally. We will establish closer relationships with regional

partnerships, to ensure better collaborative working. Key projects in 2019/20 will be to achieve improved sharing of labour market intelligence as well as closer engagement between employers and education providers through an ongoing relationship (currently referred to as the Newport Commitment), supported by a calendar of events that raises awareness of job, training and educational opportunities. In the longer term, we see neighbourhood hubs and the Newport Knowledge Quarter as key developments where partners can add real value in shaping and delivering collaborative learning and training provision. In the future, we will be able to identify the impact we have had across the skills landscape in Newport and point to concrete outcomes that would not exist otherwise.

PENNOD 3: CYNNYDD YR YMYRIADAU

Green and Safe Spaces

Newport is a greener, healthier and safer place where all communities have easy access to quality greenspace for health, play and recreation.

Which Well-being Goals does this contribute to?



A prosperous Wales

A resilient Wales

A healthier Wales

A more equal Wales

A Wales of cohesive communities

A Wales of vibrant culture and thriving Welsh language

A globally responsible Wales

Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport

People have skills and opportunities to find suitable work and contribute to sustainable economic growth

People and communities are friendly, confident and empowered to improve their well-being

Newport has healthy, safe and resilient environments

5.1

What progress have we made towards the steps we agreed in the plan?	
Step 1: Develop a collaborative Newport wide green infrastructure vision and plan which is adopted and delivered by all PSB partners	A 'Green and Safe Community Engagement Officer' has been funded to facilitate the delivery of this intervention of the Well-being Plan which has significantly contributed to the progress made. All partners have collaborated on shaping a Newport wide vision called the 'Newport Green and Safe Offer'. The Offer document is a live delivery plan that is being delivered by all partners.
Step 2: All PSB partners can clearly articulate and demonstrate the benefit of green infrastructure in their services and are working together to maximise tangible benefits (measured and set from the data & trend analysis)	<p>We have created a Green and Safe Network to facilitate partnership working. The network has convened at regular workshops, led by NRW and NCC. Partners are beginning to work together to maximise benefits, through the delivery plan, and through changing the way they work together.</p> <p>The network has created links between partners, such as the community groups. An example of this is Maindee Edibles working with Newport City Council to manage their local green space in Maindee carpark and tree planting on Wharf Road. Regular network communications and facilitation is required to continue this work.</p>
Step 3: Identify and apply a preventative approach to targeting crime, antisocial behaviour and challenging negative perceptions that deter people from using green spaces and parks.	<p>We are currently working to better understand crime and antisocial behaviour issues in Newport's green spaces. Funding has been allocated to Duffryn Community Link, who provide diversionary activities in Duffryn through their Woodland Routes to Well-being project.</p> <p>We are also currently working with the community in the Gaer Fort area to tackle antisocial behaviour and fire setting. Gaer Fort is one of the green spaces in Newport that has been nominated for Community Green Flag status. More work is required to apply a preventative approach to crime, this was highlighted by partners in a recent workshop. A communications plan will be created to improve perceptions of Newport's green spaces.</p>

What progress have we made towards the steps we agreed in the plan?


Step 4: Maintain, promote and mobilise people and communities to use green spaces for recreation and physical activity.

We have also provided funding to a number of community growing projects, including, Mountjoy Centre Church, Eveswell Community Centre, Maindee Primary Community Garden and the Maindee Edibles.

In the Maindee area of the city, we have supported Maindee Edibles to manage their local green space. They have planted fruiting trees alongside Wharf Road and have plans to restructure Maindee carpark to include a community garden and natural play area.

We are also beginning to promote the use of green space through social media and film. We will be creating a film of green spaces which will be used to promote sports activities, centred around the Newport Live summer events taking place in August. Promoting our green spaces is an area for development for the coming year.

5.1

How have we performed against our measures?	Key Performance Measures	Target	Actual	RAG
	 Community Green Flag Applications	5	5	Green



Examples of best practice

Duffryn Community Link – Woodland Routes to Well-being

Woodland Routes to Well-being is a big lottery funded £1 million, 7-year project lead by Duffryn Community Link (DCL) and based at Duffryn Woods. Currently in its second year, the project is a collaboration between the local community, Keep Wales Tidy, DCL, Growing Spaces and the National Trust. One particularly successful aspect of the project is supervised play in green spaces around Duffryn, offering a safe play environment in an area that experience antisocial behaviour, fire setting and other intimidating behaviour. The Keep Wales tidy arm of the project has worked with volunteers to open the woodland to make it safer to access whilst participants can obtain woodland management qualifications. This has been very positive for the area as the woodland was previously very overgrown and was perceived to be unsafe for recreational use by the community.

Maindee Edibles – community gardening

The Maindee Edibles group are a great example of a successful community group greening their local area. The group is made up of skilled individuals with a drive and enthusiasm for growing, based at Maindee Library. The group grows vegetables and pollinator friendly plants on patches of ground across the ward. They work closely with Newport County Council, and grow on council owned land. Initially based at a Maindee carpark, works have spread out across the ward to include a community garden at of St Mary's Church and an orchard along Wharf Road.

PENNOD 3: CYNNYDD YR YMYRIADAU

Growing Spaces – mental health support through gardening

Growing Space is a registered mental health charity, established in 1992, that supports adults with mental ill health through gardening and accredited training. The organisation provides vital support to the health service, and takes referrals from organisations that support the residents of Newport affected by mental illness. The organisation is a fantastic example of maximising the health benefits provided by green space through the delivery of services.

These projects are all good examples of work to support the Well-being of Future Generations (Wales) Act 2015, however many green spaces projects are reliant on external funding and resources, and this may not be sustainable in the longer term.

Looking ahead

Looking to the future, we must enable our communities to become motivated to protect, enhance and use their environment. This is vital for building climate resilience and preventing further biodiversity loss.

In Newport, green spaces are heavily valued and are a key element of the Newport “Offer” to enhance well-being. Some opportunities to consider green space have been missed recently such as the development of the resilient neighbourhood hub and the convention centre. However, at this time of fast economic and population growth, green space and connectivity of green space must be protected as we develop our city.

Safety has also been identified as a key barrier preventing access to green spaces and this must also be addressed. In the coming year we aim for the Green and Safe Network to run as a strong partnership, with independent collaborative working taking place, where green space is considered across the interventions and in all that we do as a partnership. We also need to investigate which performance indicators would be most appropriate to measure success as we go forward.

Edition 10 of Planning Policy Wales has highlighted a need for a Green Infrastructure Assessment for Wales, which will support this work. The Environment (Wales) Act 2016 stipulates a requirement to develop an Area Statement. As part of this work, Newport has been selected for an individual ‘Landscape Profile’.

The information contained in this profile will form the evidence base to support future planning. The Wentwood landscape profile and ‘Usk’ landscape profile also contain sections of Newport area.

Specific areas of focus are:

- Welsh Coastal Path collaborative working on flood defence enhancement
- Maindee Edibles car park redevelopment
- Belle Vue community gardening centre delivering multiple services
- Ringland Resilient Neighbourhood Hub, integrating green spaces into new development
- Promotion of green space across all partners using skills sharing
- City Centre Greening
- Community Gardening

Austerity has had a large impact on the services that support green spaces and green infrastructure. Some funding is time limited and staffing resources are less than in the past. Going forward we need to adapt how we work with our communities to accommodate this in the future. Another year of funding has been sourced for the Green and Safe Community Engagement Officer which will continue to take this work forward.



Sustainable Travel

Efficient, safe and accessible transport with overall low impact on the environment, including walking and cycling, low and ultra-low emission vehicles, car sharing and better connected public transport.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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5.1

Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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What progress have we made towards the steps we agreed in the plan?

Step 1: PSB to become champions of sustainable travel, leading by example and reducing the public sector's contribution to air pollution. To include:

Sustainable Travel Plans	This piece of work is yet to be developed. We plan to develop guidance that all public and third sector organisations could use to create more sustainable and usable staff travel plans.
Ultra-Low Emission Vehicles	<p>In the Well-being Plan, we pledged as a PSB to change 10% of our fleet vehicles to low emission by 2023, 50% by 2028 and 100% by 2043. A number of organisations have introduced some low emission fleet vehicles but this is still a development area for the PSB as a whole.</p> <p>The Energy Saving Trust has undertaken an ultra-low fleet feasibility study of eight organisations across Gwent (the five local authorities, Aneurin Bevan University Health Board, Gwent Police and South Wales Fire and Rescue Service). This study will identify opportunities to replace existing fleet with more efficient vehicles. Grey mileage (claimed through staff expenses) cost reduction is also covered. We plan to use the findings and the learning points for the PSB as a whole.</p>
Regional Schemes	We also promised to be the voice for the local area for regional schemes influencing travel choices and air quality. Links are in place with the Welsh Government and Transport for Wales to highlight Newport's sustainable travel ambition and regular meetings are taking place.
Supplementary Planning Guidance (SPG)	An air quality SPG is now in place, which helps ensure a consistent and considered approach to air quality through the planning system. In addition, we are drafting a sustainable travel SPG. This guidance will encourage developers to think about the options for integrated sustainable travel within new developments and also how they link with the wider area.
Use of Technology	We also pledged to reduce travel for people accessing work and services. Most PSB organisations have now invested in technology to enable staff to work remotely and from home. In addition, most are now moving towards installing Skype for meetings.

PENNOD 3: CYNNYDD YR YMYRIADAU

What progress have we made towards the steps we agreed in the plan?

Step 2: Create an environment where public transport, walking and cycling is prioritised. To include:

Prioritise walking, cycling and public transport

We have been successful in obtaining £5.2 million of funding to deliver the following projects:

- To design and build of a new active travel bridge near Newport Train Station from Queensway to Devon Place - £2.97 million
- To design of a new active travel bridge near to the SDR Bridge to connect Lysaghts village with Corporation Road and existing active travel routes - £0.17 million. We are waiting on confirmation of funding for the build.
- To link existing inner city active travel routes near Corporation Road, Nash Road, Gaer Fort and Coed-Melyn - £0.70 million
- To further develop active travel links at 14 Locks - £0.31 million
- To develop other active travel links across the city. This could include, links around the Newport International Sports Village, Junction 28 and A48. An audit will be undertaken to identify areas for development – £0.35 million.
- To replace and upgrade bus stops across Newport. This will enhance the public transport network to Metro standards and include real time electronic information for passengers at bus stops - £0.40 million.
- To undertake a city centre sustainable travel study. This study will consider sustainable access study for the management of people arriving in the city, movement around the city centre and to a variety of destinations across the city - £0.30 million.

These will be delivered in the coming year.

On street bike hire

An on street cycle hire feasibility study is underway. This study will provide policy context, identify any problems, constraints and opportunities. It will also include a survey to understand potential demand and potential cycle hire station locations.

Active travel on the school run

The Safer Routes in Communities programme is underway in St David's Primary. Sustrans have led on identifying how routes around the school could be improved to enable travel that is more active and how they link into existing and future active travel networks. Year 1 of the project has involved the school, local community and local businesses in identifying issues. This has created a people centred approach to designing a safe and attractive environment for walking and cycling. In year 2, £0.21 million of funding will be used to implement these designs.

Three schools are also taking part in the Active Journeys Programme, St David's Primary, Ringland and St Patricks Primary. This programme works with schools to create a culture that makes it easier for children to walk, scoot or cycle.

We also applied for funding to promote active travel in all primary schools in the city over the next four years. This application was unsuccessful but we continue to look at options to expand this work.

Parking

Currently in the Newport area there is an issue with illegal parking which that has an impact on those that choose to walk and cycle. From July 2019, a new team of civil parking officers will be employed to enforce parking regulations across the city.

Partner with other cities

No progress to date.

Step 3: Encourage the use of ultra-low /zero emission vehicles. To include:

Electric Charging Points

We have completed the Gwent electric charging point feasibility study. This study looks at the feasibility of installing electric vehicle charge point across the region at specific sites that meet the criteria for the UK Government on street residential charge point scheme and workplace charge scheme. This information is being used to bid for funding for installation of charging points.

HGV / LGV fuel economy scheme

We were also successful in sourcing funding for the ECO Stars fuel economy scheme, which has been in place since Sept 2018. The scheme gives advice to fleet operators in the city with a view to reducing emissions and fuel costs. 17 organisations are now taking part in the scheme. Funding has been secured for a second year so we will be able to expand out to other organisations across the city.

PENNOD 3: CYNNYDD YR YMYRIADAU

How have we performed against our measures?	Key Performance Measures	Target	Actual	RAG
	Number of schools supported through the active journeys programme	3	3	Green
	Increase in active travel at schools taking part in the active journeys programme	10%	9.4%	Amber
	Number of organisations signed up to the Eco Stars Scheme	10	17	Green

Examples of best practice

Safe routes in communities programme – St David's Primary

St David's Safer Routes in Communities is a co-design project that is working with

the school, students, parents and the surrounding community to make improvements to the streets that will result in a safer and more attractive environment for walking and cycling. The project is focussing specifically on the area around the school, aiming to reduce the current volume of traffic at pick-up and drop-off, and increase numbers of students walking and cycling.

Using a series of co-design and involvement workshops and engagement activities, the project has focussed on understanding specific issues and barriers to walking and

cycling, and where changes could be made to address these issues. Key issues identified at pick up and drop times include volume of traffic on the streets outside the school, issues around safety for students as a result of the volume of cars, parking behaviour and poor crossing points. During the engagement process, 17 workshops took place throughout the area. 120 students attended workshops and 329 attendees overall and 79 online comments have been received using online mapping. From the co-design and involvement process a set of plans have emerged aimed at addressing these issues.



ECO Stars fuel economy scheme

Newport joined the Eco Stars Scheme in 2018, the first area in Wales to do so. The scheme provides free advice to fleet operators on how to be more efficient with their fuel. The idea is simple, less fuel burnt, more money saved & less pollution generated. The scheme grades a company with a star rating of 1-5, followed by advice on how to improve their use of fuel.

By the end of the 2018-19, financial year over 17 companies that operate in Newport had become members, covering over 6,500 vehicles. It is too early

to measure the success of this scheme but early feedback looks favourable.



Confirmation of funding for a second year is in place. The scheme will now expand its scope to include measures for supporting the taxi industry. With adequate funding Newport hopes to be able to continue supporting the scheme and expand upon its initial success. Measure relating to cost savings and fuel consumption reduction will be reported in the second year.

Looking ahead

In the coming year we plan to develop a long-term, preventative, integrated vision and plan of what success will look like. Alongside we will identify a suite of key indicators to measure long-term success. The results from Sustainable Travel engagement exercise that is currently underway will inform the long term plans.

We will also to create a wider network of partners to help encourage wider collaboration and shape the long-term vision and plans. Improving the involvement of people with an interest in this intervention will also be key. The setting up of the network will support this and by alongside ensuring appropriate engagement activities take place.

More specific plans for this intervention includes:

- Developing a toolkit for all public and third sector organisations to use to create more sustainable staff travel plans.
- Reviewing and implementing the findings from the Gwent Fleet Review Study and the On Street Bike Hire Study.
- Finalising the Sustainable Travel SPG.
- Continuing the Safer Routes in Communities Project in St David's Primary and look for funding streams to expand this work to other schools.
- Delivery of infrastructure projects where funding has been secured.
- Expanding the ECO Stars Scheme to include other organisations and the taxi industry.

CHAPTER 4: SUSTAINABLE DEVELOPMENT PRINCIPLE

SUSTAINABLE DEVELOPMENT PRINCIPLE

5.1

At the outset of the plan, we committed to work differently and work together with local communities towards the common goals and objectives set out in the plan. Before developing the plan with pledged to be:

- Ambitious
- Serious about working in partnership
- Firmly focused on people
- Focused on outcomes
- Not solely driven by data

We said we would achieve this by focusing on the sustainable development principle:

- **Looking to the long term:** Being aware of and addressing the well-being of future generations whilst addressing the needs of the people we currently serve.
- **Prevention:** Exploring how to break cycles and dig deeper to better understand the causes and effects of key issues that people and communities face. Finding enabling solutions and intervening at

the right time to prevent problems getting worse or arising in the future.

- **Taking an integrated approach:** Fully considering the connections between the well-being goals, the PSB well-being objectives and the well-being objectives of individual organisations. Taking steps which maximise the collective impact on the well-being goals rather than just meeting the objectives.
- **Collaborating with others:** Strengthening joint working across the city's public service. No single organisation is able to improve the economic, social, environmental and cultural well-being of Newport on its own. Taking a collaborative approach ensures that actions are complementary and therefore maximise the collective impact.
- **Involving people:** Developing solutions in partnership with local people and communities and ensuring they are involved in the decisions that affect them.

Examples of this approach are:



Looking to the long term

To move towards Strong Resilient Communities we are developing community hubs. This is a new way of working and will provide a new model for delivering place based services and community regeneration that will benefit future generations.

Strengthening community resilience and an increased focus on well-being should help to reduce health and social care issues over the longer term. For example through the integrated well-being networks approach which is being taken forward in Ringland.

To enable people to gain the Right Skills we are looking to the long-term sustainability of the city's economy, focusing on growth sectors within the city and the nature of the future workplace. The Newport Futures Workshop in February provided useful insight on long-term skills issues for Newport and this will inform our Right Skills delivery plan in the coming year.

The intention is to ensure that young people leave school with the adaptable skills that will be required to navigate future employment challenges. The work that we are carrying out now, particularly around the development of sophisticated early identification, tracking and employability measures will make sure that we are providing young people with the best employability options possible.

CHAPTER 4: SUSTAINABLE DEVELOPMENT PRINCIPLE



5.1

Prevention



The five interventions of The Newport “Offer”, Strong Resilient Communities, Right Skills, Green & Safe Spaces and Sustainable Travel were chosen as preventative approaches to the main issues, challenges and opportunities facing Newport in the future.

Preventative approaches have been applied to support city centre management including creating a safer environment in the daytime, evening and night-time. The first city centre action day was held in October 2018 with a wide range of partners involved in tackling issues and engaging with the public.

We are also working with the Business Improvement District (BID) and other partners to improve the safety of the area in and around St Paul’s Walk, with a view to developing Green and Safe Spaces including a community garden that design out crime. Other areas of the city centre are also being considered for greening with multiple benefits for well-being.

Encouraging Sustainable Travel will reduce air pollution which is key to preventing many illnesses. The effects of both short and long-term exposure to various air pollutants and adverse health outcomes are now widely accepted. Short-term exposure can trigger symptoms such as eye, nose and throat irritation, headaches and nausea, leading to asthma, lung function effects, an increased dependency on medications and an increased risk of hospital admissions. Long-term exposure can cause coronary heart disease, cerebrovascular disease, heart failure and cancer.

We are only in the first year of the Well-being Plan and there are lots of aspects of Sustainable Travel that we need to consider to enable changes in travel behaviour so as to improve air pollution. However, we have started to make changes that will help us move towards this goal.

Taking an integrated approach



One of our significant areas for development is making sure that the work of each intervention is integrated and complimentary to the other four interventions.

The Newport “Offer” is key to making this happen and should be integrated with the other ‘interventions’ as it the visible product of our collective activity.

For example, Green & Safe Spaces have developed a Green & Safe “Offer” which will provide one part of the overall Newport “Offer”. In addition, Right Skills are developing a pledge between employers and young people, which will be included in the “invest in Newport” section of the new destination website.

CHAPTER 4: SUSTAINABLE DEVELOPMENT PRINCIPLE



Collaborating with others

We now have a wide range of partners and community groups involved in the Green and Safe Spaces Network enabling joined up and collaborative working. Regular workshops have taken place with collaborative working, particularly successful for community groups, the housing associations and existing partnerships such as the Living Levels. The network now shares a Newport wide vision called the Newport Green & Safe Offer. This is a live delivery plan being delivered by partners.

The employer pledge is also good example of collaboration building a formal relationship between the city of Newport and the private sector. As mentioned earlier in the Right Skills section of this report employers will pledge to create sustainable, long-term relationships with schools and young people to help them make successful transitions into work through a range of activities such as work experience placements, workplace visits, curriculum enrichment, careers events and mentoring. The pledge will improve collaboration between the public and private sector as well as improving the employability opportunities for young people.

A key aim is to lay the foundations for a framework of collaborative partnership within service providers in Newport improving access to a range education and training opportunities and supporting progression.



Involving People

As part of Strong Resilient Communities the Mutual Gain project is an excellent example of the participation of local people in order to build ownership, empower them and increase their own abilities to participate and lead projects in the future. There has been a particular focus on young people's participation but also intergenerational working for example through the provision of personal coaching.

Involvement of citizens and organisational partners has been a cornerstone of the work in Ringland and Alway to strengthen social capital and increase community resilience. The approach has been community led, with local people identifying their concerns, their strengths and assets and putting in place a participatory budgeting approach. For example, participatory budgeting is overseen by a community steering group who decide who can bid, funding limits and shortlist applicants. This empowers local people whilst also building their trust, self-confidence and skills. In this way, social capital increases and the likelihood for sustained improvements in well-being.

In the Pillgwenlly area a similar place based approach has included regular 'action days' where the local primary school Heddlu Bach (Mini Police) take part in activities like traffic speed checks; community litter picks take place and local people shadow council enforcement officers to build trust and confidence.

Sustainable Travel public engagement is also underway looking at a range of Sustainable Travel options including public electric charging points, clean air zones, fuel advice schemes, low emission taxi fleets, buses and cars, improving pedestrian and cycle routes and on street bike hire. The results will be used to develop a long-term vision and plan and shape how funding is used going forward.

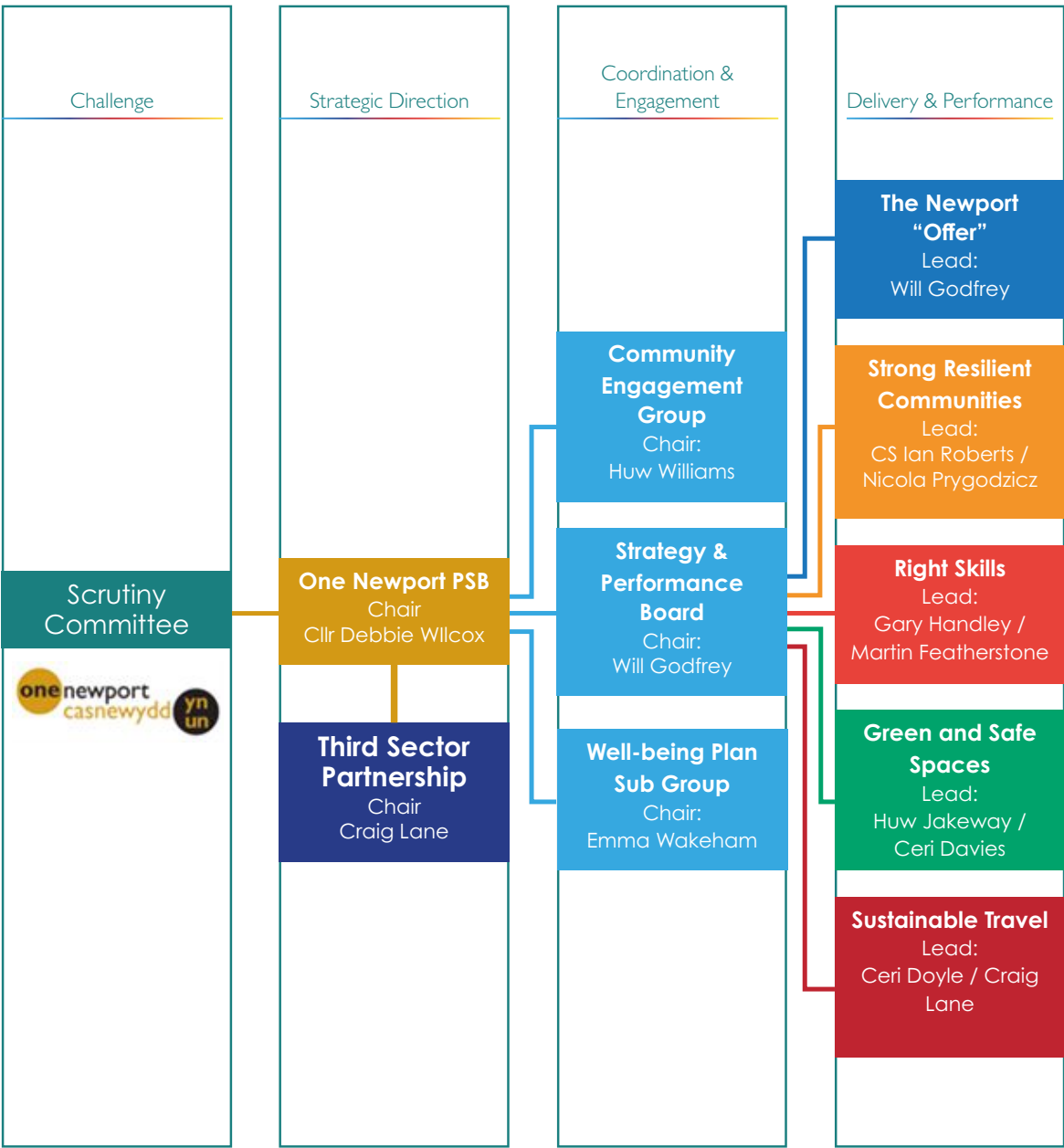
CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

Delivery & Performance Framework

When the Local Well-being Plan was published a **Delivery and Performance Framework** was developed setting out how we will manage delivery and performance. As part of the framework and to support, the function of the PSB and the delivery of the Plan a partnership structure was established which is detailed below. The roles and responsibilities are set out in the Framework.

Partnership Delivery Structure

This structure shows the governance arrangements for partnership delivery.



CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

Measuring Progress

At this early stage of the Plan it has been difficult to measure real progress and outcomes. Some measures have been added in the appropriate section but these do not give a full picture of the work underway.

By the end of the second year of the Plan we would anticipate having performance measures across the interventions. During the life of the plan, measuring well-being of Newport, as a whole is key, and with this in mind, we plan to review annually at the Thriving Places Wales Index for Newport. The Newport index for 2019 is shown below and will give a baseline for a comparison in years to come.

Thriving Places Wales is based on Happy City's groundbreaking Thriving Places Index, which measures how well areas are doing at growing the conditions for equitable, sustainable well-being. Data Cymru have worked with Happy City, and the five Public Services Boards across Gwent, to adapt the tool for the different context and data available in Wales.

The design provides a robust reporting framework to support decision-makers in local areas to improve lives on the ground and to help shift the focus, place by place, towards measuring what matters.

The conditions included in the framework are what are shown to be most important for individuals, communities and areas to thrive. They define sustainable well-being as providing equal opportunities to thrive for present and future generations. Thriving Places Wales offers an alternative view of well-being compared to financial and deprivation-based indices.

Long Term Risk Management

We are also developing a way of identifying long-term future risks along with the other four PSBs in Gwent. This will enable us as a PSB and other partners across Gwent to assess and monitor long-term risks (up to 25 years) and opportunities to our communities. Long-term risk can be hard to define and difficult to plan for and manage but the benefits of doing so are clear.

The drivers within the process are emerging issues, trends and developments that are on the periphery of current planning and that might change markets, services attitudes and demand. A future risk chart, register and dashboard have been designed which focus on anticipating the emergence of future risks through identifying possible future risk factors and tracking how they develop. This builds deeper systematic understanding across the partnership and allows partners to prepare a collective and coordinated response.

Asset Management

With our regional partners we are planning to work across the Gwent area to jointly manage buildings and land assets within partner portfolios. In addition, we will explore strategic acquisitions where these would deliver the overarching objectives.

High	
Medium	
Low	

LOCAL CONDITIONS	4.41
Place & Environment	3.55
Transport	4.91
Safety	2.31
Housing	3.28
Local	3.69
Mental & Physical Health	4.78
Healthy & risky behaviours	6.12
Overall health status	3.67
Mortality & life expectancy	4.34
Mental health	5.00
Education & Learning	5.19
Adult	4.52
Children	5.85
Work & Local economy	4.45
Unemployment	4.28
Good jobs	6.54
Deprivation	2.72
Local business	4.26
People & Community	4.07
Participation	3.86
Culture	4.17
Social isolation	4.47
Community cohesion	3.78

SUSTAINABILITY	4.89
CO2 Emissions	4.91
Ecological footprint	5.93
Household recycling	5.33
Renewable energy production	3.39

EQUALITY	4.43
Health inequality	4.59
Income inequality	5.38
Well-being inequality	4.26

CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY



Accountability

In order to assure democratic accountability there is a requirement for a designated local government scrutiny committee of the relevant local authority to scrutinise the work of the public services board.

In Newport, the scrutiny committee responsible for scrutinising the work of the PSB is Scrutiny Performance Committee – Partnerships chaired by Councillor Majid Rahman. There are nine members of the committee and to ensure consistency, the terms of reference of the Scrutiny Committee mirror those agreed by the PSB.

As part of its work during 2018-19, the Committee had the opportunity on the 9 January 2019 to scrutinise the mid-year update, with the chair subsequently presenting the Committee's comments back to the PSB on the 13 March 2019. This first Annual Report of the Well-being Plan was presented to the Scrutiny Committee on the 25 June 2019.

The Office of the Future Generations Commissioner has published the Future Generations Framework for Scrutiny. This framework supports decision-making and scrutiny and is a series of prompts that could help anyone who is keen to ask questions about how a decision has been made. As we continue to work with the scrutiny committee we will use the framework as a toolkit for appropriate challenge and continuous improvement.

More Information

A number of supporting documents have been developed as follows:

Community Well-being Profile (Local Well-being Assessment)

Newport's Well-being Plan 2018-23 (English version)

Newport's Well-being Plan 2018-23 (Welsh version)

Well-being Plan Animation Video – English / Welsh

Choosing Emerging Priorities

Response Analysis (RA1) – Understanding Outcomes

Response Analysis (RA2) – Linking Interventions to Outcomes

Well-being Plan (Easy read version) – under development

For further information about the One Newport PSB, the Local Well-being Plan or partnership arrangements in the city please visit our website at <http://onenewportlsb.newport.gov.uk>

CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

5.1

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